# CONTACT INFORMATION

<table>
<thead>
<tr>
<th>California Board of Accountancy</th>
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<tbody>
<tr>
<td>2450 Venture Oaks Way, Suite 300</td>
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<tr>
<td>Sacramento, CA 95833</td>
</tr>
<tr>
<td><strong>Office Hours:</strong> Monday – Friday 8 a.m. – 5 p.m.</td>
</tr>
<tr>
<td><strong>Main Telephone:</strong> (916) 263-3680</td>
</tr>
<tr>
<td><strong>Fax:</strong> (916) 236-3675</td>
</tr>
<tr>
<td><strong>Web site:</strong> <a href="http://www.cba.ca.gov">www.cba.ca.gov</a></td>
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<tr>
<th>Administration</th>
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<td>(License status check, general questions)</td>
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<tr>
<td><strong>Telephone:</strong> (916) 263-3680</td>
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<tr>
<td><strong>Web site:</strong> <a href="http://www.cba.ca.gov">License Lookup</a></td>
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<th>CBA Outreach</th>
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<tr>
<td>E-mail: <a href="mailto:outreach@cba.ca.gov">outreach@cba.ca.gov</a></td>
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<th>Enforcement</th>
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<tr>
<td>Filing a complaint, disciplinary actions, questions regarding CPA practice)</td>
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<tr>
<td><strong>Telephone:</strong> (916) 561-1729</td>
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<tr>
<td><strong>Fax:</strong> (916) 263-3673</td>
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<tr>
<td><strong>E-mail:</strong> <a href="mailto:enforcementinfo@cba.ca.gov">enforcementinfo@cba.ca.gov</a></td>
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<tr>
<td><a href="http://www.cba.ca.gov">Online Complaint Form</a></td>
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<tr>
<td><strong>Telephone:</strong> (916) 561-1703</td>
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<tr>
<td><strong>Fax:</strong> (916) 263-3677 or (916) 614-3253</td>
</tr>
<tr>
<td><strong>E-mail:</strong> <a href="mailto:examinfo@cba.ca.gov">examinfo@cba.ca.gov</a></td>
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<td>(Individual)</td>
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<td><strong>Telephone:</strong> (916) 561-1701</td>
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<td><strong>Fax:</strong> (916) 263-3676</td>
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<tr>
<td><strong>E-mail:</strong> <a href="mailto:licensinginfo@cba.ca.gov">licensinginfo@cba.ca.gov</a></td>
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<tr>
<td>(Partnerships, Corporations, Fictitious Name Permits)</td>
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<tr>
<td><strong>Telephone:</strong> (916) 561-4301</td>
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<td><strong>Fax:</strong> (916) 263-3676</td>
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<tr>
<td><strong>E-mail:</strong> <a href="mailto:firminfo@cba.ca.gov">firminfo@cba.ca.gov</a></td>
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<td>(CPA/PA, Partnerships, Corporations, Continuing Education)</td>
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<tr>
<td><strong>Telephone:</strong> (916) 561-1702</td>
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<tr>
<td><strong>Fax:</strong> (916) 263-3672</td>
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<tr>
<td><strong>E-mail:</strong> <a href="mailto:renewalinfo@cba.ca.gov">renewalinfo@cba.ca.gov</a></td>
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<th>Practice Privilege</th>
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<tr>
<td><strong>Telephone:</strong> (916) 561-1704</td>
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<tr>
<td><strong>Fax:</strong> (916) 263-3672</td>
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<tr>
<td><strong>E-mail:</strong> <a href="mailto:pracprivinfo@cba.ca.gov">pracprivinfo@cba.ca.gov</a></td>
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I. CALIFORNIA BOARD OF ACCOUNTANCY

Mission
The mission of the California Board of Accountancy (CBA) is to protect consumers by ensuring only qualified licensees practice public accountancy in accordance with established professional standards.

Authority
The CBA derives its authority from the Business and Professions Code, Division 3, Chapter 1, Article 1 through Article 10 (Accountancy Act) and the California Code of Regulations, Title 16, Division 1, Article 1 through Article 13 (CBA Regulations). Please visit the CBA website site at www.cba.ca.gov for the most recent version of the Accountancy Act and CBA Regulations.

