



WHO
&
WHAT
WE ARE
WE DO

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS



Publications are available from the Department of Consumer Affairs (DCA) on a variety of consumer topics from automobiles to professional therapy to veterinary medicine. View a list of DCA publications at www.dca.ca.gov/publications/publications_list.shtml.

Electronic copies can be downloaded from the Web site. If you'd like to have printed copies mailed to you at no charge:

Call DCA toll-free at (866) 320-8652 to request a specific publication.

OR

Order online at www.dca.ca.gov/publications/publications_list.pdf.

REVISED JULY 2015



WHO & WHAT WE ARE WE DO



A list of DCA's bureaus, programs, boards, committees, and commissions with addresses, phone numbers, and Web sites.

(800) 952-5210 / www.DCA.ca.gov



@DCAnews



<https://www.facebook.com/CAConsumerConnection>

WHO WE ARE

The Department of Consumer Affairs (DCA) is one of eight entities under the State of California's Business, Consumer Services, and Housing Agency.



WHAT WE DO

DCA educates consumers by giving them the information they need to avoid unscrupulous or unqualified people who promote deceptive or unsafe services.

DCA informs the public through consumer-oriented publications available online or by mail.

In addition, the Consumer Information Center is DCA's resource center for consumers and licensees. Through its Call Center and Correspondence Unit, the CIC provides consumers and licensees with user-friendly information and identifies for them the government agency or community organization that can best address their needs. The Call Center offers assistance in more than 170 languages.

DCA SUPPORTS AND HELPS CONSUMERS

DCA advocates consumer interests before lawmakers. We also provide consumers with current license status information on the more than 2.8 million professionals licensed or certified through our boards and bureaus. **(Simply click on “License Verification” at DCA’s Web site at www.dca.ca.gov.)** Licensing ensures that practitioners perform their duties to an acceptable standard and provides consumers with a remedy if a service is not delivered.





DCA IS A REGULATOR

DCA works with professions throughout California to guard our licensees against unfair competition and to protect consumers from unlicensed practitioners.

