



ANNUAL REPORT

STATISTICAL APPENDIX

FISCAL YEAR 2005—06

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State of California

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State and Consumer Services Agency

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CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS ANNUAL REPORT STATISTICAL APPENDIX 2005–06

The Department of Consumer Affairs (DCA) is one of the primary consumer protection resources for Californians. We provide information to help consumers understand how they can protect themselves from scams and fraud, and what steps they can take if they find themselves victims of such crimes. DCA also protects professionals from unfair and unethical business practices.

DCA's regulatory boards and bureaus license, register, certify, permit, or approve individuals or businesses according to qualifications established by legislation and regulations. Some programs authorize other organizations to provide services associated with the entity's purpose such as education of licensees or direct services to consumers. DCA's regulatory entities also investigate complaints and discipline those who violate practice requirements.

The Annual Report helps to monitor DCA's accomplishments by providing numerical summaries for each regulatory entity's licensing, examination, and enforcement processes. This enables individual regulatory programs and DCA to track year-to-year changes within the programs as well as differences between programs. The resulting data inform program and administrative decisions.

The Annual Report provides a descriptive overview of all licensing and enforcement action statistics as well as data showing costs and recovery to consumers and boards stemming from various investigations.

INTERPRETING STATISTICAL INFORMATION:

- Reporting practices among boards and bureaus are not exactly the same because of different legislative mandates for each regulatory program. Because of this difference, not all categories of data apply to all programs. When a particular survey question does not apply to a given program, there is no data to report, so the response is designated as "n/a" for "not applicable."
- Other data may not be reported because a program does not have the capability to track the information or because of electronic system deficiencies, so the response is designated as "NDA" for "no data available." In some instances, a program will have the total number for a given category without having specific numbers broken down into sub-categories.
- Because of the nature of the database, numbers for data under "Complaints" and "Investigations" may have been collected in different fiscal years. As a result, these types of categories often cannot be combined for summary data.
- The term "License Status" is used generically to encompass all of the license statuses used by DCA. These "License Status" categories encompass "Licenses and Registrations," "Certificates and Permits," and "Approvals."



OVERVIEW

STATISTICAL APPENDIX





Structure and Description

BUREAUS AND PROGRAM	STAFFING		BUREAU ADVISORY GROUPS ^a					ADVISORY COMMITTEES MANDATED BY STATUTE ^b	
	Number of Authorized Positions	Number of Exempt Positions ^c	Total Number of Advisory Groups	Total Number of Members	Number of Professional Members	Number of Public Members	Number of Meetings	Number of Authorized Committees	Number of Committee Meetings
Arbitration Certification Program	5.7	0.0	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Automotive Repair, Bureau of	611.6	2.0	1	24	24	0	5	1	9
Cemetery and Funeral Bureau	23.5	1.0	1	13	8	5	1	0	0
Electronic and Appliance Repair, Bureau of	14.9	0.0	1	0 ^d	0	0	0	0	0
Hearing Aid Dispensers Bureau	3.0	0.0	1	7	3	4	2	1	2
Home Furnishings and Thermal Insulation, Bureau of	30.6	1.0	1	9	4	5	3	0	1
Naturopathic Medicine, Bureau of	1.0	0.0	1	24	22	2	3	3	15
Private Postsecondary and Vocational Education, Bureau for	60.6	2.0	1	12	12	0	3	1	3
Security and Investigative Services, Bureau of	47.0	1.0	1	15	0	0	3	2	14
Telephone Medical Advice Services Bureau	1.0	0.0	n/a	n/a	n/a	n/a	n/a	0	0
TOTAL	798.9	7.0	8	104	73	16	20	8	44

a) Established by Bureau Chiefs or by statute to discuss consumer industry issues.

b) Established pursuant to statute to address specific issues mandated in enabled legislation.

c) An exempt position is one in which the employee is exempt from the provisions of the California State Civil Service, and is appointed by the Governor and usually by consent or confirmation of the Senate.

d) Currently recruiting members.



Structure and Description (continued)

BOARDS, COMMITTEES, AND COMMISSION	STAFFING		BOARD / COMMITTEE / COMMISSION MEMBER INFORMATION					
	Number of Authorized Positions	Number of Exempt Positions ^a	Total Number of Board/ Committee/ Commission Members	Number of Professional Members	Number of Public Members	Number of Board/ Committee/ Commission Meetings	Number of Authorized Committees	Number of Committee Meetings
Accountancy, California Board of	65.2	1.0	15	7	8	7	2	8
Acupuncture Board	9.0	1.0	7	3	4	4	4	0
Architects Board, California	22.1	1.0	10	5	5	4	5	9
Athletic Commission, State	8.0	1.0	7	0	7	8	0	0
Barbering and Cosmetology, Board of	82.1	1.0	9	4	5	7	5	8
Behavioral Sciences, Board of	29.4	1.0	11	5	6	5	4	16
Contractors State License Board	403.0	1.0	15	6	9	4	0	0
Court Reporters Board of California	4.5	1.0	5	2	3	1	3	3
Dental Auxiliaries, Committee on	8.0	1.0	9	5	1	4	0	0
Dental Board of California	41.8	1.0	14	10	4	9	7	30
Engineers and Land Surveyors, Board for Professional	50.7	1.0	13	6	7	6	10	0
Geologists and Geophysicists, Board for	6.0	1.0	7	3	4	6	3	10
Guide Dogs for the Blind, State Board of	1.3	1.0	7	0	7	4	1	1
Landscape Architects Technical Committee	4.6	0.0	5	5	0	3	1	3
Medical Board of California	252.7	1.0	21	12	9	4	0	0
Occupational Therapy, California Board of	4.0	1.0	7	5	2	7	4	6

a) An exempt position is one in which the employee is exempt from the provisions of the California State Civil Service. In this case, the exempt position is the Executive Officer, who is appointed by the Board.



Structure and Description (continued)

BOARDS, COMMITTEES, AND COMMISSION	STAFFING		BOARD / COMMITTEE / COMMISSION MEMBER INFORMATION					
	Number of Authorized Positions	Number of Exempt Positions ^a	Total Number of Board/ Committee/ Commission Members	Number of Professional Members	Number of Public Members	Number of Board/ Committee/ Commission Meetings	Number of Authorized Committees	Number of Committee Meetings
Optometry, State Board of	6.0	1.0	11	6	5	4	5	7
Osteopathic Medical Board of California	4.0	1.0	7	5	2	3	2	6
Pharmacy, California State Board of	47.5	1.0	13	7	6	4	6	29
Physical Therapy Board of California	10.5	1.0	7	4	3	5	2	4
Physician Assistant Committee	3.5	1.0	9	5	4	3	1	3
Podiatric Medicine, California Board of	4.2	1.0	7	4	3	4	5	0
Psychology, Board of	13.5	1.0	9	5	4	5	7	4
Registered Nursing, Board of	93.0	1.0	9	5	4	5	4	4
Respiratory Care Board of California	16.5	1.0	9	5	4	3	7	0
Speech-Language Pathology and Audiology Board	3.7	1.0	9	6	3	5	6	7
Structural Pest Control Board	29.0	1.0	7	3	4	4	5	2
Veterinary Medical Board and Veterinary Technician Committee, Registered	8.9	1.0	17	11	6	5	2	8
Vocational Nursing and Psychiatric Technicians, Board of	38.3	1.0	11	5	6	3	4	0
TOTAL	1,271.0	28.0	274	149	135	136	105	168

a) An exempt position is one in which the employee is exempt from the provisions of the California State Civil Service. In this case, the exempt position is the Executive Officer, who is appointed by the Board.



Strategic Planning/Outreach and Education

BUREAUS AND PROGRAM	Date Strategic Plan Adopted	Number of Events and Speaking Engagements	Number of Publications	Number of Web Site Hits
Arbitration Certification Program	06/05	3	1	136,032
Automotive Repair, Bureau of	07/06	752	14	5,542,635
Cemetery and Funeral Bureau	07/05	34	1	277,013
Electronic and Appliance Repair, Bureau of	08/05	3	15	159,954
Hearing Aid Dispensers Bureau	06/05	2	6	18,881
Home Furnishings and Thermal Insulation, Bureau of	08/05	4	11	217,269
Naturopathic Medicine, Bureau of	06/05	1	0	47,328
Private Postsecondary and Vocational Education, Bureau for	07/05	21	5	517,657
Security and Investigative Services, Bureau of	05/05	359	12	2,484,478
Telephone Medical Advice Services Bureau	n/a	0	1	24,880
TOTAL		1,179	61	9,426,127

**Strategic Planning/Outreach and Education (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Date Strategic Plan Adopted	Number of Events and Speaking Engagements	Number of Publications	Number of Web Site Hits
Accountancy, California Board of	11/05	7	15	4,532,758
Acupuncture Board	06/04	2	1	397,414
Architects Board, California	03/06	7	20	574,853
Athletic Commission, State	03/05	0	0	245,491
Barbering and Cosmetology, Board of	08/04	7	25	1,780,813
Behavioral Sciences, Board of	08/05	18	12	3,492,487
Contractors State License Board	02/06	53	38	9,365,449
Court Reporters Board of California	03/05	9	1	53,951
Dental Auxiliaries, Committee on	11/01	1	0	594,264
Dental Board of California	01/05	6	2	328,451
Engineers and Land Surveyors, Board for Professional	05/06	5	3	3,037,865
Geologists and Geophysicists, Board for	03/02	9	7	293,487
Guide Dogs for the Blind, State Board of	03/04	0	0	25,985
Landscape Architects Technical Committee	06/06	4	12	155,752



Strategic Planning/Outreach and Education (continued)

BOARDS, COMMITTEES, AND COMMISSION	Date Strategic Plan Adopted	Number of Events and Speaking Engagements	Number of Publications	Number of Web Site Hits
Medical Board of California	05/03	38	17	7,550,985
Occupational Therapy, California Board of	08/05	3	1	92,711
Optometry, State Board of	04/04	0	2	317,568
Osteopathic Medical Board of California	04/03	0	1	229,267
Pharmacy, California State Board of	04/05	59	41	1,517,167
Physical Therapy Board of California	05/06	NDA	8	226,175
Physician Assistant Committee	10/04	16	1	543,909
Podiatric Medicine, California Board of	03/06	5	16	168,293
Psychology, Board of	05/06	3	10	1,573,557
Registered Nursing, Board of	06/06	8	7	7,339,729
Respiratory Care Board of California	02/06	31	9	636,168
Speech-Language Pathology and Audiology Board	04/05	5	12	216,096
Structural Pest Control Board	01/06	8	6	556,594
Veterinary Medical Board and Veterinary Technician Committee, Registered	04/05	8	8	139,190
Vocational Nursing and Psychiatric Technicians, Board of	05/06	59	1	428,706
TOTAL		371	276	46,415,135



Field Offices

BUREAUS	OFFICES AND STAFF		SERVICES PROVIDED								
	Number of Field Offices	Number of Field Office Staff (All Field Offices)	Walk-in Assistance	Cashiering	Consumer Education	Licensee Education	License Application	License Renewal	Complaint Handling	Enforcement Activities	Exams
Automotive Repair, Bureau of	12	302.4	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Electronic and Appliance Repair, Bureau of	1	7.0	No	No	No	No	No	No	No	Yes	No
Private Postsecondary and Vocational Education, Bureau for	1	2.0	Yes	No	Yes	Yes	No	No	Yes	No	No
TOTAL	14	311.4									

BOARDS AND COMMISSION	OFFICES AND STAFF		SERVICES PROVIDED								
	Number of Field Offices	Number of Field Office Staff (All Field Offices)	Walk-in Assistance	Cashiering	Consumer Education	Licensee Education	License Application	License Renewal	Complaint Handling	Enforcement Activities	Exams
Athletic Commission, State	1	1.0	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Barbering and Cosmetology, Board of	2	29.0	No	No	No	No	Yes	No	No	No	Yes
Contractors State License Board	8	130.5	Yes	No	Yes	Yes	No	No	Yes	Yes	No
Dental Board of California	1	11.0	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
Medical Board of California	12	114.1	Yes	No	No	No	No	No	Yes	Yes	No
Pharmacy, California State Board of	1	0.0	No	No	No	Yes	No	No	No	Yes	No
Registered Nursing, Board of	1	5.0	No	No	No	Yes	No	No	Yes	Yes	No
TOTAL	26	290.6									



FISCAL
STATISTICAL APPENDIX





Revenue Sources (IN THOUSANDS)

BUREAUS AND PROGRAM	Fund Name and Number	Initial Licensing Fees (125700)	Renewal Fees (125800)	Other Licensing and Regulatory Fees, Fines, and Penalties (125600)	Delinquent Fees (125900)	Interest (150300)	Miscellaneous Other Revenue	Total Revenues	Total Transfers ^a
Arbitration Certification Program	Certification Account/0166	\$0	\$0	\$875	\$0	\$13	\$16	\$904	\$0
Automotive Repair, Bureau of	Vehicle Inspection and Repair Fund/0421	\$99,961	\$7,450	\$1,672	\$284	\$2,361	\$97	\$111,825	\$252
	High Polluter Repair or Removal Account/0582	\$48,281	\$0	\$0	\$0	\$1,576	\$69	\$49,926	\$0
Cemetery and Funeral Bureau	Cemetery Fund/0717	\$97	\$307	\$1,766	\$6	\$143	\$0	\$2,319	\$0
	Funeral Directors and Embalmers Fund/0750	\$90	\$947	\$152	\$29	\$102	\$3	\$1,323	\$0
Electronic and Appliance Repair, Bureau of	Electronic and Appliance Repair Fund/0325	\$361	\$1,543	\$0	\$54	\$60	\$2	\$2,020	\$0
Hearing Aid Dispensers Bureau	Hearing Aid Dispensers Fund/0208	\$138	\$450	\$1	\$4	\$46	\$1	\$640	\$0
Home Furnishings and Thermal Insulation, Bureau of	Bureau of Home Furnishings and Thermal Insulation Fund/0752	\$1,248	\$2,744	\$112	\$81	\$109	\$4	\$4,298	\$0
Naturopathic Medicine, Bureau of	Naturopathic Doctors Fund/3069	\$71	\$23	\$0	\$0	\$2	\$0	\$96	-\$94
Private Postsecondary and Vocational Education, Bureau for	Private Postsecondary and Vocational Education Administration Fund/0305	\$4,524	\$0	\$185	\$137	\$32	\$12	\$4,890	\$0
	Student Tuition Recovery Fund/0960	\$0	\$0	\$0	\$0	\$145	\$3,074	\$3,219	\$0
Security and Investigative Services, Bureau of	Private Security Services Fund/0239	\$3,360	\$4,104	\$300	\$124	\$138	\$10	\$8,036	\$0
	Private Investigator Fund/0769	\$116	\$600	\$10	\$21	\$56	\$2	\$805	\$0
Telephone Medical Advice Services Bureau	Telephone Medical Advice Services Fund/0459	\$22	\$75	\$0	\$1	\$12	\$0	\$110	\$0
TOTAL REVENUE FOR BUREAUS AND PROGRAM		\$158,269	\$18,243	\$5,073	\$741	\$4,795	\$3,290	\$190,411	\$158

a) A transfer is a notation in a fund condition of the movement of money from one fund to another. This includes transfers to and from the General Fund and/or any special fund for the purpose of a loan repayment, as well as other transactions between funds that are not otherwise captured as revenues or expenditures.



Revenue Sources (IN THOUSANDS) (continued)

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Initial Licensing Fees (125700)	Renewal Fees (125800)	Other Licensing and Regulatory Fees, Fines, and Penalties (125600)	Delinquent Fees (125900)	Interest (150300)	Miscellaneous Other Revenue	Total Revenues	Total Transfers ^a
Accountancy, California Board of	Accountancy Fund/0704	\$3,416	\$6,544	\$62	\$282	\$509	\$15	\$10,828	\$0
Acupuncture Board	Acupuncture Fund/0108	\$785	\$1,128	\$28	\$8	\$41	\$4	\$1,994	\$0
Architects Board, California	California Architects Board Fund/0706	\$250	\$2,600	\$1	\$37	\$81	\$9	\$2,978	\$0
Athletic Commission, State	Athletic State Fund/0326	\$238	\$0	\$1,017	\$0	\$7	\$23	\$1,285	-\$160
	Boxers Neurological Examination Account/0492	\$0	\$0	\$76	\$0	\$3	\$0	\$79	\$0
	Boxers Pension Fund/9250	\$0	\$0	\$0	\$0	\$9	\$72	\$81	0
Barbering and Cosmetology, Board of	Barbering and Cosmetology Fund/0069	\$2,340	\$7,034	\$1,811	\$553	\$691	\$33	\$12,462	\$5,500
Behavioral Sciences, Board of	Behavioral Science Examiners Fund, Professions and Vocations Fund/0773	\$1,546	\$3,581	\$95	\$59	\$205	\$5	\$5,491	\$0
Contractors State License Board	Contractors License Fund/0735	\$14,271	\$33,564	\$122	\$2,269	\$1,281	\$1,232	\$52,739	\$0
	Construction Management Education Account/0093	\$88	\$0	\$0	\$0	\$15	\$0	\$103	\$0
Court Reporters Board of California	Court Reporters Fund/0771	\$32	\$782	\$15	\$21	\$31	\$1	\$882	-\$200
	Transcript Reimbursement Fund/0410	\$0	\$0	\$0	\$0	\$4	\$0	\$4	\$200
Dental Auxiliaries, Committee on	Dental Auxiliaries Fund/0380	\$573	\$966	\$11	\$51	\$38	\$6	\$1,645	\$0
Dental Board of California	State Dentistry Fund/0741	\$1,225	\$6,355	\$45	\$72	\$315	\$13	\$8,025	\$1,500
	Dentally Underserved Account/3039	\$0	\$0	\$0	\$0	\$117	\$0	\$117	\$1,000
Engineers and Land Surveyors, Board for Professional	Professional Engineers and Land Surveyors Fund/0770	\$3,440	\$5,182	\$6	\$53	\$141	\$10	\$8,832	\$0

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Revenue Sources (IN THOUSANDS) (continued)

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Initial Licensing Fees (125700)	Renewal Fees (125800)	Other Licensing and Regulatory Fees, Fines, and Penalties (125600)	Delinquent Fees (125900)	Interest (150300)	Miscellaneous Other Revenue	Total Revenues	Total Transfers ^a
Geologists and Geophysicists, Board for	Geology and Geophysics Fund/0205	\$284	\$540	\$38	\$19	\$29	\$1	\$911	\$0
Guide Dogs for the Blind, State Board of	State Board of Guide Dogs for the Blind Fund/0024	\$1	\$140	\$0	\$0	\$5	\$0	\$146	\$0
Landscape Architects Technical Committee	Landscape Architects Fund/0757	\$143	\$480	\$14	\$13	\$85	\$4	\$739	\$1,225
Medical Board of California	Dispensing Opticians Fund/0175	\$29	\$119	\$0	\$4	\$10	\$0	\$162	\$0
	Outpatient Setting Fund of the Medical Board of California/0210	\$0	\$0	\$0	\$0	\$4	\$0	\$4	\$0
	Licensed Midwifery Fund/0755	\$4	\$15	\$0	\$0	\$1	\$0	\$20	\$0
	Contingent Fund of the Medical Board of California/0758	\$5,143	\$36,147	\$311	\$79	\$566	\$51	\$42,297	-\$1,150
	Medically Underserved Account, Contingent Fund of the Medical Board of California/3040	\$0	\$0	\$0	\$0	\$168	\$188	\$356	\$4,150
Occupational Therapy, California Board of	Occupational Therapy Fund/3017	\$98	\$1,266	\$1	\$15	\$73	\$17	\$1,470	\$0
Optometry, State Board of	State Optometry Fund/0763	\$76	\$964	\$42	\$5	\$27	\$2	\$1,116	\$0
Osteopathic Medical Board of California	Osteopathic Medical Board of California Contingent Fund/0264	\$178	\$741	\$9	\$8	\$40	\$2	\$978	\$0
Pharmacy, California State Board of	Pharmacy Board Contingent Fund/0767	\$1,618	\$4,591	\$426	\$89	\$495	\$12	\$7,231	\$3,000
Physical Therapy Board of California	Physical Therapy Fund/0759	\$220	\$1,552	\$55	\$15	\$29	\$3	\$1,874	\$0
Physician Assistant Committee	Physician Assistant Fund/0280	\$135	\$804	\$13	\$3	\$69	\$0	\$1,024	\$0
Podiatric Medicine, California Board of	Board of Podiatric Medicine Fund/0295	\$57	\$822	\$5	\$3	\$45	\$0	\$932	\$0
Psychology, Board of	Psychology Fund/0310	\$417	\$2,612	\$10	\$11	\$112	\$5	\$3,167	\$0

a) A transfer is a notation in a fund condition of the movement of money from one fund to another. This includes transfers to and from the General Fund and/or any special fund for the purpose a loan repayment, as well as other transactions between funds that are not otherwise captured as revenues or expenditures.



