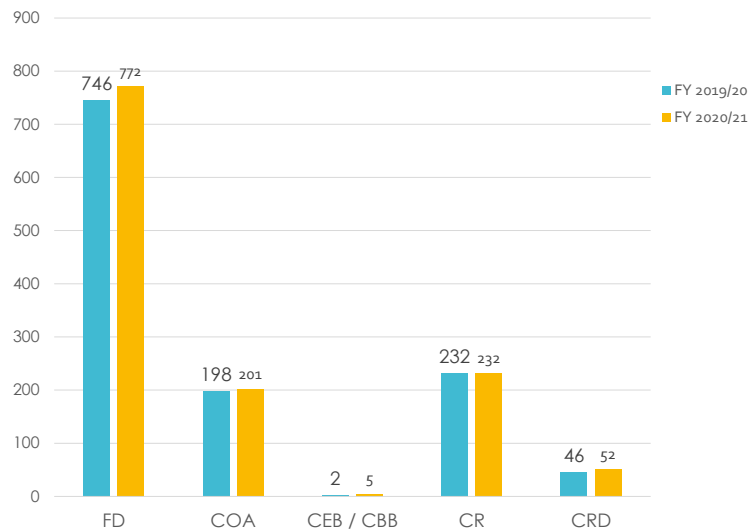


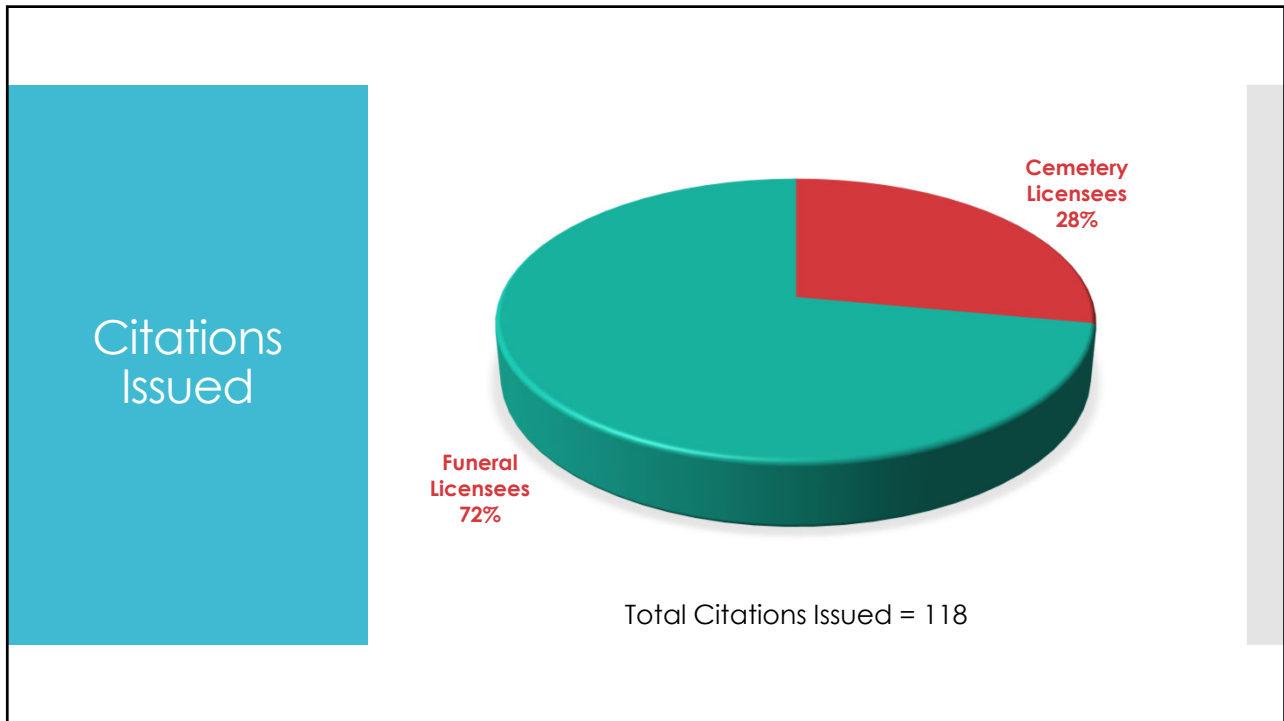
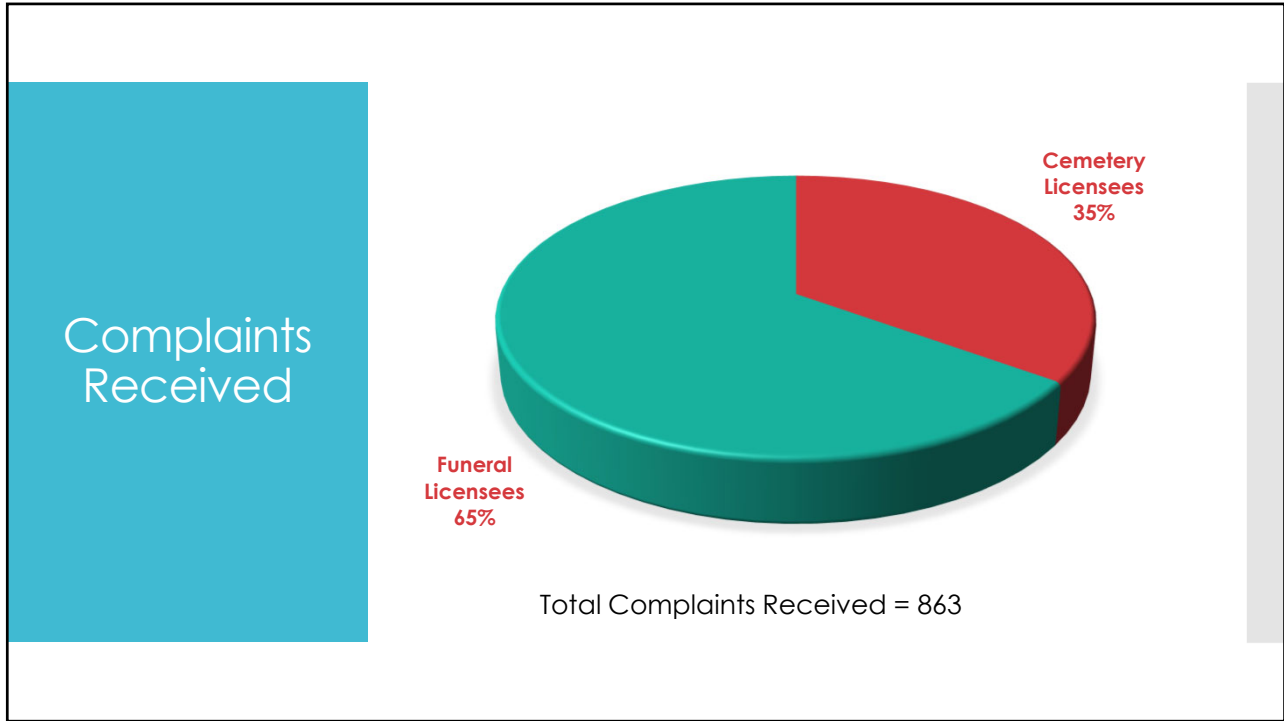
Enforcement Statistical Report

Fiscal Year 2020-21

Inspections Completed



FY 2019/20 Total Inspections Completed = 1,224
 FY 2020/21 Total Inspections Completed = 1,262



Most Common Violations

Most Common Cemetery Violations

1. BPC 7653.6(b) Failure to supervise by manager of record
2. BPC 7680 Failure to conspicuously display a license in the place of business or employment of the licensee
3. 16 CCR 2333(b) Failure to perform required minimum maintenance standards
4. BPC 7672.7 Failure to file the annual report for the fiscal year ending June 30 (CRDs)
5. HSC 8585(d) Failure to post required information at all public entrances

Most Common Violations

Most Common Funeral Violations

1. 16 CCR 1204(b) Failure of designated manager of record to ensure compliance
2. 16 CCR 1258.1(c)(1) Failure to have the price ranges on the GPL match the actual prices on the CPL
3. BPC 7707 Gross negligence, gross incompetence or unprofessional conduct in the practice of funeral directing or embalming
4. BPC 7680 Failure to conspicuously display a license in the place of business or employment of the licensee
5. 16 CCR 1277.5 Failure to obtain an executed preneed funeral agreement for all cases