## Landscape Architects Technical Committee

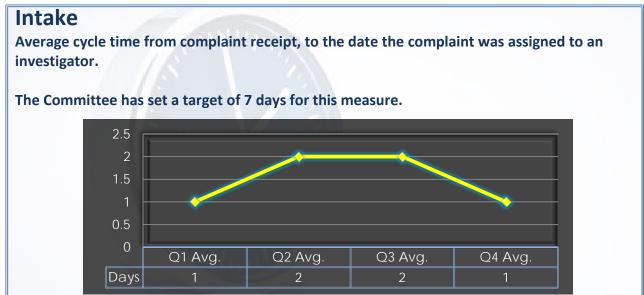
## **Performance Measures**

## Annual Report (2011 – 2012 Fiscal Year)

To ensure stakeholders can review the Committee's progress in meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures are posted publicly on a quarterly basis.

This annual report represents the culmination of the four quarters worth of data.





## **Intake & Investigation**

Average cycle time from complaint receipt to closure of the investigation process. Does <u>not</u> include cases sent to the Attorney General or other forms of formal discipline.

The Committee has set a target of 270 days for this measure.