Revenue Sources (IN THOUSANDS) (continued)

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Initial Licensing Fees (125700)	Renewal Fees (125800)	Other Licensing and Regulatory Fees, Fines, and Penalties (125600)	Delinquent Fees (125900)	Interest (150300)	Miscellaneous Other Revenue	Total Revenues	Total Transfers ^a
Registered Nursing, Board of	Board of Registered Nursing Fund/0761	\$3,948	\$11,898	\$955	\$274	\$951	\$56	\$18,082	\$5,800
Respiratory Care Board of California	Respiratory Care Fund/0319	\$282	\$1,635	\$87	\$34	\$51	\$21	\$2,110	\$0
Speech-Language Pathology and Audiology Board	Speech-Language Pathology and Audiology Fund/0376	\$53	\$604	\$13	\$15	\$31	\$0	\$716	\$0
Structural Pest Control Board	Structural Pest Control Research Fund/0168	\$0	\$0	\$115	\$0	\$39	\$0	\$154	\$0
	Structural Pest Control Education and Enforcement Fund/0399	\$0	\$0	\$296	\$0	\$25	\$0	\$321	\$0
	Structural Pest Control Support Fund/0775	\$205	\$401	\$2,778	\$11	\$117	\$6	\$3,518	\$0
Veterinary Medical Board and Veterinary Technician Committee, Registered	Veterinary Medical Fund/0777	\$278	\$1,458	\$18	\$12	\$51	\$30	\$1,847	\$0
Vocational Nursing and Psychiatric Technicians, Board of	Vocational Nurse Examiners Fund/0779	\$1,530	\$3,200	\$171	\$90	\$166	\$31	\$5,188	\$2,000
	Psychiatric Technicians Account, Vocational Nurse and Psychiatric Technician Examiners Fund/0780	\$242	\$1,075	\$6	\$23	\$44	\$8	\$1,398	\$0
TOTAL REVENUE FOR BOARDS, COMMITTEES, AND COMMISSION		\$43,145	\$138,800	\$8,652	\$4,128	\$6,271	\$1,860	\$203,306	\$22,865

a) A transfer is a notation in a fund condition of the movement of money from one fund to another. This includes transfers to and from the General Fund and/or any special fund for the purpose a loan repayment, as well as other transactions between funds that are not otherwise captured as revenues or expenditures.



Expenditure Categories (IN THOUSANDS)

BUREAUS, PROGRAM, AND OFFICE	Fund Name and Number	Personal Services	Operating Expenses	Subtotal	(-) Reimbursements ^a	(-) Distributed Costs ^b	Total Net Expenditures
Arbitration Certification Program	Certification Account/0166	\$575	\$278	\$853	\$0	\$0	\$853
Automotive Repair, Bureau of	Vehicle Inspection and Repair Fund/0421	\$39,259	\$56,678	\$95,937	-\$568	-\$71	\$95,298
	High Polluter Repair or Removal Account/0582	\$3,871	\$31,066	\$34,937	\$0	\$0	\$34,937
Cemetery and Funeral Bureau	Cemetery Fund/0717	\$1,133	\$876	\$2,009	-\$1	-\$115	\$1,893
	State Funeral Directors and Embalmers Fund/0750	\$672	\$725	\$1,397	-\$2	\$0	\$1,395
Electronic and Appliance Repair, Bureau of	Electronic and Appliance Repair Fund/0325	\$1,010	\$860	\$1,870	-\$16	\$0	\$1,854
Hearing Aid Dispensers Bureau	Hearing Aid Dispensers Fund/0208	\$201	\$369	\$570	-\$6	\$0	\$564
Home Furnishings and Thermal Insulation, Bureau of	Bureau of Home Furnishings and Thermal Insulation Fund/0752	\$1,998	\$1,588	\$3,586	-\$102	\$0	\$3,484
Naturopathic Medicine, Bureau of	Naturopathic Doctors Fund/3069	\$78	\$36	\$114	\$0	\$0	\$114
Privacy Protection, California Office of	General Fund/0001	\$559	\$111	\$670	-\$35	\$0	\$635
Private Postsecondary and Vocational Education, Bureau for	Private Postsecondary and Vocational Education Administration Fund/0305	\$3,116	\$2,183	\$5,299	-\$1	-\$44	\$5,254
	Federal Trust Fund/0890	\$1,103	\$287	\$1,390	\$0	\$0	\$1,390
	Student Tuition Recovery Fund/0960	\$51	\$1,347	\$1,398	\$0	\$0	\$1,398
Security and Investigative Services, Bureau of	Private Security Services Fund/0239	\$2,687	\$4,145	\$6,832	-\$416	-\$46	\$6,370
	Private Investigator Fund/0769	\$234	\$384	\$618	-\$15	\$0	\$603
Telephone Medical Advice Services Bureau	Telephone Medical Advice Services Fund/0459	\$66	\$42	\$108	\$0	\$0	\$108
TOTAL EXPENDITURES FOR BUREAUS, PROGRAM, AND OFFICE		\$56,613	\$100,975	\$157,588	-\$1,162	-\$276	\$156,150

a) Note: In some cases, the costs of an activity may have been expended in a different fiscal year than the year in which the reimbursements were received.

b) Distributed costs are reimbursements from another program within the same state department to cover the cost of the services provided (i.e., the costs are "distributed" from the provider of the service to the recipient of the service).



Expenditure Categories (IN THOUSANDS) (continued)

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Personal Services	Operating Expenses	Subtotal	(-) Reimbursements ^a	(-) Distributed Costs ^b	Total Net Expenditures
Accountancy, California Board of	Accountancy Fund/0704	\$3,968	\$3,162	\$7,130	-\$105	\$0	\$7,025
Acupuncture Board	Acupuncture Fund/0108	\$528	\$1,314	\$1,842	-\$55	\$0	\$1,787
Architects Board, California	California Architects Board Fund/0706	\$1,109	\$1,543	\$2,652	-\$22	-\$26	\$2,604
Athletic Commission, State	Athletic Commission Fund/0326	\$486	\$323	\$809	\$0	\$0	\$809
	Boxers Neurological Examination Account/0492	\$60	\$18	\$78	\$0	\$0	\$78
	Boxers Pension Fund/9250	\$6	\$44	\$50	\$0	\$0	\$50
Barbering and Cosmetology, Board of	Barbering and Cosmetology Fund/0069	\$4,722	\$9,777	\$14,499	-\$250	\$0	\$14,249
Behavioral Sciences, Board of	Behavioral Science Examiners Fund, Professions and Vocations Fund/0773	\$1,646	\$2,651	\$4,297	-\$37	\$0	\$4,260
Contractors State License Board	Contractors License Fund/0735	\$25,581	\$24,178	\$49,759	-\$508	\$0	\$49,251
	Construction Management Education Account/0093	\$0	\$239	\$239	\$0	\$0	\$239
Court Reporters Board of California	Court Reporters Fund/0771	\$347	\$331	\$678	-\$5	\$0	\$673
	Transcript Reimbursement Fund/0410	\$0	\$184	\$184	\$0	\$0	\$184
Dental Auxiliaries, Committee on	Dental Auxiliaries Fund/0380	\$609	\$1,144	\$1,753	-\$12	\$0	\$1,741
Dental Board of California	State Dentistry Fund/0741	\$2,805	\$4,433	\$7,238	-\$311	\$0	\$6,927
	Dentally Underserved Account/3039	\$0	\$60	\$60	\$0	\$0	\$60
Engineers and Land Surveyors, Board for Professional	Professional Engineers and Land Surveyors Fund/0770	\$2,579	\$5,044	\$7,623	-\$52	\$0	\$7,571
Geologists and Geophysicists, Board for	Geology and Geophysics Fund/0205	\$407	\$481	\$888	-\$4	\$0	\$884
Guide Dogs for the Blind, State Board of	State Board of Guide Dogs for the Blind Fund/0024	\$105	\$37	\$142	\$0	\$0	\$142

a) Reimbursements are funds received from an entity outside state government for purposes of reimbursing expenditures. (Note: In some cases, the costs may have been expended in a different fiscal year than the year in which the reimbursements were received.)

b) Distributed costs are reimbursements from another program within the same state department to cover the cost of services that are provided to that program (i.e., the costs are "distributed" from the provider of the service to the recipient of the service).



Expenditure Categories (IN THOUSANDS) (continued)

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Personal Services	Operating Expenses	Subtotal	(-) Reimbursements ^a	(-) Distributed Costs ^b	Total Net Expenditures
Landscape Architects Technical Committee	Landscape Architects Fund/0757	\$313	\$489	\$802	-\$1	\$0	\$801
Medical Board of California	Dispensing Opticians Fund/0175	\$54	\$95	\$149	-\$1	\$0	\$148
	Outpatient Setting Fund of the Medical Board of California/0210	\$0	\$0	\$0	\$0	\$0	\$0
	Licensed Midwifery Fund/0755	\$0	\$0	\$0	\$0	\$0	\$0
	Contingent Fund of the Medical Board of California/0758	\$18,604	\$22,124	\$40,728	-\$2,227	-\$791	\$37,710
	Medically Underserved Account, Contingent Fund of the Medical Board of California/3040	\$0	\$64	\$64	\$0	\$0	\$64
Occupational Therapy, California Board of	Occupational Therapy Fund/3017	\$358	\$290	\$648	-\$26	\$0	\$622
Optometry, State Board of	State Optometry Fund/0761	\$445	\$920	\$1,365	-\$73	\$0	\$1,292
Osteopathic Medical Board of California	Osteopathic Medical Board of California Contingent Fund/0264	\$298	\$815	\$1,113	-\$90	\$0	\$1,023
Pharmacy, California State Board of	Pharmacy Board Contingent Fund/0767	\$3,761	\$3,858	\$7,619	-\$284	\$0	\$7,335
Physical Therapy Board of California	Physical Therapy Fund/0759	\$871	\$1,415	\$2,286	-\$79	\$0	\$2,207
Physician Assistant Committee	Physician Assistant Fund/0280	\$337	\$615	\$952	-\$53	\$0	\$899
Podiatric Medicine, California Board of	Board of Podiatric Medicine Fund/0295	\$381	\$501	\$882	-\$61	\$0	\$821
Psychology, Board of	Psychology Fund/0310	\$809	\$1,597	\$2,406	-\$103	\$0	\$2,303
Registered Nursing, Board of	Board of Registered Nursing Fund/0761	\$5,472	\$13,321	\$18,793	-\$1,130	\$0	\$17,663
Respiratory Care Board of California	Respiratory Care Fund/0319	\$1,172	\$1,176	\$2,348	-\$269	\$0	\$2,079
Speech-Language Pathology and Audiology Board	Speech-Language Pathology and Audiology Fund/0376	\$338	\$241	\$579	-\$25	\$0	\$554

a) Reimbursements are funds received from an entity outside state government for purposes of reimbursing expenditures. (Note: In some cases, the costs may have been expended in a different fiscal year than the year in which the reimbursements were received.)

b) Distributed costs are reimbursements from another program within the same state department to cover the cost of services that are provided to that program (i.e., the costs are "distributed" from the provider of the service to the recipient of the service).

**Expenditure Categories (IN THOUSANDS) (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Personal Services	Operating Expenses	Subtotal	(-) Reimbursements^a	(-) Distributed Costs^b	Total Net Expenditures
Structural Pest Control Board	Structural Pest Control Research Fund/0168	\$0	\$142	\$142	\$0	\$0	\$142
	Structural Pest Control Education and Enforcement Fund/0399	\$41	\$214	\$255	\$0	\$0	\$255
	Structural Pest Control Support Fund/0775	\$1,689	\$1,667	\$3,356	-\$66	\$0	\$3,290
Veterinary Medical Board and Veterinary Technician Committee, Registered	Veterinary Medical Board Contingent Fund/0777	\$665	\$1,167	\$1,832	-\$39	\$0	\$1,793
Vocational Nursing and Psychiatric Technicians, Board of	Vocational Nurse Examiners Fund/0779	\$2,033	\$3,161	\$5,194	-\$182	-\$37	\$4,975
	Psychiatric Technicians Account, Vocational Nurse and Psychiatric Technician Examiners Fund/0780	\$450	\$764	\$1,214	-\$26	\$0	\$1,188
TOTAL EXPENDITURES FOR BOARDS, COMMITTEES, AND COMMISSION		\$83,049	\$109,599	\$192,648	-\$6,096	-\$854	\$185,698

a) Reimbursements are funds received from an entity outside state government for purposes of reimbursing expenditures. (Note: In some cases, the costs may have been expended in a different fiscal year than the year in which the reimbursements were received.)

b) Distributed costs are reimbursements from another program within the same state department to cover the cost of services that are provided to that program (i.e., the costs are "distributed" from the provider of the service to the recipient of the service).

**Fund Condition (IN THOUSANDS)**

BUREAUS AND PROGRAM	Fund Name and Number	Total Reserves July 1, 2005 ^a	Total Revenues	Transfers	Total Expenditures ^b	Total Reserves June 30, 2006	Estimated Months of Reserve
Arbitration Certification Program	Certification Account/0166	\$433	\$904	\$0	\$853	\$484	6.4
Automotive Repair, Bureau of	Vehicle Inspection and Repair Fund/0421	\$48,955	\$111,825	\$252	\$107,699	\$53,333	5.6
	High Polluter Repair or Removal Account/0582	\$28,954	\$49,926	\$0	\$34,937	\$43,943	11.1
Cemetery and Funeral Bureau	Cemetery Fund/0717	\$3,540	\$2,319	\$0	\$1,893	\$3,966	22.4
	State Funeral Directors and Embalmers Fund/0750	\$2,613	\$1,323	\$0	\$1,395	\$2,541	19.5
Electronic and Appliance Repair, Bureau of	Electronic and Appliance Repair Fund/0325	\$1,336	\$2,020	\$0	\$1,854	\$1,502	9.0
Hearing Aid Dispensers Bureau	Hearing Aid Dispensers Fund/0208	\$1,141	\$640	\$0	\$564	\$1,217	20.4
Home Furnishings and Thermal Insulation, Bureau of	Bureau of Home Furnishings and Thermal Insulation Fund/0752	\$2,578	\$4,298	\$0	\$3,484	\$3,392	10.3
Naturopathic Medicine, Bureau of	Naturopathic Doctors Fund/3069	\$140	\$96	-\$94	\$114	\$28	3.0
Private Postsecondary and Vocational Education, Bureau for	Private Postsecondary and Vocational Education Administration Fund/0305	\$372	\$4,890	\$0	\$5,254	\$8	0.0
	Student Tuition Recovery Fund/0960	\$3,121	\$3,219	\$0	\$1,398	\$4,942	26.3
Security and Investigative Services, Bureau of	Private Security Services Fund/0239	\$2,375	\$8,036	\$0	\$6,370	\$4,041	5.1
	Private Investigator Fund/0769	\$1,302	\$805	\$0	\$603	\$1,504	28.2
Telephone Medical Advice Services Bureau	Telephone Medical Advice Services Fund/0459	\$291	\$110	\$0	\$108	\$293	25.9

a) "Total Reserves July 1, 2005" includes prior year adjustments.

b) Expenditures in fund conditions include State Controller's Office and/or other charges that are not included in final year-end expenditure totals.

**Fund Condition (IN THOUSANDS) (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Total Reserves July 1, 2005^a	Total Revenues	Transfers	Total Expenditures^b	Total Reserves June 30, 2006	Estimated Months of Reserve
Accountancy, California Board of	Accountancy Fund/0704	\$12,154	\$10,828	\$0	\$7,025	\$15,957	19.3
Acupuncture Board	Acupuncture Fund/0108	\$1,081	\$1,994	\$0	\$1,788	\$1,287	6.3
Architects Board, California	California Architects Board Fund/0706	\$1,104	\$2,978	\$0	\$2,604	\$1,478	6.1
Athletic Commission, State	Athletic Commission Fund/0326	\$617	\$1,285	-\$160	\$809	\$933	8.9
	Boxers Neurological Examination Account/0492	\$138	\$79	\$0	\$78	\$139	15.3
	Boxers Pension Fund/9250	\$279	\$81	\$0	\$50	\$310	39.6
Barbering and Cosmetology, Board of	Barbering and Cosmetology Fund/0069	\$2,724	\$12,462	\$5,500	\$14,258	\$6,428	4.9
Behavioral Sciences, Board of	Behavioral Science Examiners Fund, Professions and Vocations Fund/0773	\$4,137	\$5,491	\$0	\$4,260	\$5,368	13.1
Contractors State License Board	Contractors License Fund/0735	\$29,578	\$52,739	\$0	\$49,251	\$33,066	7.7
	Construction Management Education Account/0093	\$337	\$103	\$0	\$239	\$201	160.8
Court Reporters Board of California	Court Reporters Fund/0771	\$765	\$882	-\$200	\$673	\$774	11.8
	Transcript Reimbursement Fund/0410	\$43	\$4	\$200	\$184	\$63	2.4
Dental Auxiliaries, Committee on	Dental Auxiliaries Fund/0380	\$982	\$1,645	\$0	\$1,743	\$884	4.7
Dental Board of California	State Dentistry Fund/0741	\$760	\$8,025	\$1,500	\$6,927	\$3,358	4.7
	Dentally Underserved Account/3039	\$2,045	\$117	\$1,000	\$60	\$3,102	n/a
Engineers and Land Surveyors, Board for Professional	Professional Engineers and Land Surveyors Fund/0770	\$1,242	\$8,832	\$0	\$7,571	\$2,503	3.7
Geologists and Geophysicists, State Board of Registration for	Geology and Geophysics Fund/0205	\$664	\$911	\$0	\$885	\$690	7.0
Guide Dogs for the Blind, State Board of	State Board of Guide Dogs for the Blind Fund/0024	\$193	\$146	\$0	\$142	\$197	15.4
Landscape Architects Technical Committee	Landscape Architects Fund/0757	\$385	\$739	\$1,225	\$801	\$1,548	16.1

a) "Total Reserves July 1, 2005" includes prior year adjustment.

b) Expenditures in fund conditions include State Controller's Office and/or other charges that are not included in final year-end expenditure totals.