CBA Responsibilities
- Sets and examines applicants’ educational and experience requirements for California Certified Public Accountants (CPAs).
- Regulates the practice of public accountancy in California and may deny licensure, suspend, revoke, or refuse to renew any license, permit, or certificate for violation of the Accountancy Act, CBA Regulations, or other laws under the CBA’s jurisdiction.
- Regulates, prescribes, amends, or repeals the rules of professional conduct appropriate to the establishment and maintenance of a high standard of integrity and competency in the profession.

The CBA website, www.cba.ca.gov, contains valuable information for licensees, CPA examination candidates, licensure applicants, and consumers regarding CBA meetings, forms, enforcement matters, as well as the CBA’s publication UPDATE.

Examination Unit
The primary responsibility of the Examination Unit is to process applications to sit for the Uniform CPA Examination (CPA Exam), including the review of official transcripts and foreign credentials evaluations to ensure that examination candidates meet the educational qualifications pursuant to section 5081 of the Accountancy Act.

As a source of reference, please refer to the CBA website for detailed information regarding the CPA Exam and your Client Account. Information regarding the CPA Exam and your Client Account can also be obtained by contacting the Examination Unit by email at examinfo@cba.ca.gov or by telephone at (916) 561-1703.
II. UNIFORM CPA EXAMINATION

Prior to applying for a CPA license, you must pass the CPA Exam developed by the American Institute of Certified Public Accountants (AICPA). The AICPA is a professional organization of CPAs consisting of members in public practice, industry, government, and academia. The AICPA’s Board of Examiners write and grade the examination, as well as ensure the continued validity and reliability of the exam; however, the CBA contracts with the National Association of State Boards of Accountancy (NASBA) to administer the exam. In addition to delivering the examination, NASBA also collects fees related to the administration of the exam, and provides special accommodations to candidates with disabilities. You can schedule and take the CPA Exam at various Prometric testing centers throughout the United States and its territories.

The CPA Exam is a four-part, computerized exam, which tests auditing and accounting knowledge areas and skills that are necessary for entry into the profession and are essential for practice as a CPA. You must pass all four sections of the examination prior to applying for licensure in any state. The following briefly describes each section:

- The Auditing and Attestation (AUD) section covers knowledge of generally accepted auditing standards and procedures and the skills needed to apply them in auditing and other attestation engagements.

- The Business Environment and Concepts (BEC) section assesses candidates’ knowledge of a CPA’s professional responsibilities and the legal implications of business transactions, particularly as they relate to accounting and auditing.

- The Regulation (REG) section evaluates knowledge of principles and procedures for federal income, estate, and gift taxation, managerial accounting, and accounting for governmental and not-for-profit organizations.

- The Financial Accounting and Reporting (FAR) section appraises knowledge of generally accepted accounting principles for business enterprises, including financial accounting concepts and standards and their application in public accounting engagements.

For additional information on the CPA Exam structure and content, including sample questions and a tutorial, please visit the CPA Exam website at www.aicpa.org. The CBA does not provide study aids for the CPA Exam. Exam publications, Candidate Bulletin – Information for Applicants and Uniform CPA Examination Alert, are available at www.aicpa.org.

Nondisclosed CPA Exam & Subversion of the CPA Exam

The CPA Exam is a nondisclosed exam, which means that present exam questions and answers will not be published or divulged. You must sign a statement of confidentiality before sitting for the CPA Exam. Violating the confidentiality requirements subjects you
to administrative and criminal penalties, in addition to expulsion from the CPA Exam and forfeiture of scores.

Business and Professions Code (BPC) section 123 makes it a misdemeanor for you, or any person, to engage in any conduct which subverts or attempts to subvert a licensing examination or the administration of an examination, including, but not limited to:

- Impersonating any examinee or having an impersonator take the CPA Exam on one’s behalf.
- Communicating with another examinee during the administration of the CPA Exam.
- Copying answers from another examinee or permitting one’s answers to be copied by another examinee.
- Having in one’s possession notes, written or printed materials, or data of any kind, other than the exam materials distributed or authorized to be in one’s possession during the CPA Exam.

The CBA is committed to maintaining the security and integrity of the CPA Exam process. If it is found that you have engaged in misconduct to subvert the security and integrity of the CPA Exam, you will be referred to the CBA’s Enforcement Division for investigation. In accordance with Accountancy Act sections 5110-5113, CPA Exam scores may be voided and candidates denied admission to future CPA Exams. In addition, the CBA will notify other states of any action taken under Accountancy Act sections 5110-5113.

