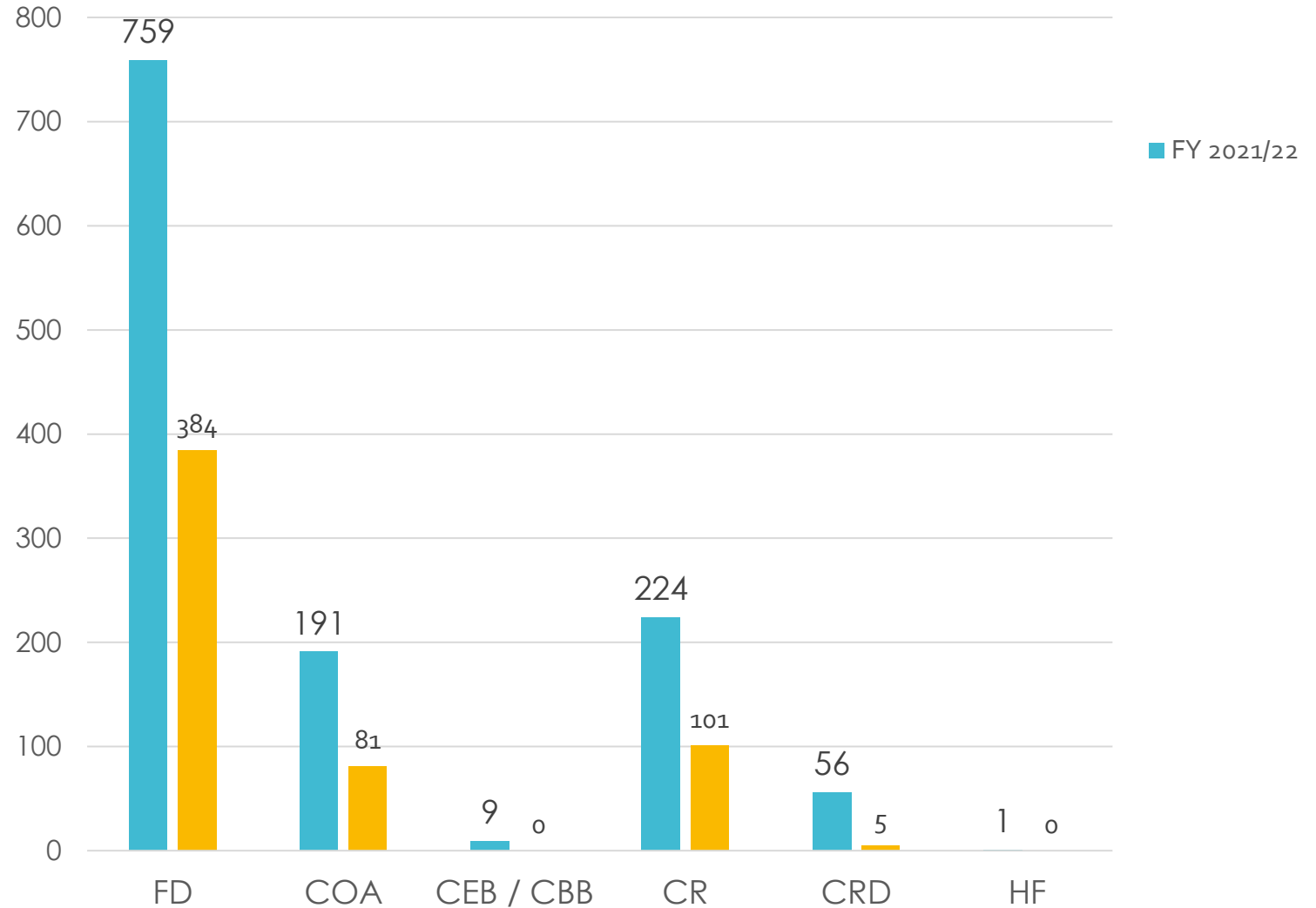


Enforcement Statistical Report

Fiscal Year 2022-23 (as of 12/31/2022)