**Fund Condition (IN THOUSANDS) (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Total Reserves July 1, 2005^a	Total Revenues	Transfers	Total Expenditures^b	Total Reserves June 30, 2006	Estimated Months of Reserve
Medical Board of California	Dispensing Opticians Fund/0175	\$234	\$162	\$0	\$148	\$248	10.8
	Outpatient Setting Fund of the Medical Board of California/0210	\$116	\$4	\$0	\$0	\$120	60.0
	Licensed Midwifery Fund/0755	\$19	\$20	\$0	\$0	\$39	n/a
	Contingent Fund of the Medical Board of California/0758	\$8,762	\$42,297	-\$1,150	\$37,710	\$12,199	3.0
	Medically Underserved Account, Contingent Fund of the Medical Board of California/3040	\$800	\$356	\$4,150	\$64	\$5,242	n/a
Occupational Therapy, California Board of	Occupational Therapy Fund/3017	\$1,335	\$1,470	\$0	\$622	\$2,183	31.8
Optometry, State Board of	State Optometry Fund/0763	\$705	\$1,116	\$0	\$1,292	\$529	5.4
Osteopathic Medical Board of California	Osteopathic Medical Board of California Contingent Fund/0264	\$944	\$978	\$0	\$1,023	\$899	9.4
Pharmacy, California State Board of	Pharmacy Board Contingent Fund/0767	\$4,389	\$7,231	\$3,000	\$7,335	\$7,285	10.6
Physical Therapy Board of California	Physical Therapy Fund/0759	\$772	\$1,874	\$0	\$2,207	\$439	2.2
Physician Assistant Committee	Physician Assistant Fund/0280	\$1,660	\$1,024	\$0	\$899	\$1,785	20.0
Podiatric Medicine, California Board of	Board of Podiatric Medicine Fund/0295	\$1,072	\$932	\$0	\$821	\$1,183	11.6
Psychology, Board of	Psychology Fund/0310	\$2,255	\$3,167	\$0	\$2,304	\$3,118	11.7
Registered Nursing, Board of	Board of Registered Nursing Fund/0761	\$7,121	\$18,082	\$5,800	\$17,663	\$13,340	7.8
Respiratory Care Board of California	Respiratory Care Fund/0319	\$1,275	\$2,110	\$0	\$2,080	\$1,305	5.9
Speech-Language Pathology and Audiology Board	Speech-Language Pathology and Audiology Fund/0376	\$684	\$716	\$0	\$554	\$846	14.1
Structural Pest Control Board	Structural Pest Control Research Fund/0168	\$966	\$154	\$0	\$142	\$978	127.7
	Structural Pest Control Education and Enforcement Fund/0399	\$552	\$321	\$0	\$255	\$618	21.0
	Structural Pest Control Support Fund/0775	\$2,799	\$3,518	\$0	\$3,290	\$3,027	9.5

a) "Total Reserves July 1, 2005" includes prior year adjustment.

b) Expenditures in fund conditions include State Controller's Office and/or other charges that are not included in final year-end expenditure totals.

**Fund Condition (IN THOUSANDS) (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Fund Name and Number	Total Reserves July 1, 2005 ^a	Total Revenues	Transfers	Total Expenditures ^b	Total Reserves June 30, 2006	Estimated Months of Reserve
Veterinary Medical Board and Veterinary Technician Committee, Registered	Veterinary Medical Board Fund/0777	\$1,223	\$1,847	\$0	\$1,793	\$1,277	6.6
Vocational Nursing and Psychiatric Technicians, Board of	Vocational Nurse Examiners Fund/0779	\$1,125	\$5,188	\$2,000	\$4	\$3,338	7.6
	Psychiatric Technicians Account, Vocational Nurse and Psychiatric Technician Examiners Fund/0780	\$850	\$1,398	\$0	\$1,188	\$1,060	9.8

a) "Total Reserves July 1, 2005" includes prior year adjustment.

b) Expenditures in fund conditions include State Controller's Office and/or other charges that are not included in final year-end expenditure totals.



LICENSING

STATISTICAL APPENDIX





Summary of License Activity

BUREAUS	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/ Certificate/Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Automotive Repair, Bureau of	Advanced Emission Specialist	2,568	1,254	6,299	n/a	15,349	n/a	Every 2 years
	Automotive Repair Dealer	6,713	11,090	33,658	n/a	35,917	n/a	Every year
	Basic Area Technician	61	26	333	n/a	807	n/a	Every 2 years
	Lamp and Brake Adjuster	1,413	469	677	n/a	3,796	n/a	Every 4 years
	Lamp and Brake Station	443	727	1,770	n/a	2,018	n/a	Every year
	Smog Station (Test and Repair)	770	1,491	5,403	n/a	5,774	n/a	Every year
	Smog Station (Test-Only)	467	996	1,313	n/a	1,754	n/a	Every year
	Technician Intern	73	67	0	n/a	176	n/a	n/a
Cemetery and Funeral Bureau	Apprentice Embalmer	98	96	n/a	n/a	488	2	Non-renewable
	Cemetery Branch Broker	13	4	76	n/a	81	n/a	Every year
	Cemetery Broker	39	10	139	n/a	149	n/a	Every year
	Cemetery Broker Additional	0	4	23	n/a	26	n/a	Every year
	Cemetery License COA	1	3	188	n/a	196	n/a	Every year
	Cemetery Manager License	62	29	249	n/a	311	n/a	Every year
	Cemetery Sales Person	906	851	1,712	n/a	2,647	n/a	Every year
	Cremated Remains Disposer	28	22	147	313	0	n/a	Every year
	Crematory License	7	2	182	n/a	188	n/a	Every year
	Crematory Manager License	60	34	385	n/a	460	n/a	Every year
	Embalmer License	82	39	1,934	n/a	2,665	n/a	Every year
	Funeral Director License	135	95	1,895	n/a	2,604	n/a	Every year
	Funeral Establishment	12	6	900	n/a	919	n/a	Every year

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Bureaus that qualifies the school to train individuals who perform in the specific industry.



Summary of License Activity (continued)

BUREAUS	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/ Certificate/Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Electronic and Appliance Repair, Bureau of	Appliance Service Dealer	258	263	2,060	n/a	2,265	n/a	Every year
	Combination Service Dealer	13	14	441	n/a	446	n/a	Every year
	Electronic Service Dealer	771	741	4,243	n/a	5,477	n/a	Every year
	Service Contract Administrator	0	3	21	n/a	31	n/a	Every year
	Service Contract Seller	1,746	1,944	3,083	n/a	5,120	n/a	Every year
Hearing Aid Dispensers Bureau	Branch License	146	146	355	n/a	394	n/a	Every year
	Permanent License	104	84	1,546	n/a	1,511	n/a	Every year
	Temporary/Trainee License	164	97	82	n/a	110	n/a	Every 6 months
Home Furnishings and Thermal Insulation, Bureau of	Bedding Retailer	312	312	979	n/a	2,875	n/a	Every 2 years
	Custom Upholsterer	53	44	274	n/a	628	n/a	Every 2 years
	Furniture and Bedding Manufacturer	228	149	681	n/a	1,732	n/a	Every 2 years
	Furniture and Bedding Retailer	2,141	1,380	4,970	n/a	10,715	n/a	Every 2 years
	Furniture and Bedding Wholesaler	56	46	80	n/a	244	n/a	Every 2 years
	Furniture Retailer	484	372	927	n/a	3,160	n/a	Every 2 years
	Importer	752	660	806	n/a	3,071	n/a	Every 2 years
	Sanitizer	10	3	3	n/a	15	n/a	Every 2 years
	Supply Dealer	19	12	70	n/a	178	n/a	Every 2 years
	Thermal Insulation	11	10	93	n/a	104	n/a	Every year
Naturopathic Medicine, Bureau of	Naturopathic Doctor	93	81	0	n/a	189	0	Every 2 years

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Bureaus that qualifies the school to train individuals who perform in the specific industry.



Summary of License Activity (continued)

BUREAUS	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/ Certificate/Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Private Postsecondary and Vocational Education, Bureau for	Agent Permits	1,511	1,499	0	2,586	n/a	n/a	n/a
	Certificates of Authorization for Service (COAFS)	4,693	4,338	0	14,639	n/a	n/a	n/a
	Degree	20	24	36	n/a	n/a	328	Every 5 years
	Non-Degree	56	110	164	n/a	n/a	1,204	Every 4 years
	Registered	59	49	0	n/a	538	n/a	n/a
	Title 38	53	21	0	n/a	n/a	913	n/a
Security and Investigative Services, Bureau of	Alarm Company Branch	46	30	36	n/a	208	n/a	Every 2 years
	Alarm Company Employee	3,989	2,669	2,719	n/a	13,789	n/a	Every 2 years
	Alarm Company Operator	200	122	814	n/a	1,957	n/a	Every 2 years
	Alarm Company Qualified Manager	186	114	912	n/a	1,983	n/a	Every 2 years
	Baton	0	3,782	0	75,512	n/a	n/a	Non-renewable
	Firearm Permit	8,963	7,008	9,239	31,369	n/a	n/a	Every 2 years
	Locksmith Company	259	218	859	n/a	2,388	n/a	Every 2 years
	Locksmith Company Branch	18	18	29	n/a	106	n/a	Every 2 years
	Locksmith Employee	497	269	869	n/a	2,683	n/a	Every 2 years
	Private Patrol Branch	83	76	121	n/a	406	n/a	Every 2 years
	Private Patrol Operator	271	257	899	n/a	2,224	n/a	Every 2 years
	Private Patrol Operator/ Private Investigator (Combo)	0	0	0	n/a	6	n/a	Every 2 years
	Private Patrol Operator/ Private Investigator Branch (Combo)	0	0	0	n/a	14	n/a	Every 2 years
	Private Investigator	520	435	4,689	n/a	9,971	n/a	Every 2 years
Private Investigator Branch	38	30	33	n/a	207	n/a	Every 2 years	

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Bureaus that qualifies the school to train individuals who perform in the specific industry.



Summary of License Activity (continued)

BUREAUS	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/ Certificate/Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Security and Investigative Services, Bureau of (continued)	Repossessor Agency	24	26	109	n/a	261	n/a	Every 2 years
	Repossessor Agency Employee	320	189	173	n/a	826	n/a	Every 2 years
	Repossessor Agency Qualified Manager	35	21	76	n/a	281	n/a	Every 2 years
	Security Guard	76,709	38,121	64,169	n/a	204,744	n/a	Every 2 years
	Training Facility Baton	21	20	33	n/a	106	n/a	Every 2 years
	Training Facility Firearm	26	22	52	n/a	177	n/a	Every 2 years
	Training Instructor Baton	32	24	46	n/a	136	n/a	Every 2 years
	Training Instructor Firearm	71	47	117	n/a	368	n/a	Every 2 years
Telephone Medical Advice Services Bureau	TMAS Registration	3	3	8	n/a	37	n/a	Every 2 years
TOTAL		120,173	82,023	156,369	124,419	358,006	2,447	

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Bureaus that qualifies the school to train individuals who perform in the specific industry.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Accountancy, California Board of	Accountancy Corporation	222	221	1,300	n/a	2,992	n/a	Every 2 years
	Accountancy Partnership	132	130	510	n/a	1,275	n/a	Every 2 years
	Certified Public Accountant	3,187	2,781	31,243	n/a	42,879	n/a	Every 2 years
	Fictitious Name Permit	87	85	258	n/a	937	n/a	Every 5 years
	Professional Conduct and Ethics Provider	4	3	10	n/a	n/a	26	Every 2 years
	Public Accountant	0	0	63	n/a	107	n/a	Every 2 years
Acupuncture Board	Acupuncture	739	731	3,480	n/a	8,268	1	Every 2 years
Architects Board, California	C ^d	493	493	11,435	n/a	21,941	n/a	Every 2 years
Athletic Commission, State	Professional Club	40	40	32	n/a	72	n/a	Every year
	Amateur Club	5	5	2	n/a	7	n/a	Every year
	Matchmaker	30	30	20	n/a	50	n/a	Every year
	Assistant Matchmaker	1	1	1	n/a	1	n/a	Every year
	Gym License ^e	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	Professional Referee	NDA	NDA	NDA	n/a	NDA	n/a	Every year
	Amateur Referee	NDA	0	0	n/a	0	n/a	Every year
	Professional Judge	NDA	NDA	NDA	n/a	NDA	n/a	Every year
	Amateur Judge	0	0	0	n/a	NDA	n/a	Every year
	Timekeeper	NDA	NDA	NDA	n/a	NDA	n/a	Every year
	Manager	165	165	130	n/a	295	n/a	Every year
	Second	1,500	1,500	1,000	n/a	2,500	n/a	Every year
	Professional Boxer	1,000	1,000	600	n/a	1,500	n/a	Every year
	Amateur Boxer	0	0	0	n/a	0	n/a	Every year

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d) All California Architects Board licenses are preceded with the letter "C" and then an individual number.

e) The State Athletic Commission no longer issues licenses to gyms.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Athletic Commission, State (continued)	Sparring	0	0	0	n/a	0	n/a	Every year
	Professional Kickboxer ^d	NDA	NDA	NDA	n/a	NDA	n/a	Every year
	Amateur Kickboxer	200	200	100	n/a	300	n/a	Every year
	Professional Martial Arts Fighter ^d	NDA	NDA	NDA	n/a	NDA	n/a	Every year
	Amateur Martial Arts Fighter ^e	NDA	NDA	NDA	n/a	NDA	n/a	Every year
	Ringside Physician	NDA	NDA	NDA	NDA	n/a	NDA	Every year
Barbering and Cosmetology, Board of	Barber	1,131	600	7,845	n/a	17,065	n/a	Every 2 years
	Barber Apprentice	276	205	n/a	n/a	534	n/a	Non-renewable
	Barber Instructor	0	0	0	n/a	n/a	n/a	n/a
	Cosmetologist	20,522	7,180	99,338	n/a	216,637	n/a	Every 2 years
	Cosmetology Apprentice	577	446	n/a	n/a	1,204	n/a	Non-renewable
	Cosmetology Instructor	0	0	0	n/a	n/a	n/a	n/a
	Electrologist	36	19	975	n/a	2,114	n/a	Every 2 years
	Electrology Apprentice	1	0	n/a	n/a	1	n/a	Non-renewable
	Establishment	6,604	8,705	13,165	n/a	37,374	n/a	Every 2 years
	Esthetician	9,594	4,205	12,066	n/a	31,634	n/a	Every 2 years
	Manicurist	10,793	4,964	40,672	n/a	92,002	n/a	Every 2 years
	Mobile Unit	3	1	2	n/a	9	n/a	Every 2 years

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c) The total number of school approvals/accreditations that meet the criteria established by the Boards, Committees, and Commission that qualifies the school to train individuals who perform in the specific industry.

d) The total number of professional athletes are included on the previous page under the "Professional Boxer" category.

e) The total number of amateur athletes are included under the "Amateur Kickboxer" category.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Behavioral Sciences, Board of	Associate Social Worker	1,628	1,719	5,045	n/a	6,696	n/a	Every year
	Licensed Clinical Social Worker	993	650	8,336	n/a	16,492	n/a	Every 2 years
	Licensed Educational Psychologist	100	67	889	n/a	1,727	n/a	Every 2 years
	Marriage and Family Intern	2,775	2,800	7,971	n/a	9,908	n/a	Every year
	Marriage and Family Therapy	1,478	1,147	13,864	n/a	28,110	n/a	Every 2 years
Contractors State License Board	Contractor	28,697	19,052	121,314	3,381	244,246	n/a	Every 2 years
	Home Improvement Salesperson Registration	5,397	1,889	1,596	n/a	7,926	n/a	Every 2 years
Court Reporters Board of California	Certified Shorthand Reporter	540	134	7,357	n/a	7,491	n/a	Every year
	Court Reporting Schools	1	n/a	n/a	n/a	n/a	18	Maintained through periodic review
Dental Auxiliaries, Committee on	Registered Dental Assistant in Extended Functions/ Registered Dental Hygienist in Extended Functions	113	112	517	n/a	1,024	n/a	Every 2 years
	Registered Dental Assistant	4,095	2,485	15,353	n/a	21,602	n/a	Every 2 years
	Registered Dental Hygienist	625	688	7,886	n/a	12,818	n/a	Every 2 years
	Registered Dental Hygienist in Alternative Practice	62	39	63	n/a	150	n/a	Every 2 years

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Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Dental Board of California	Additional Office Permit	229	309	696	1,727	n/a	n/a	Every 2 years
	Conscious Sedation Permit	33	42	139	320	n/a	n/a	Every 2 years
	Doctor of Dental Science	867	867	15,746	n/a	32,728	n/a	Every 2 years
	Fictitious Name Permit	325	500	1,531	3,632	n/a	n/a	Every 2 years
	General Anesthesia Permit	32	19	336	700	n/a	n/a	Every 2 years
	Licensed by Credential Application	125	n/a	n/a	n/a	n/a	n/a	n/a
	Oral Conscious Sedation Permit	260	107	330	800	n/a	n/a	Every 2 years
	Oral Maxillofacial Surgery Permit	9	11	24	59	n/a	n/a	Every 2 years
	Special Permit (for Faculty)	5	7	28	39	n/a	n/a	Every year

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Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Engineers and Land Surveyors, Board for Professional	Agricultural	1	0	84	n/a	214	n/a	Every 2 years
	Civil	6,432	924	24,384	n/a	47,943	n/a	Every 2 years
	Chemical	71	27	963	n/a	2,000	n/a	Every 2 years
	Control System	28	17	583	n/a	1,806	n/a	Every 2 years
	Consulting	No longer licensing	0	7	n/a	10	n/a	Every 2 years
	Corrosion	No longer licensing	0	223	n/a	324	n/a	Every 2 years
	Electrical	601	223	3,097	n/a	8,775	n/a	Every 2 years
	Engineer-in-Training	8,117	1,043	0	18,900	n/a	n/a	n/a
	Fire Protection	60	19	354	n/a	776	n/a	Every 2 years
	Geotechnical	90	36	676	1,308	n/a	n/a	Every 2 years
	Industrial	9	7	120	n/a	644	n/a	Every 2 years
	Land Surveyor	556	59	1,996	n/a	3,911	n/a	Every 2 years
	Land Surveyor-in-Training	782	244	0	1,278	n/a	n/a	n/a
	Manufacturing	No longer licensing	0	228	n/a	910	n/a	Every 2 years
	Mechanical	633	272	6,967	n/a	14,522	n/a	Every 2 years
	Metallurgical	6	1	207	n/a	300	n/a	Every 2 years
	Nuclear	4	3	472	n/a	682	n/a	Every 2 years
	Petroleum	12	3	217	n/a	404	n/a	Every 2 years
	Photo Surveyor	No longer licensing	0	3	n/a	5	n/a	Every 2 years
	Quality	No longer licensing	0	354	n/a	1,122	n/a	Every 2 years
Safety	No longer licensing	0	391	n/a	739	n/a	Every 2 years	

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Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Engineers and Land Surveyors, Board for Professional (continued)	Structural	479	107	1,670	3,410	n/a	n/a	Every 2 years
	Traffic	103	52	680	n/a	1,440	n/a	Every 2 years
Geologists and Geophysicists, Board for	Certified Engineering Geologist	104	44	748	n/a	1,563	n/a	Every 2 years
	Certified Hydrogeologist	67	32	346	n/a	824	n/a	Every 2 years
	Professional Geologist	494	220	2,199	n/a	4,786	n/a	Every 2 years
	Professional Geophysicist	9	6	103	n/a	225	n/a	Every 2 years
Guide Dogs for the Blind, State Board of	Guide Dog Instructor	5	5	106	n/a	106	n/a	Every year
	School License	0	0	3	n/a	3	n/a	Every year
	Fund Raising	0	0	0	n/a	0	n/a	Every year
Landscape Architects Technical Committee	Landscape Architect	106	106	1,558	n/a	3,338	n/a	Every 2 years
Medical Board of California	Physician and Surgeon	6,090	5,020	56,964	n/a	122,169	n/a	Every 2 years
	Licensed Midwife	16	11	73	n/a	165	n/a	Every 2 years
	Dispensing Optician	100	98	477	n/a	1,156	n/a	Every 2 years
	Contact Lens Dispenser	102	91	235	n/a	600	n/a	Every 2 years
	Spectacle Lens Dispenser	172	181	862	n/a	1,978	n/a	Every 2 years
	Out-of-State Optician	0	1	3	n/a	9	n/a	Every 2 years
	Approved Outpatient Accrediting Agencies	0	0	0	n/a	n/a	4	Every 3 years
	Special Faculty Permit	0	0	2	5	n/a	n/a	Every 2 years
	Research Psychoanalyst	4	4	68	n/a	76	n/a	Every 2 years
	Fictitious Name Permit	1,620	1,265	4,040	10,552	n/a	n/a	Every 2 years

