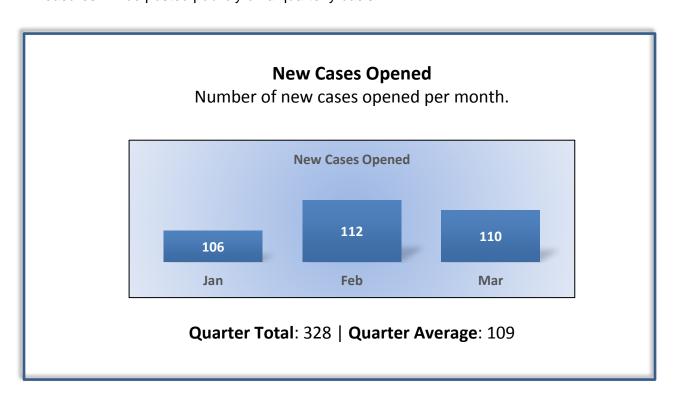
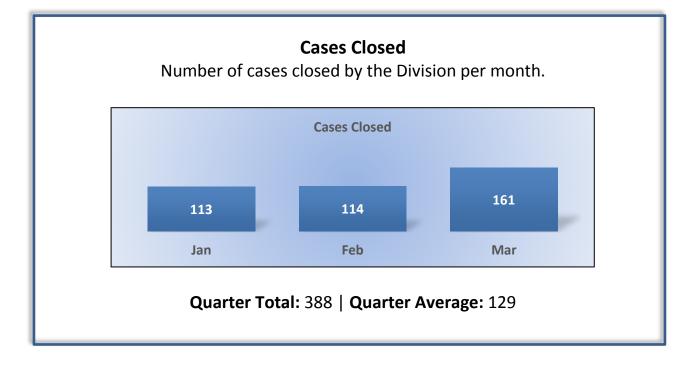
## Division of Investigation

## **Performance Measures**

Q3 Report (January – March 2017)

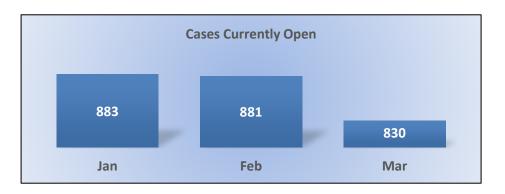
To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.





## **Cases Currently Open**

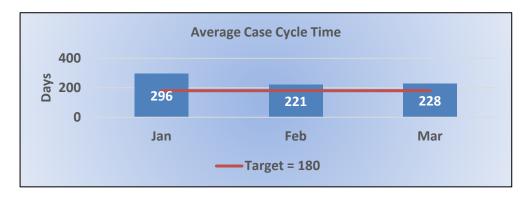
Numbers of cases currently open for investigation by the Division.



**Quarter Average:** 865

## **Average Case Cycle Time**

Average number of days to close cases. Cycle time is calculated from day of receipt, to day of closure by the Division.



Target Average: 180 Days | Actual Average: 248 Days