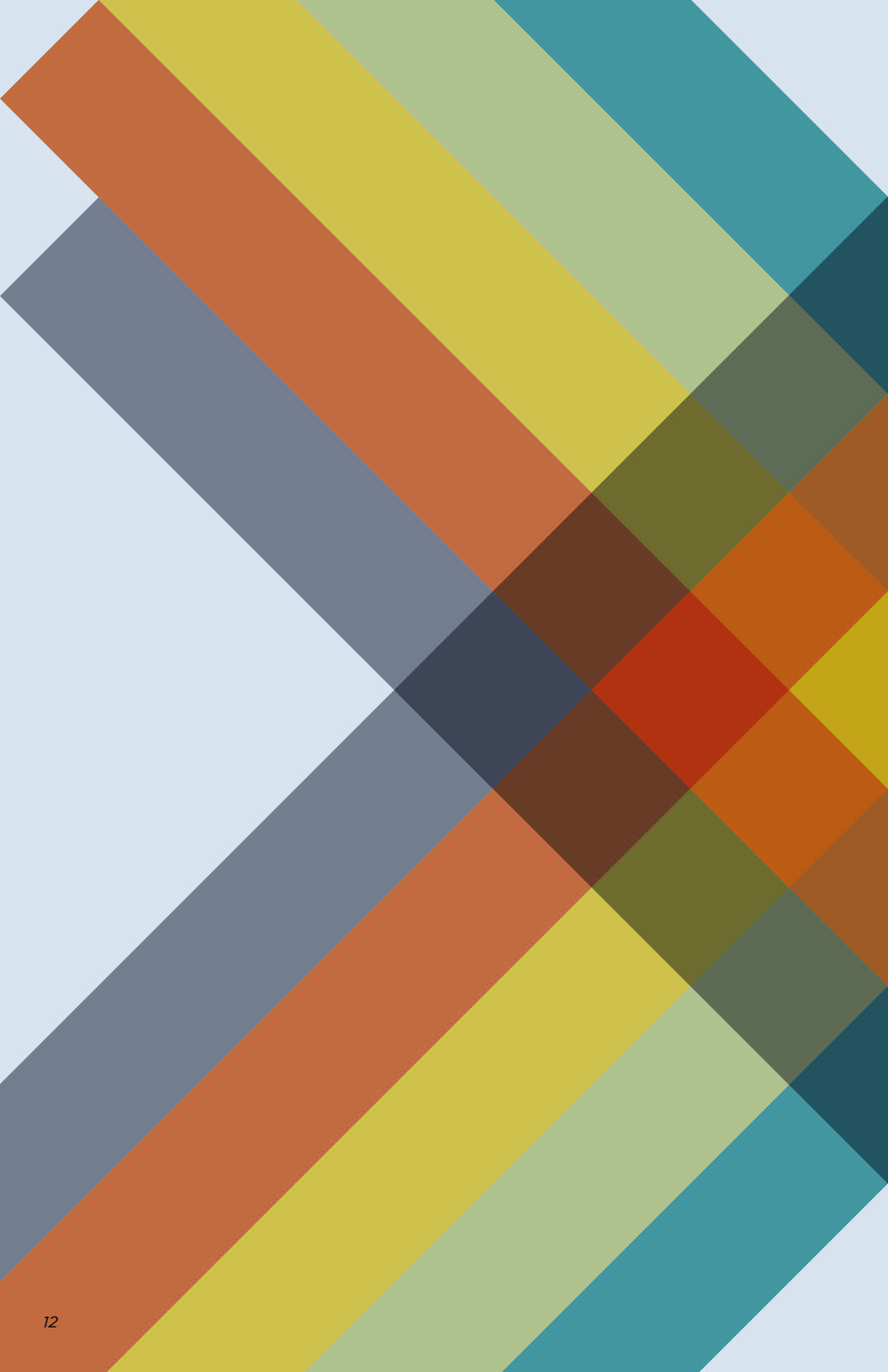
DCA ENFORCES LAWS TO PROTECT CONSUMERS

Enforcement of consumer laws is one of DCA's primary responsibilities. The Department's enforcement staff works with the Attorney General's Office and local district attorneys to fight fraud in the marketplace. Many investigations are initiated as the result of complaints from consumers. If DCA determines wrongdoing, it can place licensees on probation, or suspend or revoke licenses. DCA also has the authority to fine businesses and individuals and issue citations, letters of reprimand, and cease and desist orders. In less severe cases, our enforcement staff work closely with licensees to correct, eliminate, and prevent performance problems.



DCA RESOLVES DISPUTES

When a dispute arises between a business and a customer, or a consumer and a licensee, many people think they have to go to court to remedy the situation. DCA has developed a program that offers a time-saving, less expensive solution. DCA's Complaint Resolution Program provides an alternative method of resolving complaints without going to court. Through this process, the parties involved in a dispute can work out their own solution with the help of a Departmental negotiator. Information on DCA's Complaint Resolution Program and local mediation programs is available on the DCA Web site at **www.dca.ca.gov** or by calling (800) 952-5210.



OUR MISSION

To be the premier consumer protection agency..

OUR VISION

To protect consumers through effective enforcement activities and oversight of California's licensed professionals.

OUR VALUES

ACCOUNTABILITY — We operate transparently and encourage public participation in our decision-making when appropriate..

CONSUMER PROTECTION — We make effective and informed decisions to protect the health and safety of Californians.

CUSTOMER SERVICE — We acknowledge our stakeholders as customers, listen to them, and take their needs into account.

INNOVATION — We value creative problem-solving, responsible risk-taking, and enthusiastic pursuit of new ideas.

INTEGRITY — We are committed to honesty, ethical conduct, and responsibility.

DIVERSITY — We foster a welcoming environment of openness and appreciation for all.

EMPLOYEES — We recognize and value employee contributions and talent, and foster leadership development and professional growth of our workforce.

LEADERSHIP — We set the standard for leadership in government by holding ourselves accountable to our employees and stakeholders.

