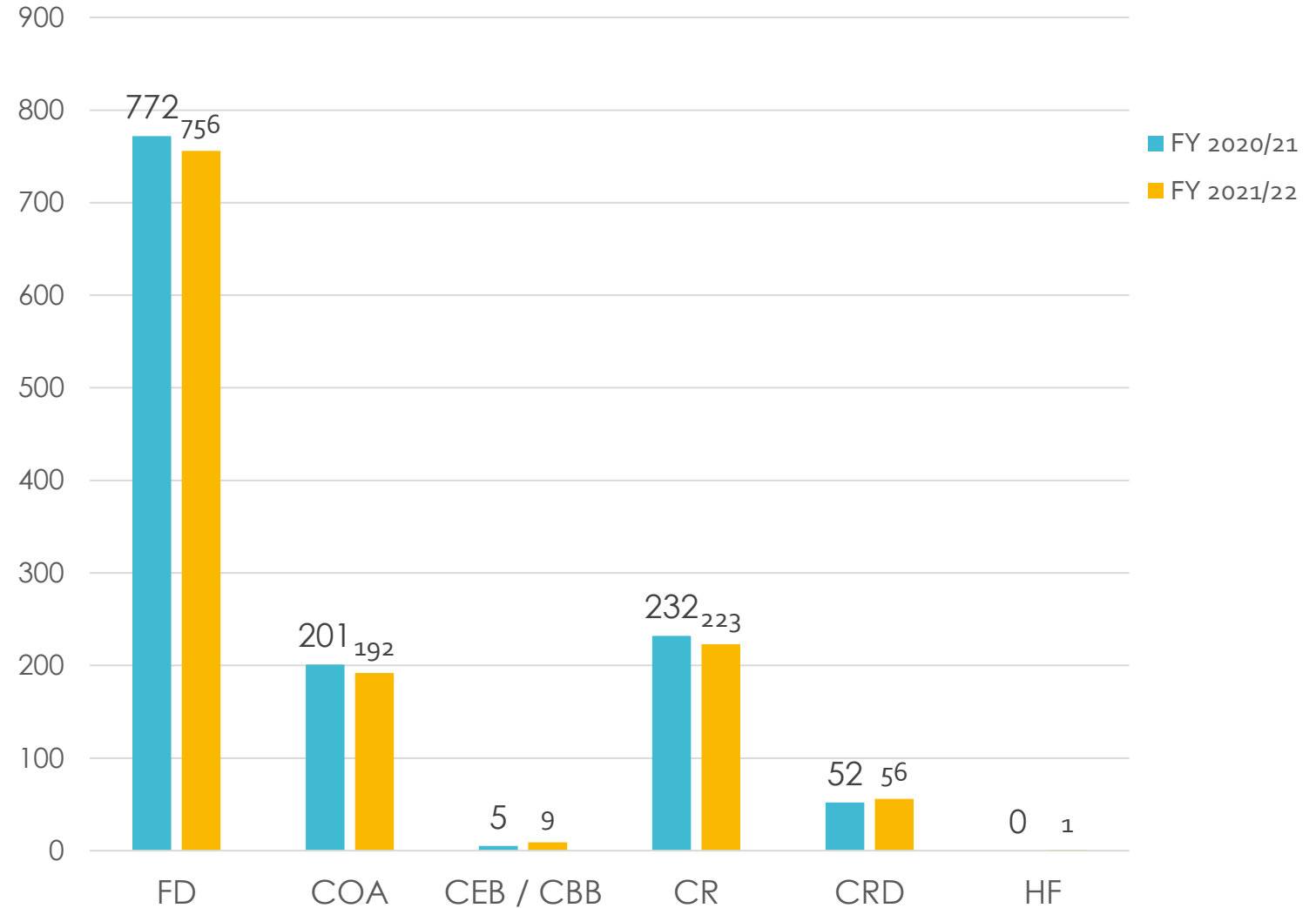


# Enforcement Statistical Report

Fiscal Year 2021-22

# Inspections Completed



FY 2020/21 Total Inspections Completed = 1,262

FY 2021/22 Total Inspections Completed = 1,237

# Complaints Received

**1,005**

Received

**0**

Closed Without Referral for  
Investigation

**1000**

Referred for Investigation

**8**

Pending

# Citations Issued

**192** Issued with a Fine

**8** Withdrawn/Dismissed/Reduced

**53** Average Number of Days to Issue a Citation and Fine (from complaint receipt/inspection conducted to citation issued)

# Most Common Violations

## Most Common Cemetery Violations

1. BPC 7612.6(b) Failure to supervise by manager of record
2. BPC 7680 License not posted conspicuously
3. 16 CCR 2333(b) Failure to perform required minimum maintenance standards
4. BPC 7637.1 Unlicensed practice of a cemetery salesperson or cemetery broker
5. BPC 7672.6(a)(2)(b) Refusal or inability to inspect cremated remains disposer operation

# Most Common Violations

## Most Common Funeral Violations

1. 16 CCR 1204(b) Failure of designated manager of record to ensure compliance
2. 16 CCR 1258.1(c)(1) Failure to have the price ranges on the GPL match the actual prices on the CPL
3. 16 CCR 1277.5 Failure to obtain Preneed Form
4. BPC 7680 Failure to conspicuously display a license in the place of business or employment of the licensee
5. BPC 7685.2 Failure to obtain and/or fully execute the correct Declaration for Disposition of Cremated Remains form