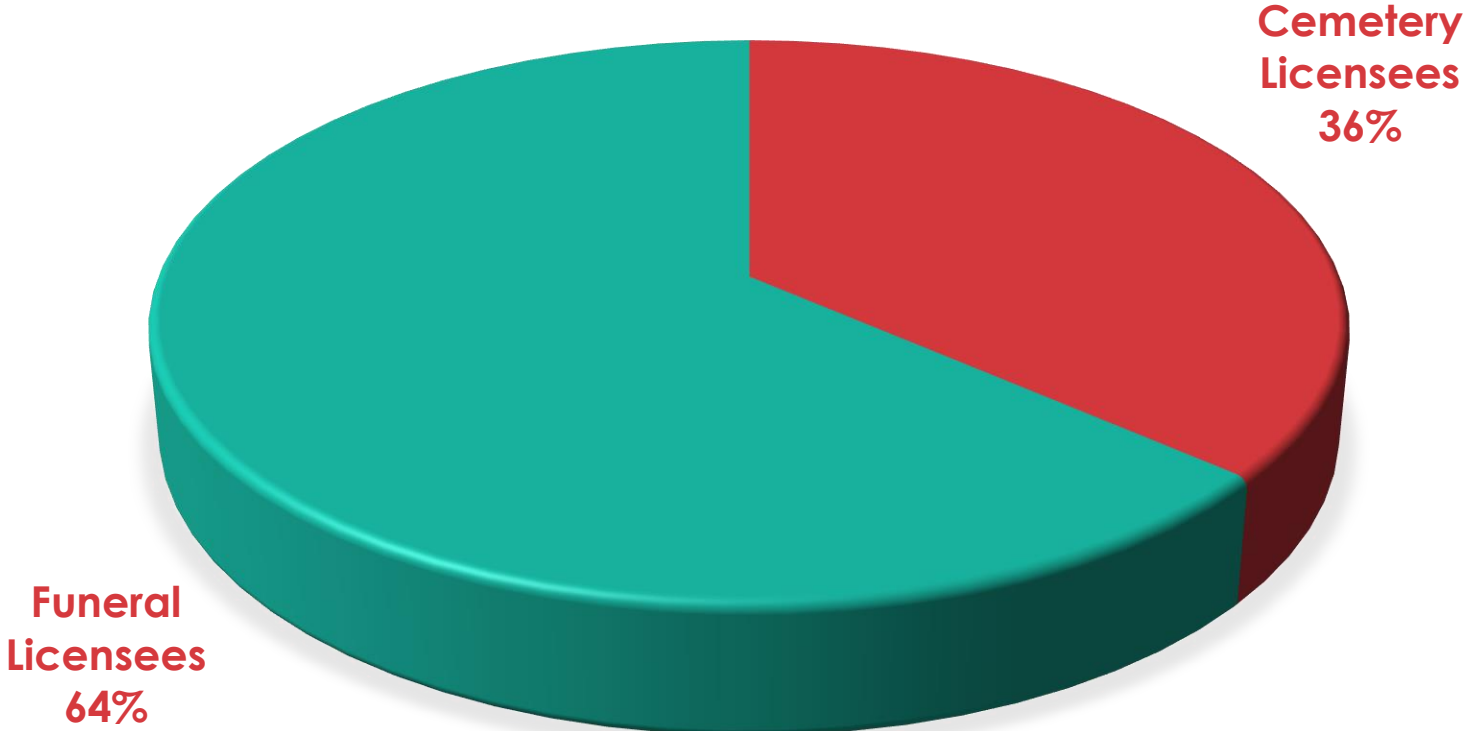
Inspections Completed



FY 2021/22 Total Inspections Completed = 1240

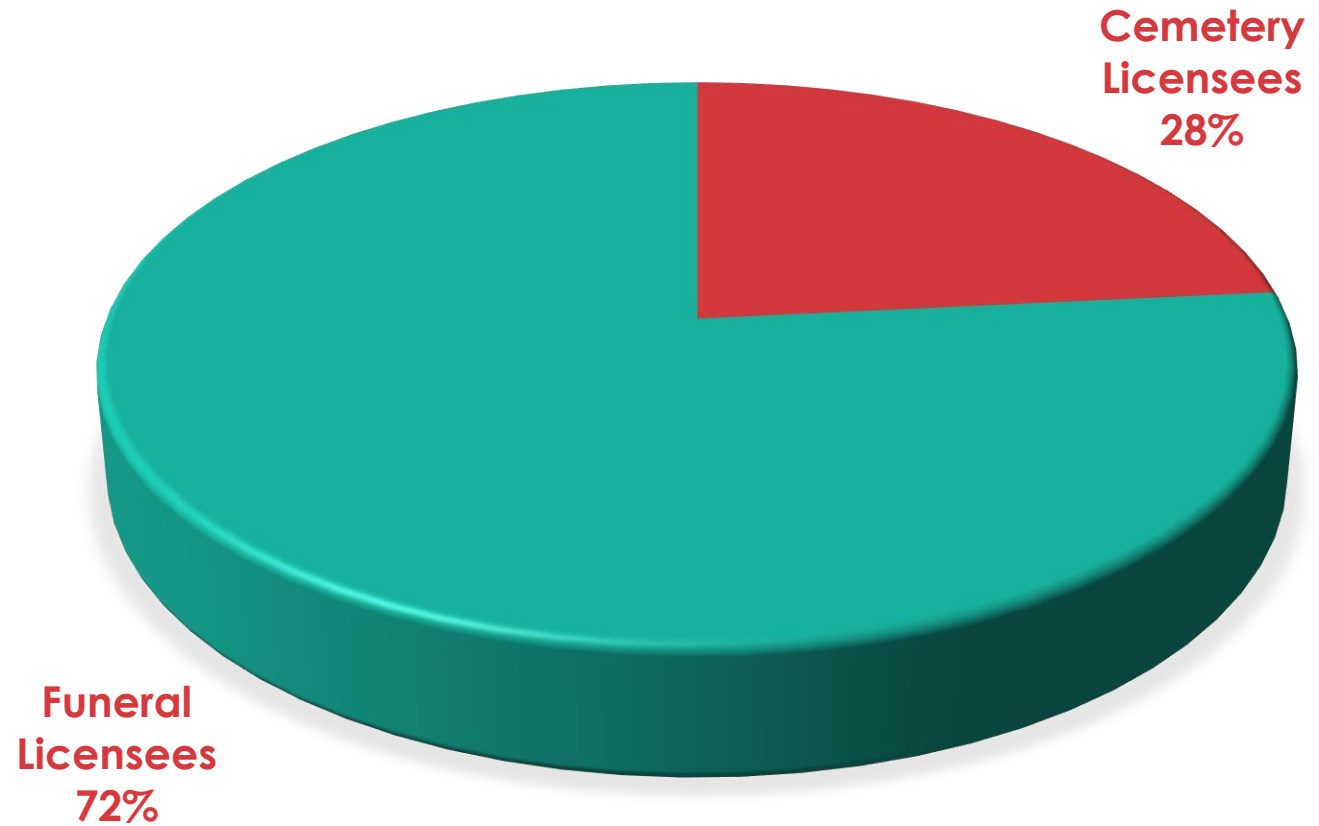
FY 2022/23 Total Inspections Completed = 571 (as of 12/31/2022)

Complaints Received



Total Complaints Received = 401

Citations Issued



Total Citations Issued = 64

Most Common Violations

Most Common Cemetery Violations

1. BPC 7612.6 Failure by cemetery authority to file its annual report, on or before June 1, or within five months of the close of their fiscal year
2. BPC 7653.6(b) Failure to supervise by manager of record
3. 16 CCR 2333(b) Failure to perform required minimum maintenance standards
4. 16 CCR 2310 Failure to pay the annual regulatory charge fee for each cremation made during the preceding quarter
5. BPC 7711.1 Unprofessional conduct

Most Common Violations

Most Common Funeral Violations

1. 16 CCR 1204(b) Failure of designated manager of record to ensure compliance
2. 16 CCR 1258.1(c)(1) Failure to have the price ranges on the GPL match the actual prices on the CPL
3. BPC 7680 Failure to conspicuously display a license in the place of business or employment of the licensee
4. BPC 7685.2 Failure to obtain and/or fully execute the correct Declaration for Disposition of Cremated Remains form
5. BPC 7633 Charging a fee for filing or providing a death certificate in excess of fees set by statute for filing and providing certified copies of such certificates

Most Common Violations

Most Common Violations Pre-Pandemic*

1. 16 CCR 1204(b) Failure of designated manager of record to ensure compliance
2. 16 CCR 2388 Failure by cemetery authority to file its annual report, on or before June 1, or within five months of the close of their fiscal year
3. 16 CCR 1258.1(c)(1) Failure to have the price ranges on the GPL match the actual prices on the CPL
4. BPC 7680 Failure to conspicuously display a license in the place of business or employment of the licensee
5. BPC 7685(a)(3) Failure to include all caskets, regularly offered for sale, on the Casket Price List

* Data from CFBs 2018 Sunset Review Report; based on citations issued