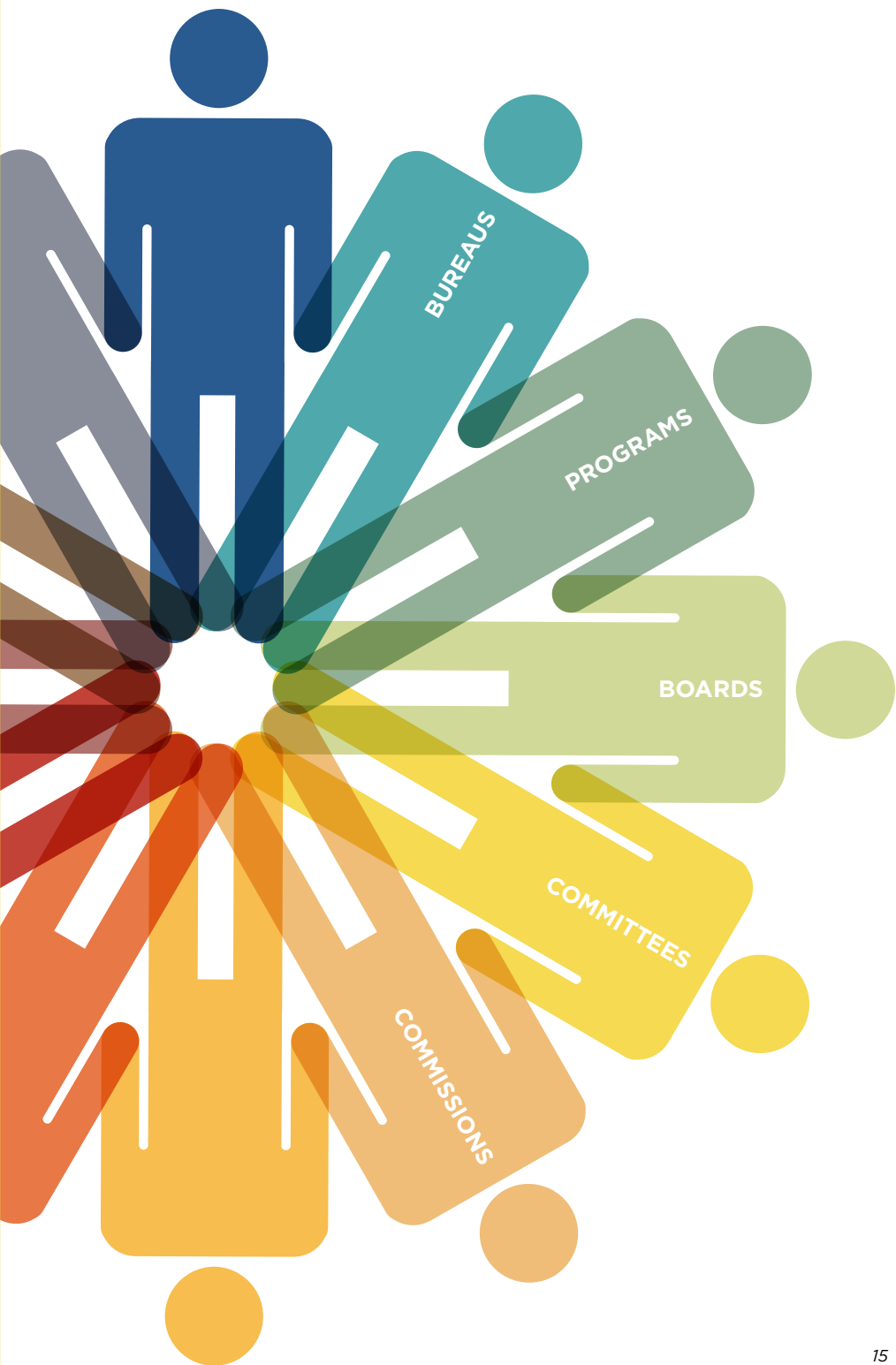
A BRIEF HISTORY

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS

California's commitment to protecting consumers began with the passage of the Medical Practice Act of 1876. The Act was designed to regulate the State's medical professionals, had operated virtually unchecked. Additional professions and vocations were brought under State authority over the following 30 years.

By the late 1920s, the Department of Vocational and Professional Standards was responsible for licensing or certifying accountants, architects, barbers, cosmetologists, dentists, embalmers, optometrists, pharmacists, physicians, and veterinarians. The Consumer Affairs Act was passed in 1970, giving the Department its current name.

Today, DCA issues more than 2.8 million licenses, certificates, and approvals to individuals and businesses in 250 categories. This involves setting the qualifications and levels of competency for the professionals regulated by the Department's boards and bureaus. These programs license, register, or certify practitioners; investigate complaints; and discipline violators. Boards, committees, and one commission operate independently, but rely on DCA for administrative support. Fees paid by our licensees fund DCA operations almost exclusively. Bureaus, programs, divisions, and offices are under the full control of DCA.



A

ACCOUNTANTS

CALIFORNIA BOARD OF ACCOUNTANCY

2000 Evergreen St., Suite 250
Sacramento, CA 95815

www.dca.ca.gov/cba

Twitter: @CBANews

Facebook: <https://www.facebook.com/CBANews>

(916) 263-3680

Licenses and regulates:

// Accountancy Corporations and
Partnerships

// Certified Public Accountants

// Public Accountants

ACUPUNCTURISTS

ACUPUNCTURE BOARD

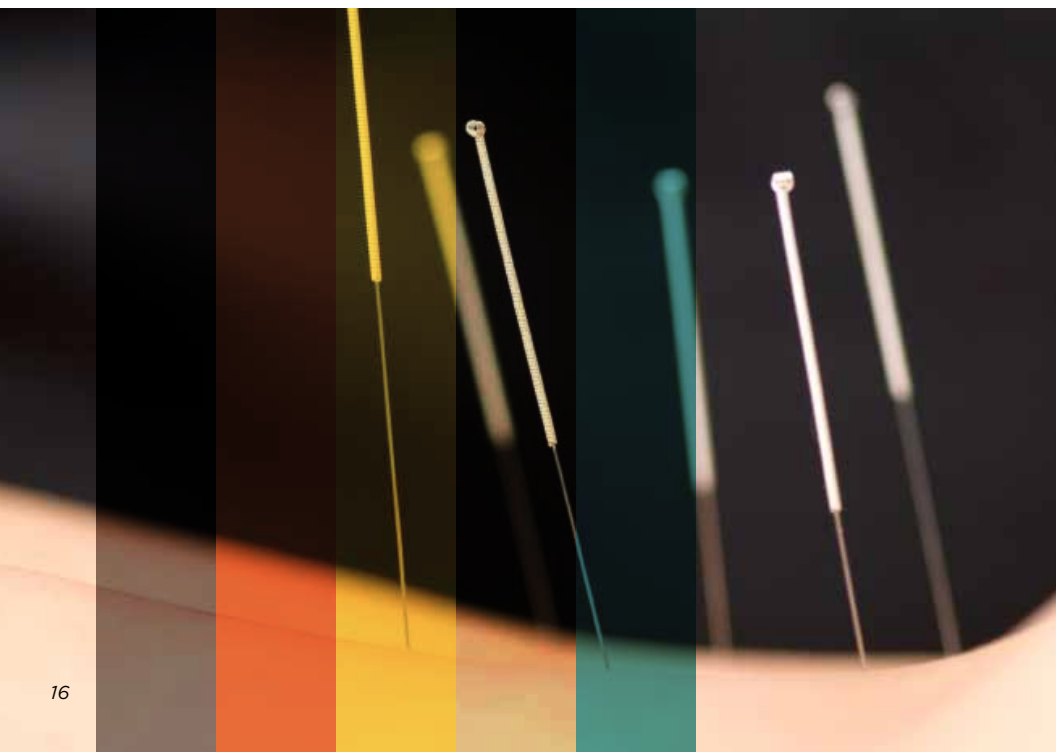
1747 North Market Blvd., Suite 180
Sacramento, CA 95834