III. EDUCATIONAL REQUIREMENTS

Applicants may apply for the CPA Exam if they qualify under the following categories:

A: (Non-Contingent)
- Completion of a bachelor’s degree or higher from a nationally or regionally accredited U.S. degree-granting educational institution or the equivalent foreign education.
- Have completed 24-semester units of accounting.
- Have completed 24-semester units of business-related courses.

B: (Non-Contingent)
- Currently enrolled in a program that results in the conferral of a bachelor’s degree upon completion of a master’s degree from a nationally or regionally accredited U.S. degree-granting educational institution or the equivalent foreign education.
- Have completed 24-semester units of accounting.
- Have completed 24-semester units of business-related courses.
C: (Contingent)

- Currently enrolled in a nationally or regionally accredited U.S. degree-granting educational institution or the equivalent foreign education.
- Will complete the following within 180 days of application submission:
  - Bachelor’s degree
  - 24-semester units of accounting.
  - 24-semester units of business-related courses.
- Will provide satisfactory evidence of degree conferral, completion of 24-semester units of accounting, and 24-semester units of business-related courses within 240 days of application submission.

*Note: Applicants must follow-up and submit official transcripts to the CBA showing all education requirements have been met within the 240 days. Failure to do so may result in the loss of any credit received for passage of any part of the certified public accountant examination before the requirements were met.*

For additional information regarding educational requirements for the CPA Exam, please refer to the [CPA Exam Quick Tips](#).

Once you have successfully passed all four parts of the CPA Exam, you must meet the following additional educational requirements prior to CPA licensure:

- 150 total semester units
- 20 semester units in accounting study subjects
- 10 semester units in ethics study subjects

**Delayed Conferral of Bachelor’s Degree**

Candidates enrolled in a program that results in the conferral of a bachelor’s degree upon completion of either a master’s degree or the 150 semester units required for CPA licensure may be approved to sit for the CPA Exam prior to conferral of the required bachelor’s degree if certain conditions are met.

In order to qualify you must have completed all bachelor’s degree requirements, including 24 semester units each in accounting and business-related subjects. You also must have your college or university mail your official transcript, or its equivalent, together or separately with a letter signed by the institution’s registrar, or its equivalent, directly to the CBA. The letter must include all of the following information:

1. A statement that you are enrolled and in good standing in a program that will result in the conferral of a bachelor’s degree upon completion of either a master’s degree or the required 150 semester units.

2. A statement that you have completed all requirements, including general education and elective requirements, for a bachelor’s degree and the only reason
the college or university has yet to confer the degree is because you are enrolled in a program that confers a bachelor’s degree upon completion of either a master’s degree or the required 150 semester units.

3. The date on which you met all of the college or university’s requirements for conferral of a bachelor’s degree.

Accounting Subjects

CBA Regulations section 9.2(b) defines the following subjects as qualifying toward the 24 semester unit accounting requirement:

- Accounting
- Auditing
- External or Internal Reporting
- Financial Reporting
- Financial Statement Analysis
- Fraud
- Taxation

In addition, the following accounting courses meet the accounting subjects definition: Assurance, Attestation, Bookkeeping, Cost (Cost Analysis, Costing), Peachtree, QuickBooks, and CPA Review courses taken from regionally/nationally accredited institutions.

Business-Related Subjects

CBA Regulations section 9.2(c) defines the following subjects as qualifying toward the 24 semester unit business-related requirement:

- Business Administration
- Business Law
- Computer Science/Information Systems
- Finance
- Mathematics
- Business-related law courses offered at an accredited law school
- Business Communications
- Business Management
- Economics
- Marketing
- Statistics

In addition, any subjects in excess of the 24 semester units needed to fulfill the accounting subject requirement will be applied to the business-related requirement.

Quarter Units

Courses earned at college and universities on a quarter unit calendar must be multiplied by a factor of 2/3 to convert to semester units. For example, 4 quarter units is equivalent to $4 \times \frac{2}{3} = \frac{8}{3}$ semester units.
IV. DOCUMENTING THE EDUCATIONAL REQUIREMENTS

If you are applying for the CPA Exam for the first time, you should ensure that all educational requirements have been met prior to submitting an application. Due to the high volume of applications processed, the CBA does not pre-qualify courses. If the CBA has previously qualified you to sit for the CPA Exam, you are not required to resubmit official transcripts/foreign academic credentials evaluations.

