To ensure stakeholders can review the Board’s progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.

**New Cases Opened**
Number of new cases opened per month.

<table>
<thead>
<tr>
<th></th>
<th>April</th>
<th>May</th>
<th>June</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actual</td>
<td>106</td>
<td>132</td>
<td>190</td>
</tr>
</tbody>
</table>

**Q4 Total:** 428  **Q4 Average:** 143

**Cases Currently Open**
Number of cases currently open for investigation by the Division.

<table>
<thead>
<tr>
<th></th>
<th>April</th>
<th>May</th>
<th>June</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actual</td>
<td>646</td>
<td>676</td>
<td>756</td>
</tr>
</tbody>
</table>

**Q4 Average:** 693
Cases Closed
Number of cases closed by the Division per month.

CASES CLOSED

Q4 Average: 114

Average Case Cycle Time
Average number of days to close cases. Cycle time is calculated from day of receipt, to day of closure by the Division.

AVERAGE CASE CYCLE TIME

Target Average: 180 Days | Actual Average: 230 Days