www.acupuncture.ca.gov

(916) 515-5200

Licenses and regulates:

// Acupuncturists





APPLIANCE REPAIR

See Electronics Repair, Home Furnishings

APPRAISERS

See Real Estate

ARCHITECTS

CALIFORNIA ARCHITECTS BOARD

2420 Del Paso Road, Suite 105
Sacramento, CA 95834

www.cab.ca.gov

Twitter: @CAArchitectsBd

(916) 574-7220

Licenses and regulates:

// Architects

LANDSCAPE ARCHITECTS TECHNICAL COMMITTEE

2420 Del Paso Road, Suite 105
Sacramento, CA 95834

www.latc.ca.gov

(916) 575-7230

Licenses and regulates:

// Landscape Architects

AUTOMOBILE REPAIRS, WARRANTY DISPUTES

ARBITRATION CERTIFICATION PROGRAM (ACP)

1625 North Market Blvd., Suite N-112
Sacramento, CA 95834

www.dca.ca.gov/acp

www.LemonLaw.ca.gov

Twitter: @ACPLemonLaw

Facebook: <https://www.facebook.com/ArbitrationCertificationProgram>

Toll-free: (800) 952-5210
(916) 574-7350

BUREAU OF AUTOMOTIVE REPAIR

10949 North Mather Blvd.
Rancho Cordova, CA 95670

www.autorepair.ca.gov

www.smogcheck.ca.gov

Twitter: @BARinfo

Facebook: <https://www.facebook.com/pages/California-Bureau-of-Automotive-Repair/143250469020279>

Toll-free: (800) 952-5210

Licenses and regulates:

// Automotive Repair Facilities

// Lamp and Brake Inspection Stations

// Smog Check Stations and Technicians

Quick tip: If your car has been repaired after a collision, you can have a State inspector check it to be sure the repairs were done properly. Contact the Bureau of Automotive Repair to arrange it.

B

BARBERS, BEAUTICIANS

BOARD OF BARBERING AND COSMETOLOGY

2420 Del Paso Road, Suite 100
Sacramento, CA 95834

www.barbercosmo.ca.gov

Twitter: @CA_BBC

Facebook: [https://www.facebook.com/
California-State-Board-of-Barbering-
and-Cosmetology-156090647850582/
timeline/](https://www.facebook.com/California-State-Board-of-Barbering-and-Cosmetology-156090647850582/timeline/)

Toll-free: (800) 952-5210

Licenses and regulates:

- // Apprentices
- // Barbers
- // Cosmetologists
- // Establishments
- // Electrologists
- // Estheticians
- // Manicurists

Quick tip: Ask your nail technician how the foot spas are cleaned. If he or she hesitates or refuses, consider taking your business elsewhere. You also have the right to view the pedicure cleaning log. Ask to see it, and make sure the foot spa was cleaned before your service.

BEDDING MANUFACTURERS

***See Electronics Repair, Home
Furnishings***

BOXERS, REFEREES, TRAINERS

CALIFORNIA STATE ATHLETIC COMMISSION

2005 Evergreen St., Suite 2010
Sacramento, CA 95815

www.dca.ca.gov/csac

(916) 263-2195

Licenses and regulates:

- // Assistant Matchmakers
- // Boxers (Professional and Amateur)
- // Clubs (Professional and Amateur)
- // Gyms
- // Judges (Professional and Amateur)
- // Kickboxers (Professional and Amateur)
- // Managers, Promoters, and Matchmakers
- // Martial Arts Fighters
- // Referees (Professional and Amateur)
- // Ringside Physicians
- // Sparring Permits
- // Timekeepers
- // Trainers/Seconds





CEMETERIES

See Funeral

CHIROPRACTORS

CALIFORNIA BOARD OF CHIROPRACTIC EXAMINERS

901 P St., Suite 142A
Sacramento, CA 95814

www.chiro.ca.gov

Twitter: @BCE_news

Facebook: <https://www.facebook.com/pages/Board-of-Chiropractic-Examiners/119628211455666>

Toll-free: (866) 543-1311
(916) 263-5355

Licenses and certifies:

