WHO

WE ARE,

DEPARTMENT OF CONSUMER AFFAIRS

WHAT

WE DO
About this book:

Who We Are, What We Do is a list of the Department of Consumer Affairs’ licensing entities and the professions and establishments they regulate. Contact information for each entity, including phone numbers, physical and email addresses, and their social media presence are included.

Contact DCA:
(800) 952-5210
www.DCA.ca.gov

Facebook: @CAConsumerConnection
Twitter: @DCAnews
Wordpress: The DCA Page
YouTube: California Department of Consumer Affairs
Who we are

The Department of Consumer Affairs (DCA) is one of 12 entities overseen by the Business, Consumer Services and Housing Agency.

What we do

DCA protects and serves California consumers while ensuring a competent and fair marketplace. DCA accomplishes this by administering more than 3.9 million licenses in 280 license types including permits, certificates, and registrations through the licensing and regulatory entities under its jurisdiction. These licensing entities set and enforce minimum qualifications for the professionals, establishments, and businesses they regulate.

DCA supports and helps consumers

DCA provides consumers with current license status information on the millions of professionals licensed or certified through its entities. Licensing ensures that professionals perform their duties to an acceptable standard and provides consumers with a remedy if a service is not delivered.
DCA is a regulator

DCA works with professions throughout California to guard licensees against unfair competition and to protect consumers from unlicensed practitioners.

DCA enforces laws to protect consumers

Enforcement of consumer laws is one of DCA’s primary responsibilities. DCA’s enforcement staff works with the Office of the Attorney General and local district attorneys to fight fraud in the marketplace. If DCA determines wrongdoing, it can place licensees on probation, and suspend or revoke licenses. DCA also has the authority to fine businesses and individuals, and issue citations, letters of reprimand, and cease and desist orders. In less severe cases, enforcement staff work closely with licensees to correct, eliminate, and prevent performance problems.
MISSION

We protect California consumers by providing a safe and fair marketplace through oversight, enforcement, and licensure of professions.

VISION

Together, empowering California consumers.

VALUES

Accountability
Communication
Diversity
Employees

Integrity
Leadership
Service
Transparency
ACCOUNTANTS

CALIFORNIA BOARD OF ACCOUNTANCY

2450 Venture Oaks Way, Suite 300
Sacramento, CA 95833
(916) 263-3680
Email: webmaster@cba.ca.gov
www.dca.ca.gov/cba

Licenses and regulates:
• Certified Public Accountants (CPAs)
• Public Accountants
• Accountancy Corporations
• Accountancy Partnerships
• Registered Out-of-State Accounting Firms
• Out-of-State CPAs Practicing in California Under a Practice Privilege

ACUPUNCTURISTS

CALIFORNIA ACUPUNCTURE BOARD

1747 North Market Blvd., Suite 180
Sacramento, CA 95834
(916) 515-5200
Email: acupuncture@dca.ca.gov
www.acupuncture.ca.gov

Licenses and regulates:
• Acupuncturists

APPLIANCE REPAIR
See Household Goods and Services

APPRAISERS
See Real Estate

ARCHITECTS

CALIFORNIA ARCHITECTS BOARD

2420 Del Paso Road, Suite 105
Sacramento, CA 95834
(916) 574-7220
Email: CAB@dca.ca.gov
www.cab.ca.gov

Licenses and regulates:
• Architects
LANDSCAPE ARCHITECTS TECHNICAL COMMITTEE
2420 Del Paso Road, Suite 105
Sacramento, CA 95834
(916) 575-7230
Email: latc@dca.ca.gov
www.latc.ca.gov

Licenses and regulates:
• Landscape Architects

AUTOMOBILE REPAIR, WARRANTY DISPUTES

ARBITRATION CERTIFICATION PROGRAM (ACP)
1625 North Market Blvd.,
Suite N-112
Sacramento, CA 95834
Toll-free: (800) 952-5210
(916) 574-7350
Email: acp@dca.ca.gov
www.dca.ca.gov/acp

Certifies:
Third-party arbitration programs used by vehicle manufacturers to resolve California consumer warranty disputes in a fair and prompt process.