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Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Occupational Therapy, California Board of	Occupational Therapist (OT)	NDA	549	7,200	n/a	7,984	n/a	Every year
	Occupational Therapy Assistant (OTA)	NDA	83	1,231	n/a	1,356	n/a	Every year
	Limited Permit (OT)	NDA	134	n/a	38	n/a	n/a	n/a
	Limited Permit (OTA)	NDA	17	n/a	3	n/a	n/a	n/a
Optometry, State Board of	Branch Office	65	84	323	n/a	360	n/a	Every year
	Fictitious Name Permit	154	163	878	956	n/a	n/a	Every year
	Optometric Corporation	82	100	603	n/a	639	n/a	Every year
	Optometrist	226	174	3,295	n/a	6,528	26	Every 2 years
	Statement of Licensure	300	258	277	n/a	784	n/a	Every 2 years
Osteopathic Medical Board of California	Osteopathic Physician and Surgeon	393	386	1,890	n/a	4,494	n/a	Every 2 years
	Fictitious Name Permit	71	71	305	335	n/a	n/a	Every year

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Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Pharmacy, California State Board of	Clinics	67	73	900	n/a	1,030	n/a	Every year
	Exemptee/Designated Representatives ^d	634	599	1,731	n/a	2,991	n/a	Every year
	Exemptee - Veterinary Food Animal Drug Retailer	4	5	51	n/a	61	na	Every year
	Hospitals	13	27	503	n/a	541	n/a	Every year
	Hypodermic Needle and Syringes	16	10	249	n/a	289	n/a	Every year
	Licensed Correctional Facility ^e	0	1	42	n/a	43	n/a	Every year
	Licensed Sterile Compounding	45	43	96	n/a	210	n/a	Every year
	Non-Resident Pharmacy ^f	62	41	198	n/a	297	n/a	Every year
	Non-Resident Sterile Compounding	17	14	30	n/a	44	n/a	Every year
	Non-Resident Wholesaler ^g	126	83	253	n/a	418	n/a	Every year
	Pharmacist ^h (exam licensing applications)	1,766	n/a	n/a	n/a	n/a	n/a	n/a
	Pharmacist (initial licensing applications)	1,271	1,274	15,130	n/a	33,934	n/a	Every 2 years
Pharmacist Intern	1,510	1,411	n/a	n/a	4,102	n/a	Non-Renewable	

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d) The license type "Exemptee" reported in previous years was changed effective 1/1/06 to "Designated Representative" to be consistent with similar license types in other states. Data reported in previous years under "Exemptee" is now reported under "Designated Representative." Data increased significantly for the "Designated Representative" (previously "Exemptee") license type due to a change in the law that now requires non-resident wholesalers to have a board-licensed designated representative on-site.

e) "Licensed Correctional Facility" data was omitted in error in FY 04/05 report.

f) Data for "Non-Resident Pharmacy" was included in data reported for the "Pharmacy" license type in FY 04/05. "Non-Resident Pharmacy" is a separate license type and therefore, reported separately for FY 05/06.

g) The license type "Out-of-State Distributor" reported in previous years was changed to "Non-Resident Wholesaler" to be consistent with similar license types in other states. Data reported in previous years under "Out-of-State Distributor" is now reported under "Non-Resident Wholesaler."

h) "Pharmacist" (exam applications) is a new category of licensure for FY 05/06, although a part of the entire initial license process, to capture the Board's exam application workload that was not captured in previous years.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Pharmacy, California State Board of (continued)	Pharmacy ^d	936	964	5,494	n/a	6,460	n/a	Every year
	Pharmacy Technician	6,667	5,862	18,653	n/a	48,612	n/a	Every 2 years
	Sterile Compounding	45	43	96	n/a	210	n/a	Every year
	Veterinary Food Animal Drug Retailer	3	0	13	n/a	19	n/a	Every year
	Wholesalers	83	66	331	n/a	455	n/a	Every year
Physical Therapy Board of California	Physical Therapist	1,258	911	9,232	n/a	19,824	199	Every 2 years
	Physical Therapist Assistant	225	233	2,337	n/a	4,884	222	Every 2 years
	Kinesiological Electromyographer	0	0	21	n/a	33	n/a	Every 2 years
	Electroneuromyographer	1	1	15	n/a	27	n/a	Every 2 years
Physician Assistant Committee	Physician Assistant	526	539	2,672	n/a	6,026	n/a	Every 2 years
	Physician Assistant Training Program	4	4	n/a	n/a	n/a	149	Non-renewable
Podiatric Medicine, California Board of	E-Permanent	21	43	883	n/a	1,836	7	Every 2 years
	EFE-Fee Exempt	19	19	87	n/a	221	n/a	Every 2 years
	EL-Resident's	37	30	89	n/a	119	7	Every 4 years
	FNP-Fictitious Name Permit	33	28	175	395	n/a	n/a	Every 2 years
Psychology, Board of	Psychologist	825	615	7,569	n/a	15,402	n/a	Every 2 years
	Registered Psychologist	289	253	n/a	n/a	426	n/a	Non-renewable
	Psychological Assistant	922	818	1,185	n/a	1,477	n/a	Every year

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d) Data increased significantly for the "Pharmacy" license type due to a change of ownership of two large retail chain pharmacies. This required issuing new licenses to all of the chains' pharmacy sites throughout California.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Registered Nursing, Board of	Registered Nurse	45,043	22,152	151,599	n/a	311,840	n/a	Every 2 years
	Clinical Nurse Specialist Certificate	280	264	1,013	2,317	n/a	n/a	Every 2 years
	Nurse Anesthetists Certificate	134	128	846	1,847	n/a	n/a	Every 2 years
	Nurse Midwife Certificate	36	39	541	1,137	n/a	n/a	Every 2 years
	Nurse Midwife Furnishing Certificate	30	35	305	684	n/a	n/a	Every 2 years
	Nurse Practitioner Certificate	835	833	n/a	13,365	n/a	n/a	Non-renewable
	Nurse Practitioner Furnishing Certificate	651	654	4,176	9,231	n/a	n/a	Every 2 years
	Psychiatric/Mental Health Certificate	4	3	n/a	386	n/a	n/a	Non-renewable
	Public Health Nurse Certificate	1,357	1,335	n/a	43,762	n/a	n/a	Non-renewable
	School Approvals	n/a	6	17	n/a	n/a	110	Every 8 years
	Temporary License	10,516	9,852	n/a	n/a	n/a	n/a	n/a
	Interim Permit	8,948	7,772	n/a	n/a	n/a	n/a	n/a
Continuing Education Providers	273	241	1,368	3,442	n/a	n/a	Every 2 years	
Respiratory Care Board of California	Respiratory Care Practitioner	1,003	837	7,109	n/a	15,835	n/a	Every 2 years

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Boards, Committees, and Commission that qualifies the school to train individuals who perform in the specific industry.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Speech-Language Pathology and Audiology Board	Required Professional Experience Temporary License ^d	587	491	n/a	n/a	539	n/a	Reissued Upon Board Approval
	Speech-Language Pathology Assistant	91	99	110	n/a	445	n/a	Every 2 years
	Aide	74	66	n/a	n/a	n/a	182	Retains Unless Terminated by Supervisor
	Speech-Language Pathologist	183	571	4,596	n/a	13,000	n/a	Every 2 years
	Audiologist	57	65	714	n/a	1,919	n/a	Every 2 years
	Continuing Professional Development	9	10	61	n/a	n/a	132	Every 2 years
	Speech-Language Pathology Assistant Programs	0	0	n/a	n/a	n/a	7	Maintained Unless Revoked by Board
Structural Pest Control Board	Applicator	n/a	1,806	833	n/a	10,253	n/a	Every 3 years
	Field Representative	n/a	1,486	1,936	n/a	10,504	n/a	Every 3 years
	Operator	n/a	208	1,037	n/a	3,298	n/a	Every 3 years
	Company Registration	n/a	290	n/a	n/a	2,548	n/a	n/a
	Branch Office Registration	n/a	56	n/a	n/a	526	n/a	n/a
Veterinary Medical Board and Veterinary Technician Committee, Registered	Veterinarian	676	405	4,630	n/a	9,452	n/a	Every 2 years
	Veterinary Reciprocity	n/a	75	n/a	n/a	80	n/a	Non-renewable
	Veterinary Intern	n/a	47	n/a	n/a	73	n/a	Non-renewable
	Registered Veterinary Technician	447	220	2,651	n/a	4,022	n/a	Every 2 years
	Veterinary Hospital	129	129	2,008	2,635	n/a	n/a	Every year
	Exempt Veterinary Hospital	14	14	39	58	n/a	n/a	Every year

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Boards, Committees, and Commission that qualifies the school to train individuals who perform in the specific industry.

d) The Speech-Language Pathology and Audiology Board issues a provisional license that allows applicants to complete the required professional experience.



Summary of License Activity (continued)

BOARDS, COMMITTEES, AND COMMISSION	Licenses By Type	INITIAL LICENSES/CERTIFICATES/PERMITS RECEIVED, ISSUED, AND RENEWED THIS FISCAL YEAR			ACTIVE LICENSES BY LICENSE CATEGORY MAY INCLUDE LICENSES FROM PRIOR YEAR(S) BASED ON RENEWAL PERIODS			Frequency of License/Certificate/ Permit Renewal
		Applications Received	Licenses/ Certificates/ Permits Issued	Licenses/ Certificates/ Permits Renewed	Certificates or Permits ^a	Licenses or Registrations ^b	Approvals ^c	
Vocational Nursing and Psychiatric Technicians, Board of	Vocational Nurse	8,446	5,818	30,667	n/a	72,772	n/a	Every 2 years
	Accredited Vocational Nursing Schools	n/a	n/a	n/a	n/a	n/a	41	Maintained Unless Revoked by Board
	Non-Renewable Vocational Nurse Interim Permits	n/a	44	n/a	n/a	n/a	n/a	Non-renewable
	Non-Renewable Post-Licensure Certifications	n/a	4,145	n/a	n/a	n/a	n/a	Non-renewable
	Psychiatric Technician	638	528	4,304	n/a	9,534	n/a	Every 2 years
	Accredited Psychiatric Technician School	n/a	n/a	n/a	n/a	n/a	0	Maintained Unless Revoked by Board
	Non-Renewable Post-Licensure Blood Withdrawal Certifications	n/a	3	n/a	n/a	n/a	n/a	Non-renewable
TOTAL		231,781	153,303	777,315	126,702	1,734,917	1,131	

a) and b) As defined by the governing entity and classified by their data system.

c) The total number of school approvals/accreditations that meet the criteria established by the Boards, Committees, and Commission that qualifies the school to train individuals who perform in the specific industry.



Background Checking Requirements

BUREAUS	FINGERPRINTING REQUIRED	VERIFICATION OF EDUCATION			VERIFICATION OF EXPERIENCE		
		Candidate's Statement	Official Transcripts	Audit	Candidate's Statement	Official Transcripts	Audit
Automotive Repair, Bureau of	No	No	Yes	No	Yes	No	No
Cemetery and Funeral Bureau	Yes	No	Yes	No	No	No	No
Electronic and Appliance Repair, Bureau of	No	n/a	n/a	n/a	n/a	n/a	n/a
Hearing Aid Dispensers Bureau	Yes	Yes	No	No	Yes	No	No
Home Furnishings and Thermal Insulation, Bureau of	No	n/a	n/a	n/a	n/a	n/a	n/a
Naturopathic Medicine, Bureau of	Yes	No	Yes	No	n/a	n/a	n/a
Private Postsecondary and Vocational Education, Bureau for	Yes	Yes	No	No	Yes	No	No
Security and Investigative Services, Bureau of	Yes	No	Yes	No	Yes	Yes	No
Telephone Medical Advice Services Bureau	n/a	n/a	n/a	n/a	n/a	n/a	n/a



Background Checking Requirements (continued)

BOARDS, COMMITTEES, AND COMMISSION	FINGERPRINTING REQUIRED	VERIFICATION OF EDUCATION			VERIFICATION OF EXPERIENCE		
		Candidate's Statement	Official Transcripts	Audit	Candidate's Statement	Official Transcripts	Audit
Accountancy, California Board of	Yes	No	Yes	No	No	No	No
Acupuncture Board	Yes	No	Yes	No	n/a	n/a	n/a
Architects Board, California	No	No	Yes	No	Yes	No	No
Athletic Commission, State	Yes	n/a	n/a	n/a	n/a	n/a	n/a
Barbering and Cosmetology, Board of	No	Yes	Yes	No	No	Yes	No
Behavioral Sciences, Board of	Yes	No	Yes	No	Yes	No	No
Contractors State License Board	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Court Reporters Board of California	Yes	No	Yes	Yes	Yes	No	Yes
Dental Auxiliaries, Committee on	Yes	No	Yes	No	No	Yes	No
Dental Board of California	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Engineers and Land Surveyors, Board for Professional Professional Applications	No	No	Yes	No	No	Yes	No
In-Training Applications	No	Yes	No	No	Yes	No	No
Geologists and Geophysicists, Board for	No	Yes	Yes	No	Yes	Yes	No
Guide Dogs for the Blind, State Board of	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Landscape Architects Technical Committee	No	Yes	Yes	No	Yes	No	No
Medical Board of California Physicians and Surgeons	Yes	Yes	Yes	No	n/a	n/a	n/a
Specialty Faculty Permit	Yes	Yes	No	No	Yes	No	No
Registered Dispensing Opticians	Yes	No	No	No	n/a	n/a	n/a
Midwives	Yes	Yes	Yes	No	n/a	n/a	n/a
Research Psychoanalysts	Yes	Yes	Yes	No	n/a	n/a	n/a
Occupational Therapy, California Board of	Yes	No	Yes	No	No	Yes	No
Optometry, State Board of	Yes	n/a	Yes	n/a	n/a	n/a	n/a
Osteopathic Medical Board of California	Yes	Yes	Yes	No	Yes	Yes	No
Pharmacy, California State Board of	Yes	No	Yes	No	Yes	Yes	No

**Background Checking Requirements** (continued)

BOARDS, COMMITTEES, AND COMMISSION	FINGERPRINTING REQUIRED	VERIFICATION OF EDUCATION			VERIFICATION OF EXPERIENCE		
		Candidate's Statement	Official Transcripts	Audit	Candidate's Statement	Official Transcripts	Audit
Physical Therapy Board of California	Yes	No	Yes	No	No	No	No
Physician Assistant Committee	Yes	n/a	Yes	n/a	n/a	n/a	n/a
Podiatric Medicine, California Board of	Yes	Yes	Yes	No	Yes	Yes	No
Psychology, Board of	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Registered Nursing, Board of	Yes	No	Yes	No	No	No	No
Respiratory Care Board of California	Yes	Yes	Yes	No	n/a	n/a	n/a
Speech-Language Pathology and Audiology Board	Yes	No	Yes	No	No	No	No
Structural Pest Control Board	Yes	n/a	n/a	n/a	n/a	n/a	n/a
Veterinary Medical Board	Yes	Yes	Yes	No	Yes	No	No
Veterinary Technician Committee, Registered	Yes	Yes	Yes	No	Yes	No	No
Vocational Nursing and Psychiatric Technicians, Board of Vocational Nurses	Yes	No	Yes	No	No	n/a	Yes
Psychiatric Technicians	Yes	No	Yes	No	No	n/a	Yes



Continuing Education Requirements

BUREAUS	License Type(s)	Number of Required Hours of CE Each Renewal Cycle	METHODS OF CE VERIFICATION			Number of CE Providers for This License Type	Number of Audits of CE Providers
			Self-Certification	Instructor Report	Audit		
Automotive Repair, Bureau of	Advanced Emission Technician (EA Smog Technician)	8-16 hours	No	Yes	No	105	60
	Basic Area Technician (EB Smog Technician)	8-16 hours	No	Yes	No	105	60
Hearing Aid Dispensers Bureau	Hearing Aid Dispensers Permanent License	9	Yes	No	Yes	50	n/a
Naturopathic Medicine, Bureau of	Naturopathic Doctor	60	No	Yes	No	NDA	0
Private Postsecondary and Vocational Education, Bureau for	COAFS - Associate Directors	30	Yes	No	No	n/a	n/a
	COAFS - Directors	30	Yes	No	No	n/a	n/a
	COAFS - Financial Aid Directors	30	Yes	No	No	n/a	n/a
	COAFS - Instructors	30	Yes	No	No	n/a	n/a
	COAFS - Officers	30	Yes	No	No	n/a	n/a
Security and Investigative Services, Bureau of	Security Guard	8 hours annually/ 16 hours in a renewal cycle	Yes	No	No	n/a	n/a
	Firearm Qualification	4 range qualifications per caliber per cycle	No	Yes	No	217	n/a



Continuing Education Requirements (continued)

BOARDS, COMMITTEES, AND COMMISSION	License Type(s)	Number of Required Hours of CE Each Renewal Cycle	METHODS OF CE VERIFICATION			Number of CE Providers for This License Type	Number of Audits of CE Providers
			Self-Certification	Instructor Report	Audit		
Accountancy, California Board of	Certified Public Accountant	80	Yes	No	No	NDA	0
	Professional Conduct and Ethics Provider	0	Yes	No	Yes	26	0
	Public Accountant	80	Yes	No	No	NDA	0
Acupuncture Board	Acupuncture License	30 - 50 ^a	Yes	No	Yes	315	0
Behavioral Sciences, Board of	Licensed Clinical Social Worker	36	Yes	No	Yes	NDA	0
	Marriage and Family Therapy	36	Yes	No	Yes	2,213	0
Dental Auxiliaries, Committee on	Registered Dental Assistant in Extended Functions/Registered Dental Hygienist in Extended Functions	25	Yes	No	No	NDA	n/a
	Registered Dental Assistant	25	Yes	No	No	NDA	n/a
	Registered Dental Hygienist	25	Yes	No	No	NDA	n/a
	Registered Dental Hygienist in Alternative Practice	35	Yes	No	No	NDA	n/a
Dental Board of California	Conscious Sedation	15	Yes	No	No	1,035	0
	Dental License	50	Yes	No	No	1,035	0
	General Anesthesia Permit	15	Yes	No	No	1,035	0
	Oral Conscious Sedation Permit	7	Yes	No	No	1,035	0
	Oral Maxillofacial Surgery Permit	50	Yes	No	No	1,035	0
	Special Permit (for Faculty)	25	Yes	No	No	1,035	0
Guide Dogs for the Blind, State Board of	Guide Dog Instructor	8 hours of formal training or 16 hours of consumer meetings relating to blindness	Yes	No	No	0	0

a) Increased to 50 hours, effective 1/1/06.