The CBA uses official transcripts/foreign academic credentials evaluations as the sole basis for determining if candidates meet the educational requirements to qualify for the CPA Exam. In unusual circumstances, the CBA may accept such other evidence as it deems appropriate and reasonably conclusive.

Official Transcripts/Foreign Academic Credentials Evaluations

You can submit official transcripts one of three ways. You can arrange for official documents detailing completion of the educational requirements to be submitted directly to the CBA, at the address listed below, from the college or university.

California Board of Accountancy
Examination Unit
2450 Venture Oaks Way, Suite 300
Sacramento, CA 95833

You can obtain official, sealed transcripts and submit them with your CPA Exam Application. Or, you can request electronic delivery of official transcripts from the providers listed below.

Providers for Electronic Delivery of Transcripts

It is your college/university that determines what official provider to use for submission of official transcripts. If your college/university does not use one of these of these providers, please email examinfo@cba.ca.gov and provide the name of your school’s provider so that the CBA may explore using them in the future.

Email Providers

When submitting the request for electronic delivery of your transcript from one of the following providers, you must note the following email address as the transcript recipient: CBAtranscripts@cba.ca.gov. (Note that this email account is only used to accept official transcripts sent directly by the providers listed below.)

- Parchment
- Credential Solutions
- eScrip-Safe
- The University of Texas, Austin
Direct Providers
When submitting the request for electronic delivery of your transcript from one of the following providers, please select the California Board of Accountancy as the transcript recipient.

- National Student Clearinghouse
- World Education Services (WES)
- NASBA International Evaluation Services (NIES)

Foreign Education
Education completed outside of the United States must be evaluated by a CBA-approved credential evaluation service. Evaluations completed by Academic Credentials Evaluation Institute, Inc. (ACEI), International Education Research Foundation, Inc. (IERF), NASBA International Evaluation Service (NIES), or World Education Services (WES) are submitted to the CBA electronically. For all other evaluation services, you must request an official, sealed copy to be sent directly to the CBA at the address listed above.

The CBA highly recommends that you request official transcripts from all institutions at which you completed coursework, since many college and university transcripts only indicate the total transfer units accepted and do not list the titles of the individual courses.

Most colleges and universities typically take two to six months to post degrees on official transcripts, and 10 to 15 days to process requests for official transcripts. Foreign credentials evaluation services typically take from three to six weeks to provide evaluation reports.

United States Recognized Schools
The CBA only accepts education completed from degree-granting colleges, universities, or other institutions of learning recognized by a United States regional institutional accrediting agency or a national accrediting agency. Most transcripts include accreditation information. If you are unsure if a college or university is accredited, you should contact the appropriate college or university directly. You can find a complete list of National Accrediting Agencies at www.ed.gov.

United States Regional Accrediting Agencies
- Higher Learning Commission (www.hlcommission.org)
- New England Assn. of Schools and Colleges (www.neasc.org)
- Southern Assn. Colleges & Schools (www.sacs.org)
- Middle States Assn. of Colleges and Schools (www.msche.org)
- Northwest Assn. of Colleges & Universities (www.nwccu.org)
- Western Assn. of Schools & Colleges (http://www.acswasc.org/)
Foreign Educations
If you attended or graduated from a foreign school, you may satisfy the educational requirements based upon an evaluation of foreign transcripts by any of the CBA-approved foreign credentials evaluation services. You can access the most current list of CBA-approved foreign credentials evaluation services via the CBA website at www.cba.ca.gov. Official evaluations must be mailed to the CBA directly from the foreign credentials evaluation service.

V. APPLYING FOR THE CPA EXAM

Personal Client Account
After you have requested your official transcripts/foreign academic credentials evaluations to be sent directly to the CBA, you can visit the CBA website at www.cba.ca.gov to create a personal Client Account. Using the online Client Account will provide you with the fastest way to receive up-to-date information regarding the application process. You may, however, request a paper application by contacting the Examination Unit by telephone at (916) 561-1703 or by email at examinfo@cba.ca.gov.

If you are a repeat applicant, you can access your Client Account by entering your user name and password. If you need assistance accessing your Client Account, please contact the Examination Unit by telephone at (916) 561-1703 or by email at examinfo@cba.ca.gov.

