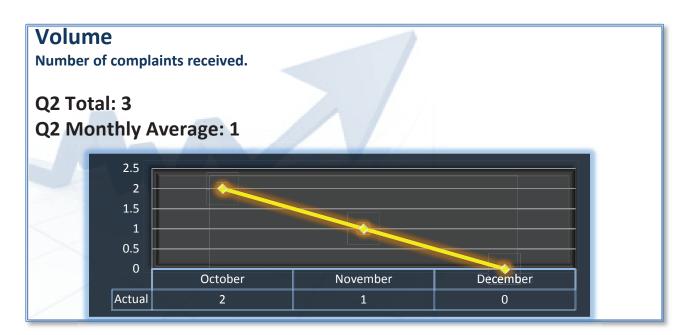
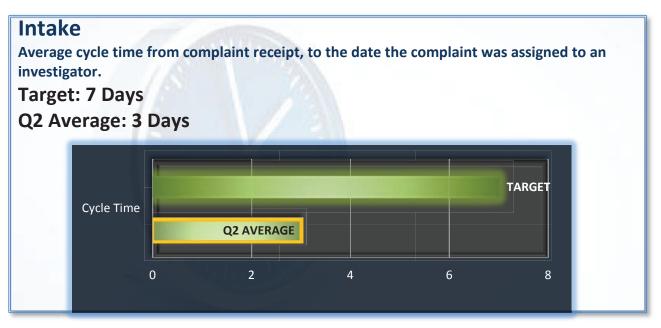
# **Performance Measures**

#### Q2 Report (October - December 2012)

To ensure stakeholders can review the Committee's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.





#### **Intake & Investigation** Average cycle time from complaint receipt to closure of the investigation process. Does not include cases sent to the Attorney General or other forms of formal discipline. Target: 270 Days Q2 Average: 196 Days 500 400 300 200 100 0 October November December 270 270 270 Target 71 433 210 Actual

#### **Formal Discipline**

Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Committee, and prosecution by the AG)

Target: 540 Days Q2 Average: N/A

*The Committee did not close any disciplinary cases this quarter.* 

### **Probation Intake**

Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.

Target: 10 Days Q2 Average: N/A

*The Committee did not contact any new probationers this quarter.* 

## **Probation Violation Response**

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

Target: 10 Days Q2 Average: N/A

*The Committee did not handle any probation violations this quarter*.