



COMMUNICATIONS DIVISION
CONSUMER INFORMATION CENTER
1625 N. Market Blvd., Suite N-112, Sacramento, CA 95834
P 800.952.5210 | www.dca.ca.gov



PUBLIC COMMENTS, COMPLAINTS, OR SUGGESTIONS

For Boards, Bureaus, Programs, and Divisions Within the California Department of Consumers Affairs
Please note: DCA is unable to research any complaints that do not fall within its jurisdiction.

PLEASE USE A SEPARATE FORM FOR EACH COMMENT/COMPLAINT

You are encouraged to submit your public comment, complaint, or suggestion online by visiting:
www.dca.ca.gov/webapplications/apps/complaint/index.shtml

A list of DCA's boards, bureaus, programs, and divisions can be found here: www.dca.ca.gov/about\_us/entities.shtml

The Citizen Complaint Act of 1997 requires that we provide a method for use by California citizens to comment/complain about the boards, bureaus, programs, or divisions within the Department of Consumer Affairs.

Form with fields: PERSON FILING COMPLAINT, ADDRESS, CITY, STATE, AND ZIP CODE, PHONE NUMBER, WHICH BOARD/BUREAU/PROGRAM/DIVISION IS THE COMMENT OR COMPLAINT ABOUT?, PERSON WITH WHOM YOU DEALT, LOCATION OF ABOVE, PHONE NUMBER(S), DO YOU WANT TO REMAIN ANONYMOUS?, IF YOU WISH TO REMAIN ANONYMOUS, WE MAY NOT BE ABLE TO ADDRESS YOUR SPECIFIC ISSUE.

DESCRIBE YOUR COMMENT OR COMPLAINT (Be specific: who, what, when, where, how):

Mail this completed form to the address listed at the top of this form.

SIGNATURE

DATE

Collection and Use of Personal Information

The Consumer Information Center of the Department of Consumer Affairs (DCA) collects the information requested on this form as authorized by Business and Professions Code sections 325 and 326 and the Information Practices Act (Civil Code section 6250 and following). DCA uses this information to follow up on your complaint in accordance with DCA's Privacy Policy.