CPA Exam Application and Remittance Form
Within one to two days of establishing your Client Account, you will receive an email with a confirmation that will provide you with a password. Please ensure that you have access to the email account you identified when establishing your Client Account. The password will provide you additional access to your Client Account and enable you to initiate a CPA Exam Application and Application Remittance Form. Once you have completed the application, you need to print and sign the Application Remittance Form. You will then need to submit your signed Application Remittance Form to the CBA with your initial application fee.

Each time you need to select additional or retake failed CPA Exam sections, you must submit a new Application Remittance Form and reapplication fee. You, however, do not need to establish a new Client Account.

Presently, the CBA only accepts checks or money orders drawn on United States-affiliated banks with preprinted Federal Reserve Bank information on the check. Make checks payable to the California Board of Accountancy. Please write your Unique Identification Number or Application Remittance Form Number on the check or money order. Please note that all application fees are non-refundable.
Application Fees

- Initial Application – $100
  (Applicants seeking to qualify to sit for the CPA Exam as a California Candidate for the first time.)

- Reapplication – $50
  (Applicants previously approved to sit for the CPA Exam as a California Candidate.)

Returned Checks
If your check is returned by the bank, you are responsible for the entire application fee, in addition to a $25 fee for the returned check. Subsequent applications will be rejected and any pending scores will not be released until you pay all fees in full.

Deficient Applications
The CBA may deem your application deficient for any number of reasons, including, but not limited to, failure to have official transcripts sent to the CBA, failing to meet the educational requirements, and failing to pay the required application fee. If you receive a deficiency notice from the CBA, you will have one year from the date of the notification to correct all deficiencies. Failure to rectify an outstanding deficiency will lead to the CBA abandoning your application and your application fee being forfeited.

If you receive a deficiency notice related to your educational qualifications, such as failing to meet the 24-semester units of accounting subjects or 24-semester units of business-related subjects, you can request the CBA reconsider your educational qualifications. If you wish to have the CBA reconsider your educational qualifications, please submit a written request to the CBA office, attention CBA Examination Coordinator. With your request you should identify the course(s) you wish the CBA to reconsider, what subject area you wish the course to apply, and provide documentation substantiating why the course should qualify. In general, in reviewing documentation, the CBA relies upon documentation developed and disseminated by the college or university, such as a course catalog description.

You will be contacted in writing regarding the outcome of your request.

Name and Address Changes
You must notify the CBA of any name or address changes. You may make the changes online via your Client Account. Please note that when making a name change, you must provide copies of supporting documents (i.e. marriage certificate, court order naturalization, etc.) to the CBA. To assist with your name change, please complete the Name Change Form located on the CBA website www.cba.ca.gov. The form and supporting documents can be submitted via fax to (916) 263-3677 or mailed to the California Board of Accountancy, 2450 Venture Oaks Way, Sacramento, CA 95833.
Please note that name changes take at least 10 business days to reflect on your Notice to Schedule (NTS). Therefore, as soon as you receive your NTS, it is extremely important that you verify the spelling of your name to ensure that it matches exactly with your application and identification.

Failure to keep name and address information current will result in delays in processing your application and score notification. Additionally, discrepancies in name information will result in denial of admittance to the CPA Exam. The same exact spelling of your full name must appear on all of the following: application, NTS, and identification you present at the testing center.

**Application Status**
You may check the status of your application by accessing your Client Account and clicking on the ‘Status’ tab. Approval notifications are also sent by email or regular mail depending on your preferred method of contact.

**Social Security Number (SSN) Advisory Statement**
California allows you to take the CPA Exam without providing a United States SSN. You do, however, have the option to provide your SSN when completing your CPA Exam Application. Please note that if you provide your SSN, it will be included in the Authorization to Test request transmitted to NASBA. NASBA uses the SSN in establishing a national candidate database to ensure the security and integrity of the CPA Exam. NASBA will impose an additional fee if you possess an SSN but do not provide it. For additional information, please contact NASBA by telephone at (888) 696-2722, (800) CPA-EXAM, or (615) 880-4200.

Please note that if you apply for a California CPA license, prior to the CBA issuing the license, **BPC section 30** requires you to provide the CBA with a SSN.

**VI. SPECIAL ACCOMMODATIONS**
The CBA does not discriminate on the basis of disability in employment or in the admission and access to its programs. The CBA complies with Title II of the Americans with Disabilities Act, and may make reasonable accommodations if you have a physical or mental disability or medical condition. Additionally, the CBA may make reasonable accommodations for the CPA Exam if you have medical needs that require special considerations, or religious accommodations if you wear religious articles on the basis of religion.