- // Chiropractors
- // Corporations
- // Referral Services
- // Satellite Offices

CONTRACTORS

CONTRACTORS STATE LICENSE BOARD

9821 Business Park Drive
Sacramento, CA 95827

www.cslb.ca.gov

Twitter: @CSLB

Facebook: <https://www.facebook.com/CSLB.CA?fref=ts>

Toll-free: (800) 321-2752
(916) 255-3900

Licenses and regulates:

- // General Engineering Contractors-Class A
- // General Building Contractors-Class B
- // Specialty Contractors-Class C
 - / C-2: Insulation and Acoustical
 - / C-4: Boiler, Hot-Water Heating, and Steam Fitting
 - / C-5: Framing and Rough Carpentry
 - / C-6: Cabinet, Millwork, and Finish Carpentry
 - / C-7: Low Voltage Systems
 - / C-8: Concrete
 - / C-9: Drywall
 - / C-10: Electrical
 - / C-11: Elevator
 - / C-12: Earthwork and Paving
 - / C-13: Fencing
 - / C-15: Flooring and Floor Covering
 - / C-16: Fire Protection
 - / C-17: Glazing
 - / C-20: Warm-Air Heating, Ventilating, and Air-Conditioning
 - / C-21: Building Moving and Demolition
 - / C-23: Ornamental Metal
 - / C-27: Landscaping
 - / C-28: Lock and Security Equipment
 - / C-29: Masonry
 - / C-31: Construction Zone Traffic Control
 - / C-32: Parking and Highway Improvement

CONTRACTORS STATE LICENSE BOARD

Licenses and regulates (continued):

- / C-33: Painting and Decorating
- / C-34: Pipeline
- / C-35: Lathing and Plastering
- / C-36: Plumbing
- / C-38: Refrigeration
- / C-39: Roofing
- / C-42: Sanitation System
- / C-43: Sheet Metal
- / C-45: Sign
- / C-46: Solar
- / C-47: General Manufactured Housing
- / C-50: Reinforcing Steel
- / C-51: Structural Steel
- / C-53: Swimming Pool
- / C-54: Tile (Ceramic and Mosaic)
- / C-55: Water Conditioning
- / C-57: Well Drilling (Water)
- / C-60: Welding
- / C-61: Limited Specialty (65 Sub-specialties)
- / ASB: Asbestos Certification
- / HAZ: Hazardous Substance Removal Certification

Quick tip: Only pay 10 percent of the home improvement contract price or \$1,000, whichever is less.

COSMETOLOGISTS

See Barbers/Beauticians

COUNSELORS

See Mental Health Professionals

COURT REPORTERS

COURT REPORTERS BOARD OF CALIFORNIA

2535 Capitol Oaks Drive, Suite 230
Sacramento, CA 95833

www.courtreportersboard.ca.gov

Toll-free: (877) 327-5272
(877-3ASKCRB)
(916) 263-3660

Licenses and regulates:

// Court Reporters



D

DENTAL

DENTAL BOARD OF CALIFORNIA

2005 Evergreen St., Suite 1550
Sacramento, CA 95815

www.dbc.ca.gov

Toll-free: (877) 729-7789
(916) 263-2300

Licenses and regulates:

- // Dentists
- // Registered Dental Assistants
- // Registered Dental Assistants in Extended Functions

DENTAL HYGIENE COMMITTEE OF CALIFORNIA

2005 Evergreen St., Suite 1050
Sacramento, CA 95815

www.dhcc.ca.gov

(916) 263-1978

Licenses and regulates:

- // Registered Dental Hygienists
- // Registered Dental Hygienists in Alternative Practice
- // Registered Dental Hygienists in Extended Functions

DOCTORS

See Medical





E

ELECTRONICS REPAIR, HOME FURNISHINGS

BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION

4244 South Market Court, Suite D
Sacramento, CA 95834

www.bearhfti.ca.gov

(916) 999-2041

Registers and regulates:

- // Automotive Radio and Stereo Installation and Repair
- // Automotive Security System Installation and Repair
- // Bedding Manufacturers
- // Bedding Renovators
- // Bedding Retailers and Wholesalers
- // Cellular Phone Installation and Repair
- // Combination Electronic and Appliance Repair
- // Custom Upholsterers
- // Furniture and Bedding Retailers

- // Furniture Manufacturers
- // Furniture Retailers and Wholesalers
- // Home Entertainment Electronics Repair
- // Home Office Electronics Repair
- // Insulation Manufacturers
- // Major Home Appliance Repair
- // Residential Antenna Installation and Repair (Includes Satellite Antennas)
- // Sanitizers
- // Service Contract Sales
- // Service Contract Administration
- // Supply Dealers

ENGINEERS

BOARD FOR PROFESSIONAL ENGINEERS, LAND SURVEYORS, AND GEOLOGISTS

2535 Capitol Oaks Drive, Suite 300
Sacramento, CA 95833



www.bpelsg.ca.gov

Twitter: @CA_Engineers

Facebook: <https://www.facebook.com/pages/The-Board-for-Professional-Engineers-Land-Surveyors-and-Geologists/107020752801578>