Continuing Education Requirements (continued)

BOARDS, COMMITTEES, AND COMMISSION	License Type(s)	Number of Required Hours of CE Each Renewal Cycle	METHODS OF CE VERIFICATION			Number of CE Providers for This License Type	Number of Audits of CE Providers
			Self- Certification	Instructor Report	Audit		
Medical Board of California	Physician and Surgeon	50	Yes	No	Yes	n/a	n/a
	Licensed Midwife	36	Yes	No	Yes	n/a	n/a
Optometry, State Board of	Optometrist (DPA Certified)	40	Yes	No	Yes	256	0
	Optometrist (TPA Certified)	50	Yes	No	Yes	256	0
Osteopathic Medical Board of California	Osteopathic Physician and Surgeon	150 hours each 3-year reporting period	No	Yes	No	NDA	NDA
Pharmacy, California State Board of	Pharmacist	30	Yes	No	Yes	NDA	n/a
Podiatric Medicine, California Board of	E-Permanent	50	Yes	No	Yes	0	0
	EFE-Fee Exempt	n/a	No	No	No	0	0
	EL-Resident's	n/a	No	No	No	0	0
Psychology, Board of	Psychologist	36	Yes	Yes	Yes	275	3
Registered Nursing, Board of	Registered Nurse	30	Yes	No	Yes	3,442	31
Respiratory Care Board of California	Respiratory Care Practitioner	15	Yes	No	Yes	0	0
Speech-Language Pathology and Audiology Board	Speech-Language Pathologist	24	Yes	No	Yes	132	NDA
	Audiologist	24	Yes	No	Yes	132	NDA
	Speech-Language Pathology Assistant	12	Yes	No	Yes	NDA	NDA
Structural Pest Control Board	Field Representative, Operator: 1 Branch	16	Yes	Yes	Yes	78 ^a	4 ^a
	Field Representative, Operator: 2 Branches	20	Yes	Yes	Yes	-	-
	Field Representative, Operator: 3 Branches	24	Yes	Yes	Yes	-	-
	Applicator	0	No	No	No	0	0
Veterinary Medical Board	Veterinarian	36	Yes	No	Yes	NDA	0
Vocational Nursing and Psychiatric Technicians, Board of	Vocational Nurse	30	Yes	No	Yes	40	n/a
	Psychiatric Technician	30	Yes	No	Yes	1	n/a

a) Total for all Branches.



Examinations

EXAMINATION DATA									
BUREAUS REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	CA		Passed	Failed	Total	% Passed
Automotive Repair, Bureau of	Advanced Emission Technician	Advanced		X	Written	1,271	1,333	2,604	49%
	Basic Area Technician	Basic		X	Written	28	18	46	61%
	Brake Adjuster Class "A"	Brake "A"		X	Written	135	59	194	70%
	Brake Adjuster Class "B"	Brake "B"		X	Written	3	6	9	33%
	Brake Adjuster Class "C"	Brake "C"		X	Written	415	105	520	80%
	Lamp Adjuster Class "A"	Lamp "A"		X	Written	528	165	693	76%
Cemetery and Funeral Bureau	Cemetery Broker	Cemetery Broker		X	Written	13	5	18	72%
	Cemetery Manager	Cemetery Manager		X	Written	23	7	30	77%
	Crematory Manager	Crematory Manager		X	Written	24	0	24	100%
	Embalmer	Embalmer		X	Written	52	31	83	63%
	Funeral Director	Funeral Director		X	Written	95	62	157	61%
Hearing Aid Dispensers Bureau	Hearing Aid Dispenser Permanent License	Written		X	Computer	117	74	191	61%
		Practical		X	Practical	102	74	176	58%
Naturopathic Medicine, Bureau of	Naturopathic Doctor	NPLEX	X		Written	NDA	NDA	NDA	75% ^b
Security and Investigative Services, Bureau of	Alarm Company Operator	Alarm Company Operator		X	Written	98	105	203	48%
	Private Investigator	Private Investigator		X	Written	367	224	591	62%
	Private Patrol Operator	Private Patrol Operator		X	Written	209	285	494	42%
	Repossessor Agency Qualified Manager	Repossessor Agency Qualified		X	Written	12	19	31	39%

a) Some candidates may take a particular exam more than one time per year.

b) The national examination facilitator only tracks the percentage of passing applicants.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Accountancy, California Board of ^b	Certified Public Accountant (CPA)	Uniform Certified Public Accountant Examination	X		Computer	10,855	14,753	25,608	42%
Acupuncture Board	Acupuncture	Acupuncture Licensing Examination		X	Written	779	390	1,169	67%
Architects Board, California	Architect	Building Planning	X		Written	611	348	959	64%
		Building Technology	X		Written	557	372	929	60%
		Construction Docs	X		Written	712	388	1,100	65%
		General Structures	X		Written	606	259	865	70%
		Lateral Forces	X		Written	562	196	758	74%
		Materials / Methods	X		Written	665	414	1,079	62%
		Mechanical / Electrical	X		Written	602	364	966	62%
		Pre-Design	X		Written	656	360	1,016	65%
		Site Planning	X		Written	645	297	942	68%
		California Supplemental Exam		X	Oral	443	511	954	46%
Barbering and Cosmetology, Board of	Barber	Barber		X	Written/ Practical	657	138	795	83%
	Cosmetologist	Cosmetology		X	Written	10,478	4,630	15,108	69%
				X	Practical	10,593	3,421	14,014	76%
	Electrologist	Electrology		X	Written	25	5	30	83%
			X	Practical	21	1	22	95%	

a) Some candidates may take a particular exam more than one time per year.

b) The California Board of Accountancy administers four exam sections separately and these sections may be taken in any order. These figures reflect the total number of individual sections taken by candidates during FY 05/06, not the number of candidates who passed the entire examination. Candidates are considered to have passed the CPA Examination when they have passed all four sections within a prescribed period of time.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Barbering and Cosmetology, Board of (continued)	Esthetician	Esthetician		X	Written	4,909	2,989	7,898	62%
				X	Practical	5,447	508	5,955	91%
	Manicurist	Manicurist		X	Written	6,141	1,685	7,826	78%
				X	Practical	6,271	1,190	7,461	84%
Behavioral Sciences, Board of	Licensed Clinical Social (LCS) Worker	LCS Standard Written and Clinical Vignette Written		X	Written	1,400	1,376	2,776	50%
	Licensed Educational Psychologist (LEP)	LEP Written Exam		X	Written	71	42	113	63%
	Marriage and Family Therapy (MFT)	MFT Standard and Clinical Vignette Written		X	Written	2,617	1,740	4,357	60%
Contractors State License Board	A	General Engineering Contractor		X	Computer	734	533	1,267	58%
	B	General Building		X	Computer	7,382	8,379	15,761	47%
	C-2	Insulation and Acoustical		X	Computer	48	56	104	46%
	C-4	Boiler, Hot Water Heating, and Steam Fitting		X	Computer	23	40	63	37%
	C-5	Framing and Rough Carpentry		X	Computer	99	162	261	38%
	C-6	Cabinet, Millwork, and Finish Carpentry		X	Computer	551	394	945	58%
	C-7	Low Voltage Systems		X	Computer	504	222	726	69%
	C-8	Concrete		X	Computer	542	515	1,057	51%
	C-9	Drywall		X	Computer	211	275	486	43%
	C-10	Electrical (General)		X	Computer	1,891	1,435	3,326	57%
	C-11	Elevator		X	Computer	18	9	27	67%
	C-12	Earthwork and Paving		X	Computer	171	121	292	59%
	C-13	Fencing		X	Computer	116	64	180	64%
C-15	Flooring and Floor Covering		X	Computer	590	781	1,371	43%	
C-16	Fire Protection		X	Computer	59	191	250	24%	

a) Some candidates may take a particular exam more than one time per year.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Contractors State License Board (continued)	C-17	Glazing		X	Computer	238	156	394	60%
	C-20	Warm Air Heating, Ventilating, and Air Conditioning		X	Computer	645	1,165	1,810	36%
	C-21	Building Moving and Demolition		X	Computer	103	61	164	63%
	C-23	Ornamental Metal		X	Computer	74	92	166	45%
	C-27	Landscaping		X	Computer	842	1,113	1,955	43%
	C-28	Lock and Security Equipment		X	Computer	29	22	51	57%
	C-29	Masonry		X	Computer	157	302	459	34%
	C-31	Construction Zone Traffic Control		X	Computer	7	17	24	29%
	C-32	Parking and Highway Improvement		X	Computer	18	43	61	30%
	C-33	Painting and Decorating		X	Computer	1,202	1,115	2,317	52%
	C-34	Pipeline		X	Computer	22	27	49	45%
	C-35	Lathing and Plastering		X	Computer	131	217	348	38%
	C-36	Plumbing		X	Computer	970	829	1,799	54%
	C-38	Refrigeration		X	Computer	71	82	153	46%
	C-39	Roofing		X	Computer	350	295	645	54%
	C-42	Sanitation System		X	Computer	48	47	95	51%
	C-43	Sheet Metal		X	Computer	94	98	192	49%
	C-45	Electrical Sign		X	Computer	52	80	132	39%
	C-46	Solar		X	Computer	29	17	46	63%
	C-47	General Manufactured Housing		X	Computer	28	60	88	32%
C-50	Reinforcing Steel		X	Computer	17	61	78	22%	
C-51	Structural Steel		X	Computer	86	42	128	67%	
C-53	Swimming Pool		X	Computer	307	196	503	61%	
C-54	Tile (Ceramic and Mosaic)		X	Computer	675	755	1,430	47%	

a) Some candidates may take a particular exam more than one time per year.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Contractors State License Board (continued)	C-55	Water Conditioning		X	Computer	20	15	35	57%
	C-57	Well Drilling (Water)		X	Computer	37	34	71	52%
	C-60	Welding		X	Computer	60	61	121	50%
	n/a	Asbestos Certification		X	Computer	40	107	147	27%
	n/a	Hazardous Certification		X	Computer	48	39	87	55%
	n/a	Law and Business		X	Computer	17,733	19,502	37,235	48%
Court Reporters Board of California	Certified Shorthand Reporter	Certified Shorthand Reporter		X	Written	373	175	548	68%
					Practical	176	471	647	27%
Dental Auxiliaries, Committee on	Registered Dental Assistant in Extended Functions/Registered Dental Hygienist in Extended Functions	Registered Dental Assistant in Extended Functions/Registered Dental Hygienist in Extended Functions		X	Clinical	112	16	128	88%
	Registered Dental Assistant	Registered Dental Assistant		X	Written	2,464	1,765	4,229	58%
					Practical	3,749	1,224	4,973	75%
	Registered Dental Hygienist	Registered Dental Hygienist	X	X	Clinical	546	103	649	84%
Registered Dental Hygienist in Alternative Practice	Registered Dental Hygienist in Alternative Practice		X	Written	36	0	36	100%	
Dental Board of California	Doctor of Dental Science	Restorative Technique		X	Practical	235	339	574	41%
		Clinical		X	Clinical / Written	397	159	556	71%
		Law & Ethics		X	Written	393	2	395	99%

a) Some candidates may take a particular exam more than one time per year.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Engineers and Land Surveyors, Board for Professional	Agricultural Engineer	Professional	X		Written	0	1	1	0%
	Chemical Engineer	Professional	X		Written	30	36	66	45%
	Civil Engineer	Professional	X	X	Written	4,643	7,403	12,046	39%
	Control System Engineer	Professional	X		Written	12	10	22	55%
	Electrical Engineer	Professional	X		Written	173	267	440	39%
	Engineer-in-Training (EIT)	Fundamental	X		Written	2,698	3,808	6,506	41%
	Fire Protection Engineer	Professional	X		Written	13	23	36	36%
	Geotechnical Engineer	Professional		X	Written	36	39	75	48%
	Industrial Engineer	Professional	X		Written	6	4	10	60%
	Land Surveyor	Professional	X	X	Written	346	861	1,207	29%
	Land Surveyor-in-Training	Fundamental	X		Written	244	407	651	37%
	Mechanical Engineer	Professional	X		Written	200	242	442	45%
	Metallurgical Engineer	Professional	X		Written	0	5	5	0%
	Nuclear Engineer	Professional	X		Written	2	1	3	67%
	Petroleum Engineer	Professional	X		Written	2	6	8	25%
	Structural Engineer	Professional	X	X	Written	249	412	661	38%
Traffic Engineer	Professional		X	Written	50	42	92	54%	
Geologists and Geophysicists, Board for	Professional Geologist	PG	X	X	Written	195	221	416	47%
	Professional Geophysicist	PGP		X	Written	3	4	7	43%
	Certified Engineering Geologist	CEG		X	Written	41	51	92	45%
	Certified Hydrogeologist	CHG		X	Written	29	26	55	53%
Guide Dogs for the Blind, State Board of	Guide Dog Instructor	Guide Dog Instructor		X	Oral	5	0	5	100%
				X	Written	5	0	5	100%
				X	Practical	4	1	5	80%

a) Some candidates may take a particular exam more than one time per year.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Landscape Architects Technical Committee	Landscape Architect	Section A: Project and Construcion Administration	X		Computer	135	69	204	66%
		Section B: Inventory, Analysis, and Program Development	X		Computer	101	55	156	65%
		Section C: Site Design	X		Written / Graphic	84	128	212	40%
		Section D: Design and Construction Documentation	X		Computer	90	73	163	55%
		Section E: Grading, Drainage, and Stormwater Management	X		Written / Graphic	113	135	248	46%
		California Supplemental Examination		X	Written	104	0	104	100%
Medical Board of California	Physician and Surgeon	United States Medical Licensing Examination	X		Written and Clinical	NDA	NDA	NDA	NDA
	Contact Lens Dispenser	National Contact Lens Examiners Exam	X		Written	NDA	NDA	NDA	NDA
	Spectacle Lens Dispenser	American Board of Opticianry Competency Exam	X		Written	NDA	NDA	NDA	NDA
	Licensed Midwife	North American Registry of Midwives	X		Written	NDA	NDA	NDA	NDA
Occupational Therapy, California Board of	Occupational Therapist	OTR	X		Computer	NDA	NDA	NDA	NDA
	Occupational Therapy Assistant	COTA	X		Computer	NDA	NDA	NDA	NDA
Optometry, Board of	Optometrist	Basic Science	X		Written	1,451	682	2,133	68%
		Clinical Science	X		Written	1,242	214	1,456	85%
		Patient Care	X		Clinical	1,148	253	1,401	82%
		Laws and Regulations		X	Written	249	29	278	90%
Osteopathic Medical Board of California	Osteopathic Physician and Surgeon	COMLEX Levels I-III	X		Written	NDA	NDA	NDA	NDA

a) Some candidates may take a particular exam more than one time per year.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Pharmacy, California State Board of	Pharmacist	North American Pharmacist Licensure Examination (NAPLEX)	X		Written	1,173	181	1,354	87%
		California Pharmacist Jurisprudence Examination (CPJE)		X	Written	1,308	325	1,633	80%
Physical Therapy Board of California	Physical Therapist	NPTE	X		Written	553	522	1,075	51%
	Physical Therapist Assistant	NPTE	X		Written	168	145	313	54%
	Kinesiological Electromyographer	KEMG		X	Written	0	0	0	n/a
	Electroneuromyographer	ENMG		X	Written	1	0	1	100%
Physician Assistant Committee	Physician Assistant	PANCE	X		Written	326	43	369	88%
Podiatric Medicine, California Board of	E-Permanent	National Board of Podiatric Medical Examiners (NBPME)	Part I	X	Written	NDA	NDA	NDA	NDA
			Part II	X	Written	NDA	NDA	NDA	NDA
			Part III	X	Written	36	8	44	82%
	EL-Resident's	National Board of Podiatric Medical Examiners (NBPME)	Part I	X	Written	NDA	NDA	NDA	NDA
			Part II	X	Written	NDA	NDA	NDA	NDA
Psychology, Board of	Psychologist	Examination for Professional Practice in Psychology	X		Written	583	384	967	60%
		CA Jurisprudence and Professional Ethics Exam ^b		X	Written	448	115	563	80%
		CA Psychology Supplemental Exam ^b		X	Written	207	5	212	98%
Registered Nursing, Board of	Registered Nurse	NCLEX-RN	X		Computer	13,118	11,935	25,053	52%
Respiratory Care Board of California	Respiratory Care Practitioner	CRT	X	X	Computer	718	406	1,124	64%
Speech-Language Pathology and Audiology Board	Speech-Language Pathology	The Praxis Series	X		Written	469	62	531	88%
	Audiology	The Praxis Series	X		Written	44	6	50	88%

a) Some candidates may take a particular exam more than one time per year.

b) On 1/1/06, the state exam changed from the California Jurisprudence and Professional Ethics Exam to the California Psychology Supplemental Exam.



Examinations (continued)

EXAMINATION DATA									
BOARDS AND COMMITTEES REQUIRING EXAMINATIONS	License Type(s)	Exam Title	Exam Source		Exam Type	Data Combined for All Exams Per Year ^a			
			National	or CA		Passed	Failed	Total	% Passed
Structural Pest Control Board	Applicator	Registered Applicator		X	Written	1,885	2,306	4,191	45%
	Field Representative	Field Representative		X	Written	2,062	3,132	5,194	40%
	Operator	Operator		X	Written	260	525	785	33%
Veterinary Medical Board and Veterinary Technician Committee, Registered	Veterinarian	NAVLE	X		Computer	207	87	294	70%
		CSB		X	Written	413	84	497	83%
		VLE		X	Written	365	1	366	99%
	Veterinary Temporary Reciprocity	VLE		X	Written	77	0	77	100%
	Registered Veterinary Technician	RVT		X	Computer	219	152	371	59%
Vocational Nursing and Psychiatric Technicians, Board of	Vocational Nurse	National Council Licensure Examination for Practical Nurses	X		Computer	5,338	4,137	9,475	56%
	Psychiatric Technician	California Psychiatric Technician Licensure Exam		X	Computer	528	498	1,026	51%

a) Some candidates may take a particular exam more than one time per year.



ENFORCEMENT

STATISTICAL APPENDIX





Complaints Received by Source

BUREAUS	Public	Government/ Law Enforcement	Business & Professions Code Section 800 ^a	Licensed Professional Groups	Internal (Board or Committee Staff)	Other or Anonymous	Total Received
Automotive Repair, Bureau of	17,026	1	0	14	1	1	17,043
Cemetery and Funeral Bureau	438	51	0	28	174	9	700
Electronic and Appliance Repair, Bureau of	1,475	0	0	3	632	1	2,111
Hearing Aid Dispensers Bureau	53	4	0	18	0	14	89
Home Furnishings and Thermal Insulation, Bureau of	796	0	0	2	928	0	1,726
Naturopathic Medicine, Bureau of	11	0	0	10	18	3	42
Private Postsecondary and Vocational Education, Bureau for	601	0	0	0	98	47	746
Security and Investigative Services, Bureau of	804	73	0	118	1,712	135	2,842
Telephone Medical Advice Services Bureau	30	0	0	2	0	0	32
TOTAL	21,234	129	0	195	3,563	210	25,331

a) Complaints received by healing arts agencies pursuant to Business and Professions Code section 800 reporting requirements (e.g., hospital actions, disciplines, malpractice settlements, judgments, or arbitration awards reported by insurance companies, etc.).



Complaints Received by Source (continued)

BOARDS, COMMITTEES, AND COMMISSION	Public	Government/ Law Enforcement	Business & Professions Code Section 800 ^a	Licensed Professional Groups	Internal (Board or Committee Staff)	Other or Anonymous	Total Received
Accountancy, California Board of	366	11	n/a	24	60	30	491
Acupuncture Board	65	32	0	6	37	9	149
Architects Board, California	144	15	0	61	46	12	278
Athletic Commission, State	0	0	0	24	0	0	24
Barbering and Cosmetology, Board of	1,608	20	0	63	1,025	436	3,152
Behavioral Sciences, Board of	501	121	5	2	570	57	1,256
Contractors State License Board	16,432	95	n/a	135	3,621	0	20,283
Court Reporters Board of California	67	39	n/a	0	18	0	124
Dental Auxiliaries, Committee on	9	92	0	10	63	5	179
Dental Board of California	1,950	156	252	102	78	117	2,655
Engineers and Land Surveyors, Board for Professional	193	54	n/a	50	NDA ^b	155	452
Geologists and Geophysicists, Board for	13	26	0	8	2	1	50
Guide Dogs for the Blind, State Board of	4	0	0	0	0	0	4
Landscape Architects Technical Committee	6	0	0	1	5	3	15
Medical Board of California							
Physicians and Surgeons	4,788	830	1,084	362	336	263	7,663
Opticians, Registered Dispensing	29	4	0	6	0	1	40
Midwifery Program	4	0	0	2	0	1	7
Occupational Therapy, California Board of	18	24	0	21	152	5	220
Optometry, State Board of	131	22	2	15	27	5	202
Osteopathic Medical Board of California	128	20	22	3	12	19	204
Pharmacy, California State Board of	681	110	0	198	710	172	1,871
Physical Therapy Board of California	142	100	0	27	147	13	429

a) Complaints received by healing arts agencies pursuant to Business and Professions Code section 800 reporting requirements (e.g., hospital actions, disciplines, malpractice settlements, judgments, or arbitration awards reported by insurance companies, etc.).

b) The Board for Professional Engineers and Land Surveyors does not track complaints from "Other or Anonymous" sources separately from "Internal" complaints; therefore, the number listed under "Internal" includes "Other or Anonymous."