If you require special consideration for medical needs such as food, water, or medication, you should visit the CPA Exam website at [www.aicpa.org](http://www.aicpa.org) for information related to the format and break schedule of the CPA Exam. You may store food, water, or medication in a locker that is accessible during scheduled breaks. If you require other provisions, you would need to request CBA approval.
If you require special accommodations, you should inform the CBA by completing the accommodation section of the on-line Client Account. Additionally, you will need to send in the appropriate form and/or written statement, along with the necessary documentation. If you need a special accommodation related to an existing disability, please complete the Request for Accommodations of Disabilities form, or if you need an accommodation due to a medical condition, please complete the Medical Consideration Request form. Both forms are available on the CBA website at www.cba.ca.gov, or by contacting the Examination Unit by telephone at (916) 561-1703 or by email at examinfo@cba.ca.gov. If you need a special accommodation related to a religious article, please submit a signed written request detailing the accommodation. All requests for accommodations require prior CBA approval. Requests must include all required documentation and must be submitted to the CBA with the Application Remittance Form and payment. Request for accommodations cannot be granted at the testing center.

VII. SCHEDULING TO TAKE THE CPA EXAM

Authorization to Test (ATT) & Payment Coupon
Once you receive notification from the CBA regarding the approval of your application, you are authorized to select the CPA Exam section(s) using your online Client Account. After selecting your examination section(s), the CBA submits an ATT to NASBA. Please allow at least five business days for NASBA to process and approve your section(s) selection. If you do not complete the CPA Exam Application process by selecting at least one CPA Exam section within one-year from the date on which the CBA notified you of approval, your application will be considered abandoned, and the fee paid will be forfeited. If the CBA abandons your application, you will need to reapply.

Once NASBA processes the ATT, it will send you a Payment Coupon. The Payment Coupon is valid for 90 days. If after 90 days you have not submitted your payment to NASBA, the ATT and Payment Coupon expire. If these expire, the CBA will abandon your application, and you will need to reapply. Once NASBA receives your section fees you will have a period of nine months to sit for your selected section(s) or the section fees will be forfeited. Therefore, when making your section(s) selection, you should consider choosing the number of sections that you anticipate sitting for within this nine-month period.

Once you pay NASBA for your selected section(s), you may not add or remove examination sections. For additional examination sections, you will need to submit

1 If you should require a left-handed mouse for taking the computer-based exam, this is a special accommodation request, and you will need to submit a written request to the CBA. You will not need to submit a doctor’s note if requesting such an accommodation.
another application along with the reapplication fee to the CBA. If you do not receive a Payment Coupon, please contact NASBA directly.

If you have not yet paid NASBA for the section fees associated with the Payment Coupon, you may request to have the number of sections changed. To initiate a section change, you need to complete a Uniform CPA Exam Applicant Section Change Request Form. The form is available on the CBA website at www.cba.ca.gov, or by contacting the Examination Unit by telephone at (916) 561-1703 or by email at examinfo@cba.ca.gov. You may submit a completed form either via fax to (916) 263-3677 or mail. Requests should be received at least five business days prior to the expiration of the ATT. Please note that the Examination Unit will make all necessary changes for you. Do not make changes or selections in your Client Account until you receive a new Payment Coupon from NASBA with the corrected fees.

Paying CPA Exam Section Fees
All fees associated with your CPA Exam sections will be paid to NASBA. Payment may be submitted via mail, online (www.nasba.org), or over the telephone at (866) 696-2722. If you pay the fees online, answer only the required questions. Do not enter a State Candidate Identification Number and indicate “unknown” in the mother’s maiden name field. You will not receive your NTS from NASBA until your section fees are paid.

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Notice to Schedule (NTS)
Approximately seven business days after NASBA receives your payment, you will receive your NTS. You will have nine months to take the exam sections for which you paid. If you fail to schedule the selected section(s) during this nine-month period, your NTS will expire, and your fees paid to the CBA and NASBA will be forfeited. If this occurs, you must reapply to the CBA.