Toll-free: (866) 780-5370

(916) 263-2222

Fax: (916) 263-2246

Licenses and Regulates:

- // Agricultural Engineers
- // Chemical Engineers
- // Civil Engineers
- // Control System Engineers
- // Corrosion Engineers*
- // Electrical Engineers
- // Fire Protection Engineers
- // Geologists
- // Geophysicists
- // Land Surveyors
- // Manufacturing Engineers*
- // Mechanical Engineers
- // Metallurgical Engineers

- // Nuclear Engineers
- // Petroleum Engineers
- // Photogrammetric Surveyors*
- // Quality Engineers*
- // Safety Engineers*
- // Structural Engineers
- // Traffic Engineers

Certifies:

- Engineers-in-Training
- Engineering Geologists
- Geologists-in-Training
- Hydrogeologists
- Land Surveyors-in-Training

EYE DOCTORS

See Optometrists



F

FIDUCIARIES

PROFESSIONAL FIDUCIARIES BUREAU

1625 North Market Blvd., Suite S-209
Sacramento, CA 95834

www.fiduciary.ca.gov

Twitter: @FiduciaryBureau

Facebook: <https://www.facebook.com/California-Professional-Fiduciaries-Bureau-281715915342772/timeline/>

(916) 574-7340

Licenses and regulates:

- // Agents Under Durable Power of Attorney
- // Conservators
- // Guardians
- // Trustees

Quick tip: Financial abuse of seniors is a serious problem. A State-licensed professional fiduciary can provide independent oversight of an elder's money.

FUNERAL

CEMETERY AND FUNERAL BUREAU

1625 North Market Blvd., Suite S-208
Sacramento, CA 95834

www.cfb.ca.gov

Toll-free: (800) 952-5210
(916) 574-7870

Licenses and regulates:

- // Cemetery Trust Funds
- // Cremated Remains Disposers
- // Crematories
- // Embalmers and Apprentice Embalmers
- // Funeral Directors
- // Funeral Establishments
- // Funeral Preneed Trust Funds
- // Private Cemeteries
- // Private Cemetery Salespersons and Brokers

Quick tip: Planning your own funeral ahead of time is a sensible way to make informed choices. The Cemetery and Funeral Bureau has informational brochures to help you start the process.

FURNISHINGS, HOME

See *Electronics Repair, Home Furnishings*



GEOLOGISTS

See Engineers

GUIDE DOG TRAINING

STATE BOARD OF GUIDE DOGS FOR THE BLIND

1625 North Market Blvd., Suite N-112
Sacramento, CA 95834

www.guidedogboard.ca.gov

Twitter: @caguidedogboard

Facebook: <https://www.facebook.com/CAGuideDogBoard>

Toll-free: (866) 512-9103
(916) 574-7825

Licenses and regulates:

// Fund Raising to Establish Training
Schools

// Instructors

// Training Schools

Quick tip: By law, guide dogs can accompany their handlers anywhere the public is allowed, including restaurants, hotels, taxis, stores, medical facilities, airplanes, theaters, health clubs, and parks.

HEARING/SPEECH

SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY AND HEARING AID DISPENSERS BOARD

2005 Evergreen St., Suite 2100
Sacramento, CA 95815

www.speechandhearing.ca.gov

(916) 263-2666

Licenses and regulates:

// Audiologists

// Hearing Aid Dispensers

// Speech-Language Pathologists

HOUSING

See Real Estate

LANDSCAPING

See Architects

LAND SURVEYORS

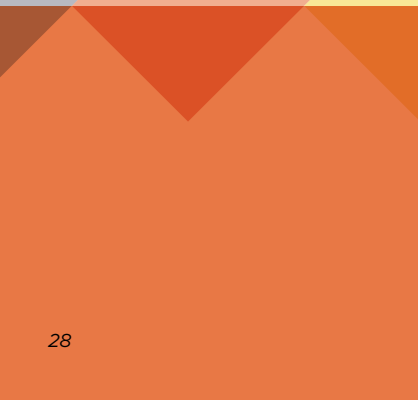
See Engineers

LOCKSMITHS

See Security

MATTRESSES

***See Electronic Repair, Home
Furnishings***





MEDICAL

MEDICAL BOARD OF CALIFORNIA

2005 Evergreen St., Suite 1200
Sacramento, CA 95815

www.mbc.ca.gov

Twitter: @MedBoardOfCA

Executive Office:
(916) 263-2390

Licensing:
(916) 263-2382

Complaints:
Toll-free: (800) 633-2322
(916) 263-2424

Licensed and regulates:

- // Licensed Midwives
- // Medical Assistants
- // Physicians and Surgeons
- // Polysomnographic Technicians,
Trainees, and Technologists
- // Registered Contact Lens Dispensers
- // Registered Dispensing Opticians
- // Registered Spectacle Lens
Dispensers
- // Research Psychoanalysts

