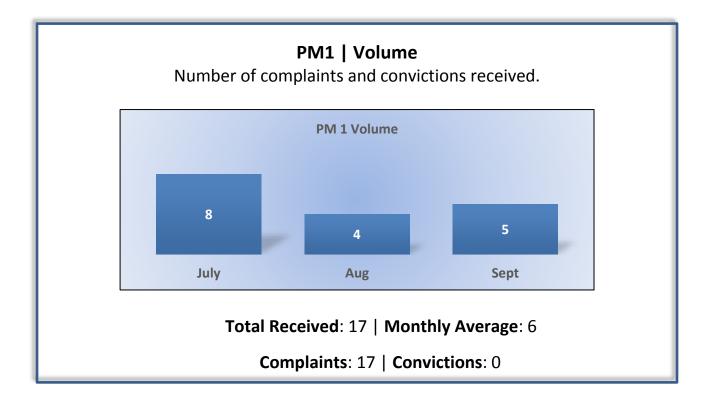
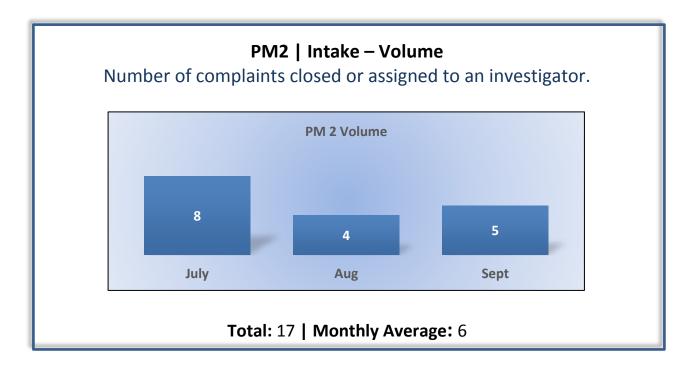
# Department of Consumer Affairs Court Reporters Board of California

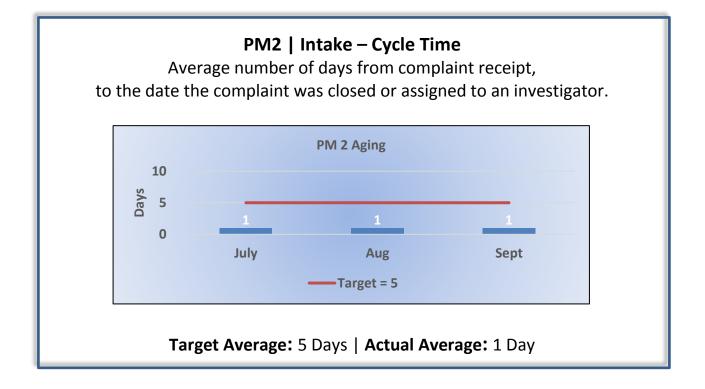
# **Enforcement Performance Measures**

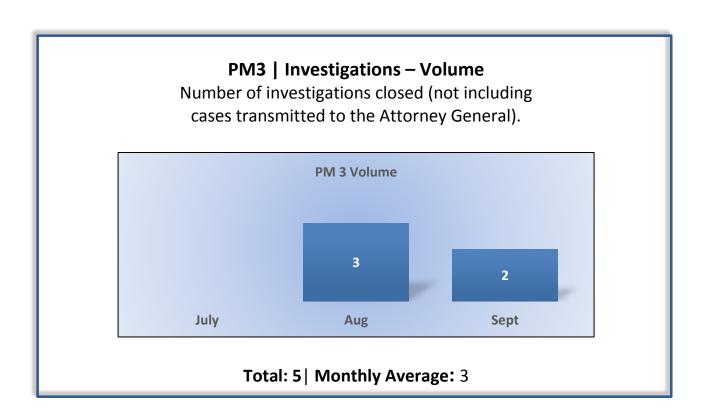
### Q1 Report (July - September 2017)

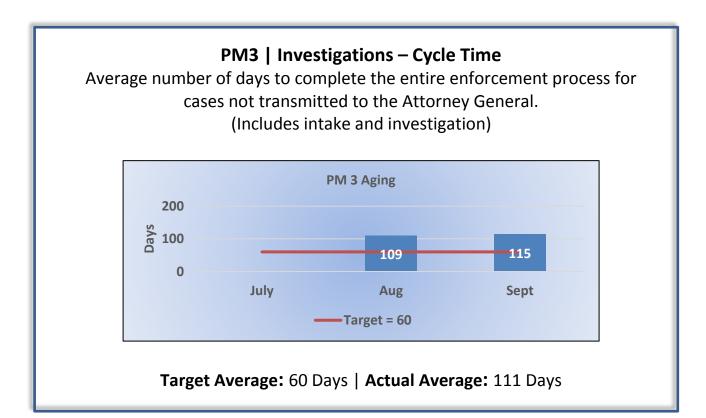
To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.











### PM4 | Formal Discipline -- Volume

Cases closed, of those transmitted to the Attorney General.

The Board did not have any cases closed in formal discipline this quarter.

#### PM4 | Formal Discipline – Cycle Time

Average number of days to complete the entire enforcement process for cases transmitted to the Attorney General. (Includes intake, investigation, and transmittal outcome)

The Board did not have any cases closed in formal discipline this quarter.

#### PM7 |Probation Intake – Volume

Number of new probation cases.

No new probationers were assigned for monitoring this quarter.

### PM7 | Probation Intake – Cycle Time

Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.

No new probationers were assigned for monitoring this quarter.