Section 8.1 of the CBA Regulations allows you to request an extension for your NTS. The CBA evaluates extensions related to your NTS based upon your inability to test because of any of the following extraordinary circumstances:

- Death of an immediate family member when accompanied by documentation such as a copy of the death certificate
- Catastrophic illness, contagious disease, or major traumatic injury to you or your immediate family member (spouse, child, or parent), when accompanied by an
original letter on letterhead from the physician, including the date(s), nature of the illness, and physician’s signature

- Natural disaster, such as earthquake, flood, and fire
- Non-issuance of a visa for travel to the United States, when accompanied by documentation, such as an official letter from the United States Embassy or copy of the passport indicating a visa was requested
- Other good cause

To request an extension of your NTS, please submit a written request, along with the required documentation, to the CBA office, attention Examination Analyst. A CBA Examination Analyst will contact you in writing to let you know the outcome of your request.

**Scheduling CPA Exam Section with Prometric**

Upon receipt of your NTS, you may contact Prometric at your convenience to schedule your examination date(s). You are responsible to take the section(s) listed on your NTS within your nine-month period. To ensure the availability of a testing date, the CBA recommends that you schedule exams as soon as possible after receiving your NTS.

The CPA Exam is available year-round on a continuing testing basis. You may take any examination section(s) at any time, unless you are waiting to receive scores from prior attempts of the same section.

**Prometric Testing Centers**

The CBA allows you to test at any of Prometric’s testing centers in the United States, District of Columbia, Virgin Islands, Puerto Rico, and Guam. Prometric testing centers are normally open six days a week. You can get additional information regarding Prometric and its testing centers at Prometric’s website at [www.prometric.com](http://www.prometric.com). If you schedule testing appointments in Guam, you are subject to a nonrefundable surcharge, payable at the time you make the appointment.

Additionally, the CBA participates in the NASBA/AICPA iExam process, which allows candidates to test in specified international Prometric testing centers. Information regarding iExam is available on NASBA’s website at [www.nasba.org](http://www.nasba.org).

**VIII. TAKING THE CPA EXAM**

When you arrive at the Prometric testing center you are required to have your NASBA-issued NTS and two forms of valid identification (ID), with the primary ID containing a recent photograph. Each form of ID must bear your signature and must be current.

You must present one of the following primary forms of ID:
- A valid, current United States state- or territory-issued driver’s license with photograph and signature
- A valid, current United States state- or territory-issued ID card with a recent photograph and signature
- A valid, current driver’s license with photograph and signature issued by a foreign government authority, which is printed in English to the extent necessary to compare your name with the one on the NTS and confirm that it is a valid driver’s license
- A valid, current government-issued passport that has your name exactly matching the Passport Name Field that appears on you NTS
- A valid, current United States passport with a recent photograph and signature
- A valid, current United States military ID

Your secondary form of ID must include your signature. Acceptable forms of secondary ID include:

- An additional government-issued ID from the above list
- A valid credit card
- A bank automated teller machine – ATM – card
- A bank debit card

The following are **unacceptable** forms of ID:

- A draft classification card
- A Social Security card
- A student ID
- A United States permanent residency card – green card

If you do not bring your NTS, present acceptable ID, your ID does not match the name you stated on your application or when making your appointment, or Prometric testing staff believe you have not proven your identity, you will be denied entrance. If you are denied entrance, you will forfeit all examination fees for that section.

Admittance to the test center and CPA Exam does not imply that your ID is valid or that your scores will be reported if subsequent investigations reveal impersonation or forgery.

The only items allowed in the testing room are your test center-provided materials, NTS, and two forms of ID. You must place **all** personal belongings, such as purse, wallet, watch, or cell phone, in the storage lockers provided by the test center. The test center will provide you with a key to a locker, which you must return when you leave. The lockers are very small and not intended to hold large items. Do not bring anything to the test center unless it is absolutely necessary. Prometric and its personnel are not responsible for lost or stolen items.

Possession or use of any unauthorized item in the CPA Exam testing room are grounds for expulsion from the entire CPA Exam and forfeiture of scores, and may result in additional CBA action. Prohibited items include, but are not limited to:
Grounds for confiscation of a prohibited item and issuance of a warning include:

- Possession of a prohibited item, whether in use, inside or while entering or exiting the testing room.
- Use of a prohibited item during a break in a manner that could result in cheating or the removal of examination questions or simulations.

Problems at a Prometric Testing Center
In rare instances, candidates have experienced computer malfunctions during testing. When such situations occur, NASBA has established a process to investigate these occurrences. You will need to contact NASBA’s Candidate Care Unit at candidatecare@nasba.org.

