Need help with a consumer problem?

Call us!

800.952.5210
[800.326.2297 TDD]

We’re your statewide Consumer Information Center, part of the California Department of Consumer Affairs.

Our phone agents speak English and Spanish and can connect you to help in more than 177 other languages.

Phone agents can:
- Verify licenses of DCA-regulated professionals.
- Provide forms for filing a complaint.
- Refer you to other governmental agencies.
- Mail you copies of consumer publications.
- Answer questions about consumer topics.

You can get the same valuable services three ways:
- online: www.dca.ca.gov/consumer/cic
- e-mail: dca@dca.ca.gov
- mail: Department of Consumer Affairs
  CONSUMER INFORMATION CENTER
  1625 North Market Blvd., Suite N-112
  Sacramento, CA 95834
Useful referrals

Office of the Attorney General
To report fraudulent, unfair, and illegal business practices.
800.952.5225
www.caag.state.ca.us

Department of Motor Vehicles
For vehicle registration, driver’s licenses, etc.
800.777.0133
www.dmv.ca.gov

Department of Financial Institutions
For questions about banks, credit unions, and other financial institutions.
800.622.0620
www.dfi.ca.gov

California Public Utilities Commission
For questions and complaints about home gas and electric utility companies, and home phone services.
800.649.7570
www.cpuc.ca.gov

TAKE CHARGE CALIFORNIA