Complaints Received by Source (continued)

BOARDS, COMMITTEES, AND COMMISSION	Public	Government/ Law Enforcement	Business & Professions Code Section 800 ^a	Licensed Professional Groups	Internal (Board or Committee Staff)	Other or Anonymous	Total Received
Physician Assistant Committee	82	30	3	5	22	2	144
Podiatric Medicine, California Board of	72	8	9	7	11	2	109
Psychology, Board of	450	31	6	11	33	29	560
Registered Nursing, Board of	309	213	40	485	2,229	108	3,384
Respiratory Care Board of California	55	128	n/a	214	92	6	495
Speech-Language Pathology and Audiology Board	13	19	0	6	51	0	89
Structural Pest Control Board	729	3	n/a	74	3	0	809
Veterinary Medical Board and Veterinary Technician Committee, Registered	465	52	26	51	61	13	668
Vocational Nursing and Psychiatric Technicians, Board of							
Vocational Nurses	225	60	0	6	689	38	1,018
Psychiatric Technicians	136	8	0	0	157	5	306
TOTAL	29,815	2,323	1,449	1,979	10,257	1,507	47,330

a) Complaints received by healing arts agencies pursuant to Business and Professions Code section 800 reporting requirements (e.g., hospital actions, disciplines, malpractice settlements, judgments, or arbitration awards reported by insurance companies, etc.).



Complaints Closed Without Going to Formal Investigation

BUREAUS	COMPLAINTS CLOSED BY CATEGORY														Total Pending
	Contractual	Criminal Charges/ Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/ Physical Impairment	Negligence/ Incompetence	Product Service/ Quality	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/ Unregistered Activity	Unsafe/ Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed	
Automotive Repair, Bureau of	2,185	0	1,268	1	10,299	93	0	3	0	595	2,318	13	19	16,794	2,345
Cemetery and Funeral Bureau	215	0	17	51	9	0	0	214	4	25	0	8	28	571	229
Electronic and Appliance Repair, Bureau of	525	0	35	0	487	180	0	4	0	700	0	24	3	1,958	327
Hearing Aid Dispensers Bureau	0	0	1	1	9	0	1	55	0	7	0	2	1	77	24
Home Furnishings and Thermal Insulation, Bureau of	426	0	14	2	52	116	0	0	0	737	168	94	3	1,612	245
Naturopathic Medicine, Bureau of	0	0	0	0	0	0	0	0	0	38	0	0	3	28	13
Private Postsecondary and Vocational Education, Bureau for	170	0	129	0	6	0	0	22	0	108	8	52	0	495	312
Security and Investigative Services, Bureau of	349	609	164	1,408	29	3	0	303	0	209	59	34	28	3,195	586
Telephone Medical Advice Services Bureau	0	0	0	0	0	0	0	0	0	0	0	32	0	32	0
TOTAL	3,870	609	1,628	1,462	10,891	392	1	601	4	2,419	2,553	259	85	24,762	4,081



Complaints Closed Without Going to Formal Investigation (continued)

BOARDS, COMMITTEES, AND COMMISSION	COMPLAINTS CLOSED BY CATEGORY														Total Pending
	Contractual	Criminal Charges/Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/Physical Impairment	Negligence/Incompetence	Product Service/Quality	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/Unregistered Activity	Unsafe/Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed	
Accountancy, California Board of	2	0	5	0	38	0	0	88	0	181	n/a	19	107	440	116
Acupuncture Board	n/a	30	2	n/a	6	n/a	3	85	3	19	1	5	1	155	86
Architects Board, California	0	3	2	0	12	0	0	45	0	200	0	0	0	262	214
Athletic Commission, State	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA
Barbering and Cosmetology, Board of	2	n/a	50	976	317	71	12	17	n/a	667	522	246	94	2,974	2,718
Behavioral Sciences, Board of	0	445	5	3	21	0	9	381	6	45	0	170	3	1,088	351
Contractors State License Board	128	0	54	25	5,514	0	0	3,171	0	995	106	656	19	10,668	1,584
Court Reporters Board of California	2	0	0	0	0	12	0	78	0	21	0	4	1	118	6
Dental Auxiliaries, Committee on	n/a	102	2	8	0	n/a	0	36	2	23	3	1	10	187	128
Dental Board of California	n/a	76	19	22	823	n/a	8	160	20	107	88	224	26	1,573	2,744
Geologists and Geophysicists, Board for	3 ^a	0	0	0	11 ^a	0	0	0	0	25 ^a	3	5	2 ^a	49	32
Guide Dogs for the Blind, State Board of	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Landscape Architects Technical Committee	0	1	0	0	0	0	0	0	0	1	0	5	1	8	5
Medical Board of California															
Physicians and Surgeons	n/a	181	179	30	2,738	n/a	60	1,053	323	149	5	1,609	22	6,349	1,086
Opticians, Registered Dispensing	0	2	3	0	1	0	0	19	0	9	0	5	0	39	8
Midwifery Program	0	0	0	0	3	0	0	3	0	0	0	0	0	6	1
Occupational Therapy, California Board of	0	0	0	0	0	0	0	0	0	0	0	5	0	5	0
Optometry, State Board of	0	6	5	2	1	0	0	53	0	25	1	8	23	124	74
Osteopathic Medical Board of California	0	0	0	0	0	0	0	0	0	0	0	12	0	12	2
Pharmacy, California State Board of ^b	n/a	155	4	3	56	n/a	0	85	5	93	0	123	125 ^c	649	144

a) These complaints also directly affect the health and safety of the public and should be added to the "Unsafe/Unsanitary Conditions" category.
b) The overall increase in cases may be related to increased public awareness of the Board's services achieved through the Board's public outreach efforts.
c) "Other" includes application investigations.



Complaints Closed Without Going to Formal Investigation (continued)

BOARDS, COMMITTEES, AND COMMISSION	COMPLAINTS CLOSED BY CATEGORY														Total Pending
	Contractual	Criminal Charges/Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/Physical Impairment	Negligence/Incompetence	Product Service/Quality	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/Unregistered Activity	Unsafe/Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed	
Physical Therapy Board of California	0	155	29	4	52	0	8	18	20	110	0	7	28	431	262
Physician Assistant Committee	0	6	1	7	35	0	0	23	9	7	0	5	0	93	27
Podiatric Medicine, California Board of	0	8	10	1	65	0	4	31	0	0	0	8	1	128	51
Psychology, Board of	0	14	5	2	10	0	6	211	2	45	0	128	3	426	139
Registered Nursing, Board of	0	542	15	1,089	62	0	8	940	167	12	1	19	16	2,871	1,001
Respiratory Care Board of California	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Speech-Language Pathology and Audiology Board	0	11	3	0	4	0	0	12	4	12	0	1	56	103	22
Structural Pest Control Board	542	0	0	n/a	32	0	n/a	0	0	5	0	0	0	579	88
Veterinary Medical Board and Veterinary Technician Committee, Registered	0	29	2	6	410	0	0	80	12	118	15	5	7	684	332
Vocational Nursing and Psychiatric Technicians, Board of															
Vocational Nurses	n/a	826	23	116	48	n/a	7	229	17	35	1	0	43	1,345	1,321
Psychiatric Technicians	n/a	188	2	7	3	n/a	2	113	23	8	1	0	7	354	415
TOTAL	679	2,780	420	2,301	10,262	83	127	6,931	613	2,912	747	3,270	595	31,720	12,957



Informal Actions

BUREAUS	Warning/Cease and Desist Letters Issued	Office Conference/ Informal Hearing	Reprimand/ Violation/ Education Letters Issued	Total Informal Actions	Petitions to Compel Exams (Healing Arts Only)		
					Filed	Granted	Denied
Automotive Repair, Bureau of ^a	9,722	770	5,446	15,938			
Cemetery and Funeral Bureau ^b	145	13	0	158			
Electronic and Appliance Repair, Bureau of	0	6	175	6			
Hearing Aid Dispensers Bureau	2	0	26	28	0	0	0
Home Furnishings and Thermal Insulation, Bureau of	0	47	295	47			
Naturopathic Medicine, Bureau of	41	0	0	41	0	0	0
Private Postsecondary and Vocational Education, Bureau for	0	0	0	0			
Security and Investigative Services, Bureau of	200	344	75	619			
Telephone Medical Advice Services Bureau	0	0	0	0	0	0	0
TOTAL	10,110	1,180	6,017	16,841	0	0	0

a) The Bureau of Automotive Repairs' (BAR) Informal Actions may be a result of complaints, inspections, or investigations.

b) The Cemetery and Funeral Bureau has included "Generic Warnings" in their "Total Informal Actions" total.



Informal Actions (continued)

BOARDS, COMMITTEES, AND COMMISSION	Warning/Cease and Desist Letters Issued	Office Conference/ Informal Hearing	Reprimand/ Violation/ Education Letters Issued	Total Informal Actions	Petitions to Compel Exams (Healing Arts Only)		
					Filed	Granted	Denied
Accountancy, California Board of	80	34	18	132			
Acupuncture Board	0	10	4	14	0	0	0
Architects Board, California	159	11	47	217			
Athletic Commission, State	24	10	0	34			
Barbering and Cosmetology, Board of	959	n/a	284	1,243			
Behavioral Sciences, Board of	25	31	0	56	2	2	0
Contractors State License Board	3,550	n/a	n/a	3,550			
Court Reporters Board of California	1	6	n/a	7			
Dental Auxiliaries, Committee on	41	5	2	48			
Dental Board of California	117	10	11	139	0	3	4
Engineers and Land Surveyors, Board for Professional	25	4	0	29			
Geologists and Geophysicists, Board for	3	11	2	16			
Guide Dogs for the Blind, State Board of	0	0	4	4	0	0	0
Landscape Architects Technical Committee	0	0	1	1			
Medical Board of California							
Physicians and Surgeons	20	26	121	167	9	9	0
Opticians, Registered Dispensing	8	0	0	8	0	0	0
Midwifery Program	0	0	0	0	0	0	0
Occupational Therapy, California Board of	18	0	0	18	0	0	0
Optometry, State Board of	45	0	2	47	0	0	0
Osteopathic Medical Board of California	4	0	21	25	2	2	0
Pharmacy, California State Board of	0	18	199	217	0	0	0



Informal Actions (continued)

BOARDS, COMMITTEES, AND COMMISSION	Warning/Cease and Desist Letters Issued	Office Conference/ Informal Hearing	Reprimand/ Violation/ Education Letters Issued	Total Informal Actions	Petitions to Compel Exams (Healing Arts Only)		
					Filed	Granted	Denied
Physical Therapy Board of California	2	6	20	28	0	0	0
Physician Assistant Committee	0	0	0	0	0	0	0
Podiatric Medicine, California Board of	0	5	0	5	0	0	0
Psychology, Board of	13	0	2	15	2	1	0
Registered Nursing, Board of	0	0	0	0	7	6	0
Respiratory Care Board of California	163	2	216	381	1	1	0
Speech-Language Pathology and Audiology Board	5	6	8	19	0	0	0
Structural Pest Control Board	7	0	1	8			
Veterinary Medical Board and Veterinary Technician Committee, Registered	99	7	85	191	0	0	0
Vocational Nursing and Psychiatric Technicians, Board of							
Vocational Nurses	1,163	34	1	1,198	2	2	0
Psychiatric Technicians	245	15	0	260	0	0	0
TOTAL	6,776	251	1,049	8,075	25	26	0



Diversion

DIVERSION CASES ^a				CASES CLOSED			
BOARDS AND COMMITTEES	Referral to Program During Fiscal Year		Total Number of Participants	Successful Completions	Non-Compliance	Withdrawals	Not Eligible/Not Interested
	Voluntary Self-Referral	Board Referrals					
Dental Auxiliaries, Committee on ^b	NDA	NDA	NDA	NDA	NDA	NDA	NDA
Dental Board of California	1	8	49	9	0	2	0
Medical Board of California Physicians and Surgeons	43	32	215	58	22	20	6
Osteopathic Medical Board of California	3	8	21	1	0	0	1
Pharmacy, California State Board of	23	49	72	5	3	2	1
Physical Therapy Board of California	1	7	15	0	0	0	0
Physician Assistant Committee	4	2	6	1	1	0	0
Registered Nursing, Board of	73	311	425	70	52	21	1
Veterinary Medical Board and Veterinary Technician Committee, Registered	3	4	7	2	1	1	0
TOTAL	151	421	810	146	79	46	9

a) Not all Boards and Committees have Diversion Programs. The State Athletic Commission and the Bureaus do not have Diversion Programs.

b) The Committee on Dental Auxiliaries' Diversion Program is administered by the Dental Board; however, this fiscal year data was not collected separately and is not available.



Complaints Referred to Sworn Investigators for Formal Investigation

BUREAUS	Investigations Opened	INVESTIGATIONS CLOSED BY CATEGORY													Total Pending ^b	REFERRED	
		Contractual	Criminal Charges/ Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/ Physical Impairment	Negligence/ Incompetence	Sexual Mis-conduct	Unprofes-sional Conduct	Discipline by Another State or Agency	Unlicensed/ Unregistered Activity	Unsafe/ Unsanitary Conditions	Non-Juris-dic-tional	Other	Total Closed ^a		To AG	To DA/ CA
Hearing Aid Dispensers Bureau	4	0	0	0	0	2	0	4	0	2	0	0	0	9	6	2	5
Private Postsecondary and Vocational Education, Bureau for	1	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0
Security and Investigative Services, Bureau of	0	0	0	1	0	15	0	3	0	0	0	0	0	3	16	0	0
Total	5	0	0	2	0	17	0	7	0	2	0	0	0	12	23	2	5

a) and b) Total closed/pending cases may include cases from the prior fiscal year.



Complaints Referred to Sworn Investigators for Formal Investigation (continued)

BOARDS, COMMITTEES, AND COMMISSION	Investigations Opened	INVESTIGATIONS CLOSED BY CATEGORY													Total Pending ^b	REFERRED	
		Contractual	Criminal Charges/ Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/ Physical Impairment	Negligence/ Incompetence	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/ Unregistered Activity	Unsafe/ Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed ^a		To AG	To DA/ CA
Accountancy, California Board of	1	0	0	0	0	0	0	0	0	0	n/a	0	0	0	1	0	0
Acupuncture Board	21	n/a	2	1	0	1	2	6	0	3	0	0	0	15	29	4	1
Architects Board, California	3	0	0	1	1	0	0	1	0	0	0	0	0	3	0	0	0
Athletic Commission, State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Barbering and Cosmetology, Board of	3,068	2	n/a	27	937	143	3	3	n/a	287	201	210	69	1,882	1,628	178	4
Behavioral Sciences, Board of	44	0	2	2	0	3	8	12	0	1	0	1	0	29	36	21	0
Contractors State License Board	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Court Reporters Board of California	1	0	0	0	n/a	0	0	1	0	0	0	0	3	4	2	3	2
Dental Auxiliaries, Committee on	103	n/a	62	2	6	0	0	8	0	12	0	0	6	96	58	51	8
Dental Board of California	392	n/a	36	10	18	149	7	36	14	76	1	1	14	362	345	63	18
Geologists and Geophysicists, Board for	2	0	0	0	1	0	0	0	0	0	0	0	1	2	0	0	0
Landscape Architects Technical Committee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Medical Board of California																	
Physicians and Surgeons	1,245	n/a	68	39	66	726	92	89	16	76	3	0	46	1,221	1,033	374	31
Opticians, Registered Dispensing	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	1	0
Midwifery Program	1	0	0	0	0	1	0	0	0	0	0	0	0	1	1	0	0

a) and b) Total closed/pending cases may include cases from prior fiscal year.



Complaints Referred to Sworn Investigators for Formal Investigation (continued)

BOARDS, COMMITTEES, AND COMMISSION	Investigations Opened	INVESTIGATIONS CLOSED BY CATEGORY													Total Pending ^b	REFERRED	
		Contractual	Criminal Charges/Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/Physical Impairment	Negligence/Incompetence	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/Unregistered Activity	Unsafe/Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed ^a		To AG	To DA/CA
Occupational Therapy, California Board of	12	0	0	2	0	0	0	1	0	3	0	0	0	6	24	5	2
Optometry, State Board of	19	0	0	2	0	4	0	1	0	0	1	0	0	8	8	4	0
Osteopathic Medical Board of California	46	0	10	0	6	13	4	12	0	1	0	0	2	48	29	19	0
Physical Therapy Board of California	113	0	4	13	2	22	6	6	0	43	0	0	7	103	112	83	8
Physician Assistant Committee	46	0	9	2	8	7	3	6	6	4	0	0	5	50	18	32	2
Podiatric Medicine, California Board of	17	0	3	0	1	13	2	3	0	0	0	0	1	23	14	10	0
Psychology, Board of	103	0	6	1	3	8	8	32	1	9	0	0	25	93	67	36	3
Registered Nursing, Board of	842	0	1	2	364	264	21	234	7	10	0	0	23	926	1,223	562	13
Respiratory Care Board of California	3	0	0	0	0	1	1	0	0	0	0	0	0	2	3	1	1
Speech-Language Pathology and Audiology Board	10	0	0	1	0	1	0	1	0	2	0	0	0	5	13	10	1
Structural Pest Control Board	0	0	0	0	n/a	0	n/a	n/a	0	0	0	0	0	0	3	0	0
Veterinary Medical Board and Veterinary Technician Committee, Registered	32	0	1	0	4	6	0	9	0	7	5	0	1	33	46	17	2
Vocational Nursing and Psychiatric Technicians, Board of																	
Vocational Nurses	58	n/a	4	3	34	21	5	22	0	7	0	0	0	96	116	177	10
Psychiatric Technicians	3	n/a	0	0	2	0	0	12	1	1	0	0	0	16	12	39	0
TOTAL	6,185	2	208	108	1,453	1,384	162	495	45	542	211	212	203	5,025	4,821	1,690	106

a) and b) Total closed/pending cases may include cases from prior fiscal year.



Complaints Referred to Non-Sworn Investigators for Formal Investigation

BUREAUS	Investigations Opened	INVESTIGATIONS CLOSED BY CATEGORY														Total Pending ^b	REFERRED	
		Contractual	Criminal Charges/Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/Physical Impairment	Negligence/Incompetence	Product Service/Quality	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/Unregistered Activity	Unsafe/Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed ^a		To AG	To DA/CA
Automotive Repair, Bureau of	1,311	12	0	300	0	588	0	0	0	0	31	0	0	350	1,281	366	104	69
Cemetery and Funeral Bureau	340	45	0	14	51	3	0	0	59	3	11	0	1	16	203	190	23	0
Electronic and Appliance Repair, Bureau of	495	94	0	37	0	184	116	0	4	0	41	0	13	3	495	77	2	0
Home Furnishings and Thermal Insulation, Bureau of	261	87	0	11	2	7	52	0	0	0	89	24	19	1	292	13	0	0
Naturopathic Medicine, Bureau of	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Private Postsecondary and Vocational Education, Bureau for	40	1	0	5	0	0	0	0	0	0	34	0	0	0	10	30	0	0
Security and Investigative Services, Bureau of	2,727	118	1,334	135	506	10	0	0	305	0	245	58	5	11	2,869	503	45	1
TOTAL	5,174	357	1,334	502	559	792	168	0	368	3	451	82	38	381	5,150	1,179	174	70

a) and b) Total closed/pending cases may include cases from prior fiscal year.



