

**PROGRAM AND CONSUMER SERVICES DIVISION
 COMPLAINT RESOLUTION PROGRAM**

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PUBLIC COMMENTS, COMPLAINTS & SUGGESTIONS

PLEASE USE A SEPARATE FORM FOR EACH COMMENT/COMPLAINT

The Citizen Complaint Act of 1997 requires that we provide a method for use by California citizens to comment/complain about the
Boards, Bureaus, Programs, or Divisions within the Department of Consumer Affairs.

PERSON FILING COMPLAINT:	WHICH BOARD/BUREAU/PROGRAM, DIVISION IS THE COMMENT OR COMPLAINT ABOUT?
ADDRESS: (NUMBER AND STREET)	PERSON WITH WHOM YOU DEALT:
CITY, STATE, AND ZIP CODE	LOCATION OF ABOVE (Sacramento, District Office, etc.)
TELEPHONE NUMBER (8am to 5pm, include area code)	TELEPHONE NUMBER(S): (Include area code)
DO YOU WANT TO REMAIN ANONYMOUS? YES NO	IF YOU WISH TO REMAIN ANONYMOUS, WE MAY NOT BE ABLE TO ADDRESS YOUR SPECIFIC ISSUE.

DESCRIBE YOUR COMMENT OR COMPLAINT (Be specific-who, what, when, where, how):

Mail this completed form to the address listed at the top of this form.

SIGNATURE _____

DATE _____