To ensure stakeholders can review the Board’s progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.

**New Cases Opened**

Number of new cases opened per month.

**Q2 Total**: 313  **Q2 Average**: 104

**Cases Currently Open**

Number of cases currently open for investigation by the Division.

**Q2 Average**: 696
Cases Closed
Number of cases closed by the Division per month.

Q2 Average: 121

Average Case Cycle Time
Average number of days to close cases. Cycle time is calculated from day of receipt, to day of closure by the Division.

Target Average: 180 Days | Actual Average: 209 Days