Complaints Referred to Non-Sworn Investigators for Formal Investigation (continued)

BOARDS, COMMITTEE, AND COMMISSION	Investigations Opened	INVESTIGATIONS CLOSED BY CATEGORY														Total Pending ^b	REFERRED	
		Contractual	Criminal Charges/ Conviction of a Crime	Fraud	Personal Conduct or Substance Abuse or Mental/ Physical Impairment	Negligence/ Incompetence	Product Service/ Quality	Sexual Misconduct	Unprofessional Conduct	Discipline by Another State or Agency	Unlicensed/ Unregistered Activity	Unsafe/ Unsanitary Conditions	Non-Jurisdictional	Other	Total Closed ^a		To AG	To DA/ CA
Accountancy, California Board of	64	1	0	5	0	15	0	0	30	0	11	n/a	0	7	69	45	44	0
Architects Board, California	127	2	0	1	0	10	1	0	82	0	36	0	0	0	132	14	1	0
Athletic Commission, California	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Contractors State License Board	11,230	89	0	149	184	2,730	0	0	1,400	0	5,447	180	122	933	11,234	3,230	564	1,426
Engineers and Land Surveyors, Board for Professional ^c	452	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	374	648	61	5
Geologists and Geophysicists, Board for	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	5	0	0
Landscape Architects Technical Committee	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0
Medical Board of California Physicians and Surgeons	86	n/a	0	0	0	0	n/a	0	0	86	0	0	0	0	86	0	84	0
Occupational Therapy, California Board of	203	0	85	0	2	0	0	0	27	1	49	0	0	0	164	71	3	0
Optometry, State Board of	9	0	0	1	1	3	0	1	2	0	1	0	0	0	9	4	2	0
Osteopathic Medical Board of California	192	0	19	0	7	81	0	5	77	2	1	0	0	5	197	105	6	9
Pharmacy, California State Board of ^d	1,090	n/a	13	10	9	437	n/a	0	311	1	184	3	11	342 ^e	1,321	274	132	n/a
Psychology, Board of	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Respiratory Care Board of California	492	0	248	4	12	16	0	8	11	1	146	0	1	2	449	253	50	0
Structural Pest Control Board	288	256	0	0	n/a	14	0	n/a	n/a	0	11	n/a	0	0	281	224	61	0
TOTAL	14,235	348	365	170	208	3,307	1	14	1,940	91	5,886	183	134	1,289	14,317	4,877	1,009	1,440

a) and b) Total closed/pending cases may include cases from prior fiscal year.

c) The Board for Professional Engineers and Land Surveyors does not close complaints/investigations by category.

d) The overall increase in cases may be related to increased public awareness of the Board's services achieved through the Board's public outreach efforts.

e) "Other" includes application investigations.



Formal Actions Filed

BUREAUS	Accusations/ Petitions to Revoke Probation Filed	Statements of Issues Filed	Criminal Actions Filed	Civil Actions Filed	Restraining Orders/Interim Suspension Orders Issued
Automotive Repair, Bureau of	244	28	71	70	0
Cemetery and Funeral Bureau	15	4	0	0	2
Electronic and Appliance Repair, Bureau of	2	2	0	0	0
Hearing Aid Dispensers Bureau	2	0	2	0	0
Home Furnishings and Thermal Insulation, Bureau of	0	0	0	0	0
Naturopathic Medicine, Bureau of	0	0	0	0	0
Private Postsecondary and Vocational Education, Bureau for	0	0	0	0	0
Security and Investigative Services, Bureau of	518	9	1	0	0
TOTAL	781	43	74	70	2



Formal Actions Filed (continued)

BOARDS, COMMITTEES, AND COMMISSION	Accusations/ Petitions to Revoke Probation Filed	Statement of Issues Filed	Criminal Actions Filed	Civil Actions Filed	Restraining Orders/Interim Suspension Orders Issued
Accountancy, California Board of	30	0	0	0	0
Acupuncture Board	14	0	2	n/a	0
Architects Board, California	4	0	0	0	0
Athletic Commission, State	0	0	0	0	0
Barbering and Cosmetology, Board of	143	42	3	0	0
Behavioral Sciences, Board of	29	1	0	0	1
Contractors State License Board	211	96	1,426	n/a	0
Court Reporters Board of California	5	3	2	0	0
Dental Auxiliaries, Committee on	34	5	8	0	0
Dental Board of California	48	5	18	0	0
Engineers and Land Surveyors, Board for Professional	23	4	4	0	0
Geologists and Geophysicists, Board for	0	0	0	0	0
Medical Board of California					
Physicians and Surgeons	252	11	18	2	47
Opticians, Registered Dispensing	2	0	0	0	0
Midwifery Program	0	0	0	0	0
Occupational Therapy, California Board of	1	1	1	0	0
Optometry, State Board of	5	0	0	0	0

**Formal Actions Filed (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Accusations/ Petitions to Revoke Probation Filed	Statement of Issues Filed	Criminal Actions Filed	Civil Actions Filed	Restraining Orders/Interim Suspension Orders Issued
Osteopathic Medical Board of California	16	4	0	0	3
Pharmacy, California State Board of	117	2	2	1	8
Physical Therapy Board of California	46	0	1	0	1
Physician Assistant Committee	10	6	0	0	4
Podiatric Medicine, California Board of	5	2	0	0	0
Psychology, Board of	14	3	5	0	1
Registered Nursing, Board of	306	22	11	0	2
Respiratory Care Board of California	52	15	0	0	4
Speech-Language Pathology and Audiology Board	2	1	0	0	0
Structural Pest Control Board	48	19	0	0	0
Veterinary Medical Board and Veterinary Technician Committee, Registered	21	3	1	0	2
Vocational Nursing and Psychiatric Technicians, Board of					
Vocational Nurses	107	2	14	0	0
Psychiatric Technicians	26	0	0	0	0
TOTAL	1,521	253	1,516	3	73



Administrative Outcomes Against Licenses, Registrations, Certificates, and Permits

BUREAUS	Revocation	Surrender of License	Probation with Suspension	Suspension Only	Probation Only	Public Reprimand	License of Applicants Denied	Other Decisions	Withdrawn/Dismissed
Automotive Repair, Bureau of	199	10	62	0	60	0	54	0	10
Cemetery and Funeral Bureau	15	0	19	0	0	0	4	0	2
Electronic and Appliance Repair, Bureau of	5	1	0	0	0	0	1	0	0
Hearing Aid Dispensers Bureau	0	2	1	0	3	0	1	1	0
Home Furnishings and Thermal Insulation, Bureau of	3	0	0	0	3	0	0	1	0
Naturopathic Medicine, Bureau of	0	0	0	0	0	0	0	0	0
Private Postsecondary and Vocational Education, Bureau for	13	1	0	0	0	0	5	5	0
Security and Investigative Services, Bureau of	595	1	0	0	18	0	5	2	47
TOTAL	830	15	82	0	84	0	70	9	59

**Administrative Outcomes Against Licenses, Registrations, Certificates, and Permits (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Revocation	Surrender of License	Probation with Suspension	Suspension Only	Probation Only	Public Reprimand	License of Applicants Denied	Other Decisions	Withdrawn/Dismissed
Accountancy, California Board of	14	1	5	0	8	0	0	0	0
Acupuncture Board	2	4	3	0	3	1	0	0	0
Architects Board, California	3	0	1	0	0	0	0	0	1
Athletic Commission, State	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA	NDA
Barbering and Cosmetology, Board of	39	5	144	0	7	0	7	28	32
Behavioral Sciences, Board of	7	9	0	0	4	0	0	0	1
Contractors State License Board	662	n/a	n/a	366	n/a	n/a	42	7	73
Court Reporters Board of California	0	0	0	0	1	0	1	0	0
Dental Auxiliaries, Committee on	6	3	0	0	6	1	0	0	0
Dental Board of California	7	8	3	0	34	4	1	0	3
Engineers and Land Surveyors, Board for Professional	5	2	3	0	8	1	3	2	1
Geologists and Geophysicists, Board for	0	0	0	0	0	0	0	0	0
Landscape Architects Technical Committee	0	0	0	0	0	0	0	0	0
Medical Board of California									
Physicians and Surgeons	39	66	20	0	88	89	5	3	27
Opticians, Registered Dispensing	1	1	0	0	0	0	0	0	0
Midwifery Program	0	1	0	0	0	0	0	0	1
Occupational Therapy, California Board of	2	0	0	0	1	0	0	0	0
Optometry, State Board of	2	0	8	0	0	1	0	0	3
Osteopathic Medical Board of California	2	2	0	0	7	5	1	0	2
Pharmacy, California State Board of	58	18	15	0	14	1	16	0	24

**Administrative Outcomes Against Licenses, Registrations, Certificates, and Permits (continued)**

BOARDS, COMMITTEES, AND COMMISSION	Revocation	Surrender of License	Probation with Suspension	Suspension Only	Probation Only	Public Reprimand	License of Applicants Denied	Other Decisions	Withdrawn/Dismissed
Physical Therapy Board of California	5	0	0	0	4	21	0	2	0
Physician Assistant Committee	4	1	1	0	7	0	1	0	0
Podiatric Medicine, California Board of	2	2	0	0	4	0	2	0	0
Psychology, Board of	2	2	1	0	9	3	2	5	1
Registered Nursing, Board of	85	36	3	2	110	8	10	2	10
Respiratory Care Board of California	20	7	2	0	25	5	1	0	0
Speech-Language Pathology and Audiology Board	1	0	0	0	4	0	0	0	0
Structural Pest Control Board	30	1	13	1	23	0	22	0	4
Veterinary Medical Board and Veterinary Technician Committee, Registered	3	5	2	0	9	0	1	8	0
Vocational Nursing and Psychiatric Technicians, Board of									
Vocational Nurses	69	17	0	0	36	1	6	0	6
Psychiatric Technicians	25	2	0	0	10	0	1	0	0
TOTAL	1,095	193	224	369	422	141	122	57	189



Petitions for Penalty Relief

BUREAUS	Petitions for Modification/Termination of Probation			Petitions for Reinstatement of Revoked Licenses/ Registrations/Certificates		
	Granted	Denied	Total	Granted	Denied	Total
Automotive Repair, Bureau of	0	0	0	7	43	50
Cemetery and Funeral Bureau	0	0	0	1	1	2
Electronic and Appliance Repair, Bureau of	0	0	0	0	0	0
Hearing Aid Dispensers Bureau	1	0	1	1	0	1
Home Furnishings and Thermal Insulation, Bureau of	0	0	0	1	0	1
Security and Investigative Services, Bureau of	0	1	1	0	0	0
TOTAL	1	1	2	10	44	54

BOARDS AND COMMITTEES ^a	Petitions for Modification/Termination of Probation			Petitions for Reinstatement of Revoked Licenses/ Registrations/Certificates		
	Granted	Denied	Total	Granted	Denied	Total
Accountancy, California Board of	0	0	0	3	3	6
Acupuncture Board	1	0	1	2	2	4
Architects Board, California	0	0	0	1	1	2
Barbering and Cosmetology, Board of	0	0	0	2	1	3
Behavioral Sciences, Board of	0	0	0	0	0	0
Court Reporters Board of California	0	0	0	0	0	0
Dental Auxiliaries, Committee on	0	0	0	0	1	1
Dental Board of California	0	0	0	0	3	3
Engineers and Land Surveyors, Board for Professional	1	0	1	0	0	0
Geologists and Geophysicists, Board for	0	0	0	0	0	0
Medical Board of California						
Physicians and Surgeons	20	11	31	7	8	15
Opticians, Registered Dispensing	0	0	0	0	0	0
Midwifery Program	0	0	0	0	0	0

a) The State Athletic Commission does not participate in this process.

**Petitions for Penalty Relief (continued)**

BOARDS AND COMMITTEES	Petitions for Modification/Termination of Probation			Petitions for Reinstatement of Revoked Licenses/ Registrations/Certificates		
	Granted	Denied	Total	Granted	Denied	Total
Occupational Therapy, California Board of	1	0	1	0	0	0
Optometry, State Board of	1	2	3	0	0	0
Osteopathic Medical Board of California	0	2	2	0	0	0
Pharmacy, California State Board of	5	1	6	4	3	7
Physical Therapy Board of California	1	0	1	1	1	2
Physician Assistant Committee	0	3	3	1	0	1
Podiatric Medicine, California Board of	0	0	0	0	0	0
Psychology, Board of	5	1	6	0	0	0
Registered Nursing, Board of	7	2	9	18	4	22
Respiratory Care Board of California	3	1	4	1	2	3
Structural Pest Control Board	0	0	0	4	2	6
Veterinary Medical Board and Veterinary Technician Committee, Registered	0	0	0	0	0	0
Vocational Nursing and Psychiatric Technicians, Board of						
Vocational Nurses	0	1	1	5	10	15
Psychiatric Technicians	0	0	0	0	3	3
TOTAL	45	24	69	49	44	93



Inspection Data

BUREAUS	Total Number of Inspections	Notices of Violation Issued	Compliance Verified	Inspection Citations Issued
Automotive Repair, Bureau of	30,951	471	5,385	24
Cemetery and Funeral Bureau	828	n/a	210	44
Electronic and Appliance Repair, Bureau of	2,137	882	0	0
Hearing Aid Dispensers Bureau	0	0	0	0
Home Furnishings and Thermal Insulation, Bureau of	3,067	1,082	9	0
Naturopathic Medicine, Bureau of	n/a	n/a	n/a	n/a
Private Postsecondary and Vocational Education, Bureau for	203	0	203	1
Security and Investigative Services, Bureau of	115	0	NDA	4
Telephone Medical Advice Services Bureau	n/a	n/a	n/a	n/a
TOTAL	37,301	2,435	5,807	73



Inspection Data (continued)

BOARDS, COMMITTEES, AND COMMISSION	Total Number of Inspections	Notices of Violation Issued	Compliance Verified	Inspection Citations Issued
Athletic Commission, State	NDA	n/a	NDA	NDA
Barbering and Cosmetology, Board of	7,927	n/a	12,876	12,415
Court Reporters Board of California	0	0	0	0
Dental Auxiliaries, Committee on	54	1	43	1
Dental Board of California	184	7	151	20
Geologists and Geophysicists, Board for	0	0	0	0
Guide Dogs for the Blind, State Board of	3	0	0	0
Landscape Architects Technical Committee	0	0	0	0
Occupational Therapy, California Board of	0	0	0	0
Pharmacy, California State Board of	3,080	966 ^a	NDA ^b	NDA ^c
Physical Therapy Board of California	0	0	0	0
Podiatric Medicine, California Board of	0	0	0	0
Structural Pest Control Board	628	261	195	209
Veterinary Medical Board and Veterinary Technician Committee, Registered	239	n/a	149	2
TOTAL	12,115	1,235	13,414	12,647

a) The Board does not have the authority to issue "Notices of Violation;" however, Board inspectors found that 966 sites inspected were not in complete compliance with California or Federal laws and regulations. These sites were either formally warned/educated or an investigation was opened to pursue formal action.

b) The Board does not currently have a means of tracking "Compliance Verified" data.

c) Total "Inspection Citations Issued" data are included in the "Citation and Fines" chart on page 88. The Board does not currently have a means to separate a citation that resulted from an inspection from other citations issued.



Timeline for Disposition of Complaints

BUREAUS	INVESTIGATIONS							AG CASES					Total AG Cases Closed	Total AG Cases Pending
	Up to 90 Days	91 to 180 Days	181 Days to 1 Year	1 to 2 Years	2 to 3 Years	Over 3 Years	Total Investigations Closed	Up to 1 Year	1 to 2 Years	2 to 3 Years	3 to 4 Years	Over 4 Years		
Automotive Repair, Bureau of	799	286	124	62	9	1	1,281	13	70	30	6	2	121	175
Cemetery and Funeral Bureau	97	66	33	7	0	0	203	2	17	0	0	0	19	31
Electronic and Appliance Repair, Bureau of	384	90	15	5	1	0	495	1	5	0	0	0	6	5
Hearing Aid Dispensers Bureau	0	3	3	3	0	0	9	3	4	1	0	0	8	2
Home Furnishings and Thermal Insulation, Bureau of	243	32	10	7	0	0	292	2	5	0	0	0	7	0
Naturopathic Medicine, Bureau of	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Private Postsecondary and Vocational Education, Bureau for	5	3	4	0	0	0	12	12	0	0	0	0	1	11
Security and Investigative Services, Bureau of	1,328	691	626	200	20	3	2,868	22	38	15	6	8	39	63
Telephone Medical Advice Services Bureau	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	2,856	1,171	815	284	30	4	5,160	55	139	46	12	10	201	287



Timeline for Disposition of Complaints (continued)

BOARDS, COMMITTEES, AND COMMISSION	INVESTIGATIONS							AG CASES					Total AG Cases Closed	Total AG Cases Pending
	Up to 90 Days	91 to 180 Days	181 Days to 1 Year	1 to 2 Years	2 to 3 Years	Over 3 Years	Total Investigations Closed	Up to 1 Year	1 to 2 Years	2 to 3 Years	3 to 4 Years	Over 4 Years		
Accountancy, California Board of	12	17	8	23	9	0	69	11	17	4	0	0	32	48
Acupuncture Board	7	1	5	5	3	0	21	9	9	5	2	2	27	22
Architects Board, California	117	2	1	5	3	0	128	3	1	0	0	0	4	5
Athletic Commission, State	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Barbering and Cosmetology, Board of	1,194	352	273	101	18	7	1,945	14	73	83	15	8	193	373
Behavioral Sciences, Board of	3	6	15	5	0	0	29	13	9	3	0	0	25	62
Contractors State License Board	14,153	3,656	3,401	682	9	1	21,902	145	120	45	18	4	332	517
Court Reporters Board of California	0	3	1	0	0	0	4	1	0	0	0	0	1	14
Dental Auxiliaries, Committee on	20	24	29	20	2	1	96	14	7	2	1	0	24	70
Dental Board of California	61	53	97	101	40	10	362	13	40	10	1	3	67	139
Engineers and Land Surveyors, Board for Professional	113	26	27	70	65	73	374	NDA	NDA	NDA	NDA	NDA	24	37
Geologists and Geophysicists, Board for	24	11	3	5	5	7	55	0	0	0	1	0	1	2
Guide Dogs for the Blind, State Board of	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Landscape Architects Technical Committee	0	0	0	0	0	0	0	0	1	0	0	0	1	1
Medical Board of California														
Physicians and Surgeons	226	212	483	359	25	2	1,307	170	144	72	33	19	438	494
Opticians, Registered Dispensing	0	0	1	0	0	0	1	1	1	0	0	0	2	9
Midwifery Program	0	0	0	1	0	0	1	0	0	0	1	1	2	2
Occupational Therapy, California Board of	106	31	27	11	0	0	175	1	2	0	0	0	3	8
Optometry, State Board of	0	0	0	5	0	4	9	1	3	2	1	1	8	25
Osteopathic Medical Board of California	9	10	16	10	1	2	48	10	6	3	2	0	21	28
Pharmacy, California State Board of	207	665	404	42	2	1	1,321	49	44	9	1	0	103	145
Physical Therapy Board of California	5	3	32	35	17	11	103	16	19	3	8	0	46	72
Physician Assistant Committee	24	9	5	9	0	0	47	11	10	1	3	0	25	28



Timeline for Disposition of Complaints (continued)

BOARDS, COMMITTEES, AND COMMISSION	INVESTIGATIONS							AG CASES					Total AG Cases Closed	Total AG Cases Pending
	Up to 90 Days	91 to 180 Days	181 Days to 1 Year	1 to 2 Years	2 to 3 Years	Over 3 Years	Total Investigations Closed	Up to 1 Year	1 to 2 Years	2 to 3 Years	3 to 4 Years	Over 4 Years		
Podiatric Medicine, California Board of	4	1	12	5	1	0	23	4	4	2	0	0	10	11
Psychology, Board of	35	17	25	16	0	0	93	13	15	2	0	0	30	38
Registered Nursing, Board of	23	8	99	431	225	142	928	107	169	51	13	8	348	670
Respiratory Care Board of California	1	0	0	0	0	0	1	34	19	1	0	0	54	49
Speech-Language Pathology and Audiology Board	1	0	0	3	0	1	5	2	3	1	0	0	6	9
Structural Pest Control Board	102	59	66	40	11	3	281	25	13	1	0	1	40	51
Veterinary Medical Board and Veterinary Technician Committee, Registered	1	2	5	20	3	2	33	7	11	2	0	1	21	43
Vocational Nursing and Psychiatric Technicians, Board of														
Vocational Nurses	0	1	7	37	27	23	95	35	58	15	4	17	129	78
Psychiatric Technicians	0	0	2	6	3	5	16	9	21	2	1	7	40	12
TOTAL	16,448	5,169	5,044	2,047	469	295	29,472	718	819	319	105	72	2,057	3,068



Citations and Fines

BUREAUS	TOTAL NUMBER				TOTAL AMOUNT		
	Breakdown of Total Citations Issued				Fines Assessed	Fines Reduced	Fines Collected
	Total Citations Issued	Citations Issued with a Fine	Citations Withdrawn	Citations Dismissed			
Automotive Repair, Bureau of	808 ^a	403	0	0	\$275,500	\$2,000	\$273,500
Cemetery and Funeral Bureau	88	83	2	7	\$72,210	\$11,410	\$44,034
Electronic and Appliance Repair, Bureau of	112	112	18	0	\$29,450	\$1,210	\$5,540
Hearing Aid Dispensers Bureau	5	5	0	0	\$5,100	\$0	\$0
Home Furnishings and Thermal Insulation, Bureau of	397	397	60	0	\$317,000	\$27,175	\$112,733
Private Postsecondary and Vocational Education, Bureau for	1	1	0	0	\$2,500	\$0	\$0
Security and Investigative Services, Bureau of	28	28	2	3	\$42,700	\$6,675	\$16,555
TOTAL	1,439	1,029	82	10	\$744,460	\$48,470	\$452,362

a) The Bureau of Automotive Repair issued 405 citations to Smog Check technicians. No fines were assessed; instead, technicians were required to undergo training. A total of 4,217 hours of training occurred.



