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The *Enforcement Progress Report* represents the Department of Consumer Affairs (DCA)'s commitment to consumer protection; it is also an effort to increase transparency and awareness of all enforcement actions currently underway at DCA.

The report will highlight significant events in the life of the Consumer Protection Enforcement Initiative (CPEI). In some instances, you will be able to click on the links to access more detailed information, press releases, reports and/or video content.

Governor Schwarzenegger has mandated that all healing arts boards at the DCA are to overhaul the enforcement and disciplinary processes and the department is heeding this call. DCA will continue to make changes to ensure consumer protection is the number one priority for all of its health-related boards.

Although DCA will continue to issue this bimonthly report, enforcement progress from the Board of Registered Nursing (BRN) and the other healing arts boards will be highlighted instead on a quarterly basis.

BreEZe – Enterprise Licensing and Enforcement System

The BreEZe system project —DCA's proposed new automated enterprise online licensing and enforcement system — will transition the department's critical business systems to a modern, integrated licensing and enforcement solution. Since the project's unanimous approval by both legislative budget committees, the project team has been making significant progress.

The BreEZe system Request for Proposal (RFP) will utilize a new procurement model that will increase the project's chance for success once a solution vendor is selected. One key component of the new procurement model is partnership with leading vendors to review and validate DCA's complex licensing and enforcement business requirements. This joint review will ensure that the resulting solution leverages current technologies and industry best practices, while ensuring that all of DCA regulatory functions are supported. The RFP was released on May 13, 2010 and was immediately followed by a conference with interested bidders on May 28, 2010 at DCA headquarters to discuss the



department’s needs. Initial vendor proposals to implement the BreEZe solution were received in July, marking the first major milestone in BreEZe’s new procurement model. The project team will be evaluating the proposals and selecting the best vendor candidates to participate in the joint requirements review.

Update on Status of BRN Nursys Cases

BRN is a participating board with Nursys, a database maintained by the National Council of State Boards of Nursing (NCSBN) to provide licensing and disciplinary data to state (and some international) nursing boards. BRN provides any disciplinary information on licensees within 10 days of action, which NCSBN then relays to the federal government.

From June 28, 2010 to August 11, 2010, BRN referred 108 cases to the Attorney General’s Office, filed 42 accusations against licensees, and requested 1,024 disciplinary records.

Update on Status of Posting Accusation Documents on Board/Bureau Web Sites

In May 2010, all of DCA boards and bureaus that were not already doing so were charged with posting disciplinary documents on their Websites via the license look-up feature for consumers.

DCA’s boards and bureaus are now fully in compliance with this directive. The documents are scanned into pdf form and are provided to the public free of charge, either through the license look-up function or a separate tab on their Web sites.

Status of Retroactive Fingerprinting Requirements for Healing Arts Boards

Acupuncture Board	In Agency review
Behavioral Sciences Board	Effective June 19, 2009
Dental Board/COMDA (dental assistants)	In Executive Office review
Dental Hygiene Committee	Final regulation package pending
Occupational Therapy Board	Effective March 26, 2010
Optometry Board	Effective June 21, 2010

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Pharmacy Board	Effective December 7, 2010
Physician Assistant Committee	Effective November 4, 2009
Podiatric Medicine Board	Effective October 16, 2009
Psychology Board	Final regulation package pending
Registered Nursing Board	Effective (permanently) June 2, 2009 Effective (emergency) November 24, 2008
Veterinary Medical Board/Registered Veterinary Technicians	Final regulation package pending
Vocational Nursing/Psychiatric Technicians Board	Effective (permanently) August 11, 2009 Effective (emergency) January 9, 2009

Future Actions

Meaningful enforcement reform will be instituted when changes are made to the structural procedures of the investigation and disciplinary processes and streamlined efficiencies are implemented. Many of the structural changes can occur only through legislative action. The Department of Consumer Affairs continues to mandate that all healing arts boards are operating their enforcement programs as efficiently and effectively as possible. As the department executes its enforcement reform, this document will be updated to reflect its progress.