After NASBA completes its investigation, you will receive a response from NASBA’s Candidate Care Unit or from the CBA. A variety of solutions may be offered, including the possibility to retest. When determining whether a retest will be offered, one criterion that must be met is that you reported the problem at the testing center, and Prometric testing center staff filed a report of the incident. When reporting the incident, you must provide a detailed description of the problem(s) encountered and how it had a material impact on your ability to test. Because all retest decisions must be made before scores are released, petitions for a retest must be filed with NASBA’s Candidate Care Unit well in advance of the score release date, and not more than 10 days after testing.

IX. CPA EXAM SCORES AND CREDIT STATUS

Score Release
NASBA releases scores at 2 to 4-week intervals throughout the year. The CBA processes and releases scores for individual sections in the order they are received from NASBA. You may not receive your section score(s) in the same order as you took them. Scores will only be released online in your Client Account; the CBA does not release scores via telephone, email, or fax.

The CBA updates Client Accounts once each day. You may view your scores online by clicking on the ‘Status’ tab. If you do not see your score after scores are released,
please ensure you have selected ‘yes’ to question 8, under the ‘Additional Information’ tab in your Client Account.

Credit Status
If you receive a passing score, 75 or higher, on a CPA Exam section, you will receive and retain credit for each section passed for an 18-month period from the test date. At the end of the 18-month period, credit for passage of a section expires and that section must be retaken and passed to reestablish credit. Once you have received credit status for all four parts of the CPA Exam during an 18-month period, you have passed the CPA Exam.

Once you have passed all four parts of the CPA Exam during an 18-month period, you will receive notification from the CBA, including information regarding applying for California CPA licensure. Once you have passed the CPA Exam, your scores never expire.

Requirements to establish credits status vary among states. If you intend to transfer credit status to another state, you should contact the other state board for clarification regarding its transfer policies. Failure to comply with another state board’s education or credits status policy may result in that state declining to accept a transfer of scores from the CBA.

CBA Regulations allow you to request extension of your CPA Exam credit status (section 7.1) expiration dates. The CBA evaluates extensions related to your credit status based upon your inability to test because of any of the following extraordinary circumstances:

- Death of an immediate family member when accompanied by documentation such as a copy of the death certificate
- Catastrophic illness, contagious disease, or major traumatic injury to you or your immediate family member (spouse, child, or parent), when accompanied by an original letter on letterhead from the physician, including the date(s), nature of the illness, and physician’s signature
- Natural disaster, such as earthquake, flood, and fire
- Non-issuance of a visa for travel to the United States, when accompanied by documentation, such as an official letter from the United States Embassy or copy of the passport indicating a visa was requested
- Other good cause

To request an extension of your CPA Exam credit status expiration dates, please submit a written request, along with the required documentation, to the CBA office, attention Examination Analyst. A CBA Examination Analyst will contact you in writing to let you know the outcome of your request. Should a CBA Examination Analyst deny your request, you may submit a written appeal to CBA management. For information on this process see page 16.
Rescore of Exam Section
If you receive a failing score but believe it does not accurately reflect your performance for that section, you may request a rescore. Please keep in mind that prior to your score being released, it underwent several quality control checks. A change in scores as a result of a rescore is, therefore, very rare.

For information on obtaining a rescore, along with a fee schedule and Rescore Order Form, please visit NASBA's website at www.nasba.org. Please note that the option to apply for a rescore is available only for a short time after your score has been released. The rescore result is final and cannot be appealed.

Transfer of CPA Exam Scores
Accountancy Act section 5082.5 allows the CBA to give you credit for CPA Exam sections passed in another state or jurisdiction, if the CBA determines that the standards under which the exam was held are as high as the standards established for applicants in California. The CBA will only accept CPA Exam scores if the applicant met California’s educational requirements prior to obtaining credit status on the CPA Exam. The CBA considers credit status as the date a candidate physically sat for the exam, not the date the score was released by your state. The CBA recommends that score information be sent to the CBA prior to the submission of the CPA Exam Application.

If you took the CPA Exam in another state or jurisdiction and established credit status, you are responsible for having the score(s) transferred to California. Transferred scores must be mailed directly to the CBA from the other state or jurisdiction. California deems credit earned under the paper-and-pencil format of the CPA Exam as expired, thus it cannot be transferred as credit status.

X. Frequently Asked Questions (FAQs)

A series of scenario-based FAQs related to the CPA Exam can be found on the CBA website at www.cba.ca.gov.