Citations and Fines (continued)

BOARDS, COMMITTEES, AND COMMISSION	TOTAL NUMBER				TOTAL AMOUNT		
	Breakdown of Total Citations Issued				Fines Assessed	Fines Reduced	Fines Collected
	Total Citations Issued	Citations Issued with a Fine	Citations Withdrawn	Citations Dismissed			
Accountancy, California Board of	14	13	2	0	\$11,600	\$0	\$10,300
Acupuncture Board	24	23	4	3	\$18,500	\$8,050	\$7,500
Architects Board, California	28	26	0	2	\$23,800	\$3,250	\$12,550
Athletic Commission, State	NDA	NDA	NDA	NDA	NDA	NDA	NDA
Barbering and Cosmetology, Board of	12,415	12,415	33	5	\$3,379,625	\$2,019,195	\$1,718,104
Behavioral Sciences, Board of	160	160	11	2	\$61,650	\$9,750	\$37,150
Contractors State License Board	2,368	2,368	72	14	\$3,604,220	\$412,758	\$1,101,198
Court Reporters Board of California	28	25	1	0	\$25,250	\$5,350	\$10,400
Dental Auxiliaries, Committee on	3	3	0	0	\$750	\$0	\$500
Dental Board of California	20	20	1	3	\$16,500	\$16,500	\$11,621
Engineers and Land Surveyors, Board for Professional	9	9	n/a ^a	0	\$11,500	n/a ^b	\$4,000
Geologists and Geophysicists, Board for	13	12	1	0	\$30,000	\$3,250	\$37,900
Landscape Architects Technical Committee	1	1	0	0	\$1,000	\$500	\$500
Medical Board of California							
Physicians and Surgeons	342	78	61	1	\$2,861,850	\$75,575	\$44,300
Opticians, Registered Dispensing	0	0	0	0	\$0	\$0	\$0
Occupational Therapy, California Board of	44	44	0	0	\$14,150	\$250	\$2,650

a) The Board for Professional Engineers and Land Surveyors can only withdraw citations, not dismiss them.

b) The Board for Professional Engineers and Land Surveyors cannot reduce a fine once a citation is final. The amount of the fine can only be reduced during the appeal process and this information is not tracked.



Citations and Fines (continued)

BOARDS, COMMITTEES, AND COMMISSION	TOTAL NUMBER				TOTAL AMOUNT		
	Breakdown of Total Citations Issued				Fines Assessed	Fines Reduced	Fines Collected
	Total Citations Issued	Citations Issued with a Fine	Citations Withdrawn	Citations Dismissed			
Optometry, State Board of	1	1	0	0	\$50	\$0	\$50
Osteopathic Medical Board of California	3	3	0	0	\$2,250	\$0	\$1,250
Pharmacy, California State Board of	774	566	24	31	\$845,312	\$24,625	\$273,969
Physical Therapy Board of California	36	3	0	0	\$36,375	\$15,185	\$21,190
Physician Assistant Committee	6	6	0	0	\$6,000	\$1,250	\$6,600
Podiatric Medicine, California Board of	4	4	2	0	\$10,000	\$5,000	\$2,500
Psychology, Board of	19	19	4	0	\$4,700	\$400	\$6,900
Registered Nursing, Board of	1	1	1	0	\$2,500	\$2,500	\$9,175
Respiratory Care Board of California	57	57	0	1	\$33,600	\$900	\$37,941
Speech-Language Pathology and Audiology Board	42	42	1	7	\$22,000	\$8,350	\$8,650
Structural Pest Control Board	209	206	7	0	\$148,286	\$7,002	\$96,726
Veterinary Medical Board and Veterinary Technician Committee, Registered	102	101	1	3	\$46,261	\$0	\$37,112
Vocational Nursing and Psychiatric Technicians, Board of							
Vocational Nurses	132	132	0	0	\$65,578	\$0	\$40,003
Psychiatric Technicians	22	22	1	0	\$14,082	\$0	\$14,212
TOTAL	16,877	16,360	227	72	\$11,297,389	\$2,619,640	\$3,524,951



Cost Recovery

BUREAUS	COST RECOVERY TO DCA		CONSUMER RESTITUTION/REFUNDS/SAVINGS				
	Amount of Cost Recovery Ordered	Total Amount Collected	Amount of Court Ordered Restitution to Consumers	Refunded to Consumers	Rework - No Charge to Consumers	Adjustments in Money Owed/Product Return-Exchange	Total Savings Achieved for Consumers
Automotive Repair, Bureau of	\$1,269,915	\$544,551	\$97,047	\$1,759,273	\$1,214,723	\$666,627	\$3,737,670
Cemetery and Funeral Bureau	\$32,622	\$32,586	\$11,768	\$41,904	\$30,955	\$72,840	\$157,467
Electronic and Appliance Repair, Bureau of	\$13,545	\$6,465	\$0	\$160,648	\$50,768	\$141,075	\$352,491
Hearing Aid Dispensers Bureau	\$32,460	\$2,700	\$919	\$14,769	\$1,600	\$1,700	\$18,988
Home Furnishings and Thermal Insulation, Bureau of	\$8,840	\$16,668	\$0	\$119,937	\$79,659	\$66,320	\$265,916
Private Postsecondary and Vocational Education, Bureau for	\$5,920	\$5,920	\$0	\$1,740,681	\$0	\$0	\$1,740,681
Security and Investigative Services, Bureau of	\$33,955	\$22,532	\$0	\$39,847	\$500	\$26,489	\$66,836
TOTAL	\$1,397,257	\$631,422	\$109,734	\$3,877,059	\$1,378,205	\$975,051	\$6,340,049



Cost Recovery (continued)

BOARDS, COMMITTEES, AND COMMISSION	COST RECOVERY TO DCA		CONSUMER RESTITUTION/REFUNDS/SAVINGS ^a				
	Amount of Cost Recovery Ordered	Total Amount Collected	Amount of Court Ordered Restitution to Consumers	Refunded to Consumers	Rework - No Charge to Consumers	Adjustments in Money Owed/Product Return-Exchange	Total Savings Achieved for Consumers
Accountancy, California Board of	\$89,535	\$76,597	\$0	\$0	n/a	n/a	\$0
Acupuncture Board	\$47,804	\$21,787	n/a	n/a	n/a	n/a	n/a
Architects Board, California	\$3,172	\$4,678	\$0	\$5,300	\$0	\$0	\$5,300
Athletic Commission, State	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Barbering and Cosmetology, Board of	\$153,438	\$122,464	n/a	n/a	n/a	n/a	n/a
Behavioral Sciences, Board of	\$47,751	\$15,169	n/a	n/a	n/a	n/a	n/a
Contractors State License Board	\$1,046,438	\$206,259	NDA	\$36,117,060	n/a	n/a	\$36,117,060
Court Reporters Board of California	\$0	\$0	\$0	\$113	\$0	\$0	\$113
Dental Auxiliaries, Committee on	\$13,402	\$1,862	NDA	\$0	NDA	\$0	\$0
Dental Board of California	\$159,960	\$151,502	NDA	\$10,286	NDA	\$0	\$10,286
Engineers and Land Surveyors, Board for Professional	\$88,239	\$6,473	\$70,973	n/a	n/a	n/a	\$70,973
Geologists and Geophysicists, Board for	\$2,500	\$0	\$0	\$2,977	\$0	\$3,500	\$6,477
Landscape Architects Technical Committee	\$0	\$0	\$2,900	\$1,460	\$0	\$0	\$1,460
Medical Board of California							
Physicians and Surgeons	\$1,571,425	\$1,603,181	\$36,600	n/a	n/a	n/a	\$36,600
Opticians, Registered Dispensing	\$0	\$0	\$0	n/a	n/a	n/a	\$0
Midwifery Program	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Occupational Therapy, California Board of	\$2,206	\$2,728	\$0	\$0	\$0	\$0	\$0

a) Not all Boards, Committees, and Commission have the ability to provide consumer restitution.



Cost Recovery (continued)

BOARDS, COMMITTEES, AND COMMISSION	COST RECOVERY TO DCA		CONSUMER RESTITUTION/REFUNDS/SAVINGS ^a				
	Amount of Cost Recovery Ordered	Total Amount Collected	Amount of Court Ordered Restitution to Consumers	Refunded to Consumers	Rework - No Charge to Consumers	Adjustments in Money Owed/Product Return-Exchange	Total Savings Achieved for Consumers
Optometry, State Board of	\$23,279	\$62,852	n/a	\$184	n/a	n/a	\$1,844
Osteopathic Medical Board of California	\$64,966	\$39,303	\$0	n/a	n/a	n/a	\$0
Pharmacy, California State Board of	\$360,418	\$169,327	n/a	n/a	n/a	n/a	n/a
Physical Therapy Board of California	\$61,123	\$19,124	n/a	n/a	n/a	n/a	n/a
Physician Assistant Committee	\$38,483	\$31,635	\$0	\$0	\$0	\$0	\$0
Podiatric Medicine, California Board of	\$102,997	\$61,185	\$0	\$0	\$0	\$0	\$0
Psychology, Board of	\$78,915	\$54,784	\$744	\$744	\$0	\$0	\$744
Registered Nursing, Board of	\$359,692	\$263,205	n/a	n/a	n/a	n/a	n/a
Respiratory Care Board of California	\$173,771	\$264,947	n/a	n/a	n/a	n/a	n/a
Speech-Language Pathology and Audiology Board	\$3,095	\$8,500	n/a	\$0	\$0	\$0	\$0
Structural Pest Control Board	\$82,861	\$62,361	\$71,716	\$169,841	\$100,190	\$0	\$270,030
Veterinary Medical Board and Veterinary Technician Committee, Registered	\$113,053	\$28,353	\$0	n/a	n/a	n/a	\$0
Vocational Nursing and Psychiatric Technicians, Board of							
Vocational Nurses	\$193,197	\$120,568	n/a	n/a	n/a	n/a	n/a
Psychiatric Technicians	\$77,232	\$16,597	n/a	n/a	n/a	n/a	n/a
TOTAL	\$4,958,952	\$3,415,441	\$189,933	\$36,307,965	\$100,190	\$3,500	\$36,520,887

a) Not all Boards, Committees, and Commission have the ability to provide consumer restitution.



OTHER PROGRAM DATA

STATISTICAL APPENDIX



**Consumer Information Center (CIC)**

SUMMARY OF TELEPHONE CALLS			
CLIENT	Qualified Calls ^a	General Inquiry Calls ^b	Language Line Calls ^c
Acupuncture Board	232	47	0
Arbitration Certification Program	1,347	273	2
Automotive Repair, Bureau of	58,504	11,848	84
Barbering and Cosmetology, Board of	212,021	42,938	305
Cemetery and Funeral Bureau	1,287	261	2
Electronic and Appliance Repair, Bureau of	1,877	380	3
Hearing Aid Dispensers Bureau	715	145	1
Home Furnishings and Thermal Insulation, Bureau of	1,014	205	1
Privacy Protection, California Office of	418	85	1
Respiratory Care Board of California	721	146	1
Security and Investigative Services, Bureau of	53,251	10,784	76
Smog Check Program (BAR)	190,856	38,652	274
General/Non-Board, Non-Bureau	94,511	19,140	136
TOTAL CENTER ACTIONS	616,754	124,904	886

- a) Qualifying a call means to specify, with pre-determined code(s) assigned to each client, the subject area(s) based on the consumer inquiry. The telephone system allows the CIC phone agents a maximum of three codes for each consumer inquiry.
- b) General inquiry calls were generic consumer inquiries that could have pertained to any State or non-jurisdictional entity the CIC phone agents did not code. These un-coded calls were distributed proportionately among the CIC Client Bureaus, Boards, Office, and Programs, based on the client's total qualified calls.
- c) Language Line calls receive their own code. These calls were distributed proportionately among the CIC Client Bureaus, Boards, Office, and Programs, based on the client's total qualified calls.

TELEPHONE SYSTEM STATISTICAL PROFILE			
Automated Services ^d	CIC Phone Agent Calls	Other Calls ^e	Total Calls to CIC Phone System
250,892	528,000	186,342	965,234

- d) Telephone Automated Services include:
- *Fax Back Library System*: consumers request that CIC fax selected publication(s).
 - *Test-Only Zip Code Locator*: consumers enter a zip code to receive three randomly selected smog check locations in their area.
 - *Gold Shield Zip Code Locator*: consumers enter a zip code to receive a randomly selected Gold Shield Station address in their area.
 - *Office Hours and News*: Department office hours and addresses are provided to the consumer.
 - *How to File Complaints*: a referral service to the Department's Web page and an explanation to the consumer on how to file a complaint on-line.
- e) The CIC and Bureau of Security and Investigative Services (BSIS) shared telephone line. All calls pertain to BSIS.

**Bureau of Automotive Repair (BAR) - Consumer Assistance Program**

PROGRAM OPTION AS OF JUNE 30, 2006	PROGRAM PARTICIPATION					
	Applications Received	Applications Approved	Applications Denied	Applications Pending	Total Number of Gross Polluters	Total Vehicles Repaired/Retired
Repair Assistance	48,871	45,145	9,727	341 ^a	10,992	36,317
Vehicle Retirement	25,781	17,254	9,774	0	5,772	15,536

a) This figure refers to any application that is pending a determination or is in a deficient status waiting for additional information from the applicant.

PROGRAM OPTION AS OF JUNE 30, 2006	COST					
	Total Stations/ Dismantlers Participating	Average State Repair/ Retirement Cost ^b	Average Consumer Repair Cost	Total Average Repair Cost	Total Program Disbursements	Total Program Administrative Costs ^c
Repair Assistance	527	\$332	\$99	\$430	\$12,515,836	\$6,221,873
Vehicle Retirement	28	\$1,042	n/a	n/a	\$16,199,410	-

b) Consumers participating in the "Repair Assistance" option may receive up to \$500 toward the repair of their vehicle. Consumers participating in the "Vehicle Retirement" option receive \$1,000 when they sell their vehicle to the state. In addition, BAR pays contracted dismantlers an average \$59 administrative fee.

c) BAR does not distinguish between administrative costs incurred by either "Program Option." The "Total Program Administrative Costs identified here are for both options.

PROGRAM OPTION AS OF JUNE 30, 2006	TOTAL ESTIMATED EMISSIONS REDUCTION			
	Carbon (In Tons)	Hydrocarbon (In Tons)	Noxide (In Tons)	Total Estimated Emissions Reduction
Repair Assistance	3,121.4	226.6	157.1	3,505.1
Vehicle Retirement	4,729.0	599.8	131.0	5,459.8

**Family Support Program**

BUREAUS	TOTAL FOR FISCAL YEAR 2005-06 (if applies)		
	150-day Temporary License/ Notice of Intent to Suspend	Denials/ Suspensions	Notice of SLMS Receipt of Release
Automotive Repair, Bureau of	311	227	338
Cemetery and Funeral Bureau	10	4	11
Electronic and Appliance Repair, Bureau of	18	9	10
Hearing Aid Dispensers Bureau	2	3	3
Home Furnishings and Thermal Insulation, Bureau of	9	10	13
Naturopathic Medicine, Bureau of	0	0	0
Private Postsecondary and Vocational Education, Bureau for	14	8	19
Security and Investigative Services, Bureau of	2,881	2,088	2,741
Telephone Medical Advice Services Bureau	0	0	0
TOTAL	3,245	2,349	3,135

**Family Support Program (continued)**

BOARDS, COMMITTEES, AND COMMISSION	TOTAL FOR FISCAL YEAR 2005-06 (if applies)		
	150-day Temporary License/ Notice of Intent to Suspend	Denials/ Suspensions	Notice of SLMS Receipt of Release
Accountancy, California Board of	11	5	12
Acupuncture Board	0	0	1
Architects Board, California	8	10	10
Athletic Commission, State	0	0	3
Barbering and Cosmetology, Board of	586	431	705
Behavioral Sciences, Board of	7	2	9
Contractors State License Board	1,825	993	2,078
Court Reporters Board of California	0	0	0
Dental Auxiliaries, Committee on	14	10	22
Dental Board of California	16	11	17
Engineers and Land Surveyors, Board for Professional	17	20	28
Geologists and Geophysicists, Board for	6	0	2
Guide Dogs for the Blind, State Board of	0	0	0
Landscape Architects Technical Committee	2	0	1
Medical Board of California	46	30	72
Opticians, Registered Dispensing	0	0	0
Occupational Therapy, California Board of	0	1	1
Optometry, Board of	1	1	1
Osteopathic Medical Board of California	0	1	1
Pharmacy, California State Board of	75	57	78
Physical Therapy Board of California	4	1	4

**Family Support Program (continued)**

BOARDS, COMMITTEES, AND COMMISSION	TOTAL FOR FISCAL YEAR 2005-06 (if applies)		
	150-day Temporary License/ Notice of Intent to Suspend	Denials/ Suspensions	Notice of SLMS Receipt of Release
Physician Assistant Committee	4	1	5
Podiatric Medicine, California Board of	2	1	1
Psychology, Board of	1	0	4
Registered Nursing, Board of	80	41	126
Respiratory Care Board of California	44	21	45
Speech-Language Pathology and Audiology Board	1	0	1
Structural Pest Control Board	254	141	304
Veterinary Medical Board	1	1	4
Veterinary Technician Committee, Registered	3	1	1
Vocational Nursing and Psychiatric Technicians, Board of	90	91	99
TOTAL	3,098	1,871	3,634