NATUROPATHIC MEDICINE COMMITTEE

1300 National Drive, Suite 150
Sacramento, CA 95834

www.naturopathic.ca.gov

(916) 928-4785

Licenses and regulates:

- // Naturopathic Doctors

OSTEOPATHIC MEDICAL BOARD OF CALIFORNIA

1300 National Drive, Suite 150
Sacramento, CA 95834-1991

www.ombc.ca.gov

(916) 928-8390

Licenses and regulates:

- // Osteopathic Physicians and Surgeons

PHYSICIAN ASSISTANT BOARD

2005 Evergreen St., Suite 1100
Sacramento, CA 95815

www.pac.ca.gov

(916) 561-8780

Licenses and regulates:

- // Educational Training Programs
- // Physician Assistants

M

MEDICAL

TELEPHONE MEDICAL ADVICE SERVICES BUREAU

1625 North Market Blvd., Suite N-112
Sacramento, CA 95834

www.dca.ca.gov/tmas

(916) 574-7992

Quick tip: Does your healthcare provider offer medical advice by phone through an advice nurse call center or something similar? If so, the provider must be registered by the DCA's Telephone Medical Advice Services Bureau.

MENTAL HEALTH PROFESSIONALS

BOARD OF BEHAVIORAL SCIENCES

1625 North Market Blvd., Suite S-200
Sacramento, CA 95834

www.bbs.ca.gov

(916) 574-7830

Licenses and regulates:

- // Educational Psychologists
- // Licensed Clinical Social Workers
- // Licensed Marriage, Family, and Child Therapists
- // Licensed Professional Clinical Counselors
- // Licensed Professional Clinical Counselor Interns
- // Registered Associate Clinical Social Workers

Quick tip: You should feel comfortable asking some basic questions before choosing a therapist. The Board of Behavioral Sciences' booklet, *"Self-empowerment: Choosing a Mental Health Professional in California,"* can help you make an informed decision.

MIDWIVES

See Medical, Nursing

NURSING

BOARD OF REGISTERED NURSING

1747 North Market Blvd., Suite 150
Sacramento, CA 95834

www.rn.ca.gov

(916) 322-3350

Licenses and regulates:

- // Clinical Nurse Specialists
- // Continuing Education Providers
- // Nurse Anesthetists
- // Nurse Midwives
- // Nurse Practitioners
- // Psychiatric Mental Health Nurses
- // Public Health Nurses
- // Registered Nurses

BOARD OF VOCATIONAL NURSING AND PSYCHIATRIC TECHNICIANS

2535 Capitol Oaks Drive, Suite 205
Sacramento, CA 95833

www.bvnpt.ca.gov

(916) 263-7800

Licenses and regulates:

- // Psychiatric Technicians
- // Vocational Nurses





OCCUPATIONAL THERAPISTS

CALIFORNIA BOARD OF OCCUPATIONAL THERAPY

2005 Evergreen St., Suite 2050
Sacramento, CA 95815

www.bot.ca.gov

(916) 263-2294

Licenses and regulates:

// Occupational Therapists

// Occupational Therapy Assistants

OPTICIANS

See Medical

OPTOMETRISTS

CALIFORNIA STATE BOARD OF OPTOMETRY

2450 Del Paso Road, Suite 105
Sacramento, CA 95834

www.optometry.ca.gov

Twitter: @CAOptometry

Facebook: <https://www.facebook.com/CAOptometry>

Toll-free: (866) 585-2666

(916) 575-7170

Licenses and regulates:

// Branch Offices

// Fictitious Name Permits

// Optometric Corporations

// Optometrists

Quick tip: Cosmetic contact lenses are a fun way to temporarily change your eye color, but just like contacts to correct your vision, they must be prescribed by a licensed optometrist or ophthalmologist.

OSTEOPATHIC MEDICINE

See Medical





P

PEST CONTROL

See Structural Pest Control

PHARMACISTS

CALIFORNIA STATE BOARD OF PHARMACY

1625 North Market Blvd., Suite N-219
Sacramento, CA 95834

www.pharmacy.ca.gov

(916) 574-7900

Licenses and regulates:

- // Free/Nonprofit/Surgical Clinics
- // Hypodermic Needle and Syringe Distributors
- // Nonresident Pharmacies
- // Nonresident Wholesalers
- // Pharmaceutical Wholesalers and Designated Representatives
- // Pharmacies
- // Pharmacist Interns
- // Pharmacists
- // Pharmacy Technicians
- // Resident and Nonresident Sterile Injectable Compounding Pharmacies
- // Veterinary Food-Animal Drug Retailers

Quick tip: Under California law, a pharmacist must speak to you every time you get a new prescription. Interpreter services must be provided if you ask for them.

PHYSICAL THERAPISTS

PHYSICAL THERAPY BOARD OF CALIFORNIA

2005 Evergreen St., Suite 1350
Sacramento, CA 95815

www.ptbc.ca.gov

Twitter: @PTBCnews

Facebook: <https://www.facebook.com/PTBCnews>

(916) 561-8200

Licenses and regulates:

- // Electroneuromyography Certificate Holders
- // Kinesiological Electromyography Certificate Holders
- // Physical Therapist Assistants
- // Physical Therapists

PHYSICIANS

See Medical

PODIATRIC MEDICINE

CALIFORNIA BOARD OF PODIATRIC MEDICINE

2005 Evergreen St., Suite 1300
Sacramento, CA 95815

www.bpm.ca.gov

(916) 263-2647

Licenses and regulates:

- // Doctors of Podiatric Medicine

PRIVATE INVESTIGATORS

See Security

PRIVATE POSTSECONDARY SCHOOLS

BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

Mailing address:
P.O. Box 980818
West Sacramento, CA 95798-0818

Physical address:
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833

www.bppe.ca.gov

Twitter: @CaBPPE

Facebook: <https://www.facebook.com/CaBPPE>

Toll-free: (888) 370-7589
(916) 431-6959

Licenses and regulates:

// Private Postsecondary Schools

// Vocational Schools

Quick tip: Before you enroll at a private postsecondary college, the college must tell you how many of its graduates are working in the field they were trained for and what their salaries are.

PSYCHIATRIC TECHNICIANS

See Nursing

PSYCHOLOGISTS

CALIFORNIA BOARD OF PSYCHOLOGY

1625 North Market Blvd., Suite N-215
Sacramento, CA 95834

www.psychboard.ca.gov

Twitter: @BDofPsychology

Facebook: <https://www.facebook.com/BoardofPsychology>

Toll-free: (866) 503-3221
(916) 574-7720

Licenses and regulates:

// Psychologists

// Psychological Assistants

// Registered Psychologists



R

REAL ESTATE

BUREAU OF REAL ESTATE

1651 Exposition Blvd.
Sacramento, CA 95815

www.bre.ca.gov

Twitter: @Cal_BRE

Facebook: <https://www.facebook.com/CaliforniaBureauOfRealEstate>

Toll-free: (877) 373-4542

Licenses and regulates:

- // Mortgage Loan Originators
- // Offerings of Subdivided Lands in California
- // Real Estate Brokers and Salespersons

BUREAU OF REAL ESTATE APPRAISERS

1102 Q St., Suite 4100
Sacramento, CA 95811

www.orea.ca.gov

(916) 552-9000

Licenses and regulates:

- // Real Estate Appraisers
- // Registered Appraisal Management Companies

REPOSSESSORS

See Security

RESPIRATORY CARE PRACTITIONERS

RESPIRATORY CARE BOARD OF CALIFORNIA

3750 Rosin Court, Suite 100
Sacramento, CA 95834

www.rcb.ca.gov

Toll-free: (866) 375-0386
(916) 999-2190

Licenses and regulates:

- // Respiratory Care Practitioners



SECURITY

BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

2420 Del Paso Road, Suite 270
Sacramento, CA 95834

www.bsis.ca.gov

Twitter: @BSISCA

Facebook: <https://www.facebook.com/BSISDCA>

Toll-free: (800) 952-5210
(916) 322-4000

Licenses and regulates:

- // Burglar Alarm Agents
- // Burglar Alarm Company Operators and Managers
- // Firearms/Baton Permits
- // Firearms/Baton Training Facilities and Instructors
- // Locksmiths
- // Private Investigators
- // Private Patrol Operators
- // Repossessor Employees
- // Repossession Companies/Managers
- // Security Guards/Armored Car Guards

Quick tip: If you're locked out of your car, call your insurance company first. The company may have a list of recommended locksmiths or may offer locksmith services.

SMOG CHECK

See Automobile Repair, Warranty Disputes

SOCIAL WORKERS

See Mental Health Professionals

SPEECH THERAPISTS

See Hearing/Speech

STRUCTURAL PEST CONTROL

STRUCTURAL PEST CONTROL BOARD

2005 Evergreen St., Suite 1500
Sacramento, CA 95815

www.pestboard.ca.gov

Toll-free: (800) 737-8188
(916) 561-8708

Licenses and regulates:

- // Pest Control Companies
- // Pest Management Professionals
- // Fumigators
- // Structural Pesticide Applicators

Quick tip: The Structural Pest Control Board handles a variety of complaints, including infestations missed or not reported after an inspection as well as false or misleading advertising.

THERAPISTS

See Mental Health Professionals

TRUSTEES

See Fiduciaries

VETERINARY MEDICINE

VETERINARY MEDICAL BOARD

1747 North Market Blvd., Ste 230
Sacramento, CA 95834-2987

www.vmb.ca.gov

Twitter: @vetmedboard

Facebook: <https://www.facebook.com/pages/California-Veterinary-Medical-Board/1452060421747924>

(916) 515-5520

Licenses and regulates:

// Registered Veterinary Technicians

// Veterinarians

// Veterinary Hospitals

VOCATIONAL NURSES

See Nursing

VOCATIONAL SCHOOLS

See Private Postsecondary Schools





The California Department of Consumer Affairs' Who We Are & What We Do was prepared by the DCA Office of Publications, Design & Editing.
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STATE OF CALIFORNIA



DEPARTMENT OF CONSUMER AFFAIRS