BUREAU OF AUTOMOTIVE REPAIR
10949 North Mather Blvd.
Rancho Cordova, CA 95670
Toll-free: (800) 952-5210
Email:
Consumers: BAREditor@dca.ca.gov
Industry: BARIndustryHelpDesk@dca.ca.gov
Webmaster: BARMaster@dca.ca.gov
www.bar.ca.gov

As state regulators, ACP ensures that all California-certified arbitration programs remain in substantial compliance with the statutes and regulations governing the arbitration process.

TIP
The Bureau of Automotive Repair’s Auto Body Inspection Program offers no-cost inspections of collision-related repairs and salvage vehicles to help ensure the safety of California motorists and their vehicles. Contact the Bureau of Automotive Repair to schedule an inspection at a location convenient for you.
Registers, licenses, and regulates:

- Automotive Repair Dealers
- Brake and Lamp Stations and Adjusters
- Smog Check Stations, Inspectors, and Repair Technicians

Certifies:
- STAR Stations

BARBERS, COSMETOLOGISTS

BOARD OF BARBERING AND COSMETOLOGY

2420 Del Paso Road, Suite 100
Sacramento, CA 95834
Toll-free: (800) 952-5210
Email: barbercosmo@dca.ca.gov
www.barbercosmo.ca.gov

Licenses and regulates:

- Apprentices
- Barbers
- Cosmetologists

• Establishments
• Electrologists
• Estheticians
• Manicurists

BEDDING MANUFACTURERS

See Household Goods and Services

BOXERS, FIGHTERS, REFEREES, TRAINERS

CALIFORNIA STATE ATHLETIC COMMISSION

2005 Evergreen St., Suite 2010
Sacramento, CA 95815
(916) 263-2195
TTY: (800) 326-2297
Email: csac@dca.ca.gov
www.dca.ca.gov/csac

Licenses and regulates:

- Boxers
- Mixed Martial Arts Fighters
- Kickboxers
- Promoters
- Professional Trainers
- Matchmakers
- Seconds (Corner Men, Corner Women)
• Managers
• Judges
• Referees
• Timekeepers
• Ringside Physicians

TIP
Retired boxers who fought in California may be entitled to a share of the $4.9 million in the California Professional Boxer’s Pension Fund. California is the only state in the nation that has a pension fund for boxers; a portion of the money for each ticket sold at a boxing event goes into the fund.

CANNABIS
BUREAU OF CANNABIS CONTROL
Mailing Address: P.O. Box 419106
Rancho Cordova, CA 95741-9106
Toll-free: (833) 768-5880
Email: bcc@dca.ca.gov
www.bcc.ca.gov

Licenses and regulates:
• Distributors
• Event Organizers
• Retailers
• Microbusinesses
• Testing Laboratories

TIP
The California Cannabis Portal is the best place to find information and updates on all things cannabis in California. This site gathers news from all three state cannabis licensing authorities—the Bureau of Cannabis Control, the California Department of Public Health, and the California Department of Food and Agriculture.
CEMETERIES
See Funeral

CHIROPRACTORS
CALIFORNIA BOARD OF CHIROPRACTIC EXAMINERS
901 P St., Suite 142A
Sacramento, CA 95814
(916) 263-5355
Toll-free: (866) 543-1311
Email: chiro.info@dca.ca.gov
www.chiro.ca.gov

Licenses and certifies:
• Chiropractors
• Corporations
• Referral Services
• Satellite Offices

CONTRACTORS
CONTRACTORS STATE LICENSE BOARD
9821 Business Park Drive
Sacramento, CA 95827
(916) 255-3900
Toll-free: (800) 321-2752
www.cslb.ca.gov

Licenses and regulates:
• General Engineering Contractors—Class A
• General Building Contractors—Class B
• Specialty Contractors—Class C
• C-2: Insulation and Acoustical
• C-4: Boiler, Hot-Water Heating, and Steam Fitting
• C-5: Framing and Rough Carpentry
• C-6: Cabinet, Millwork, and Finish Carpentry
• C-7: Low-Voltage Systems
• C-8: Concrete
• C-9: Drywall
• C-10: Electrical
• C-11: Elevator
• C-12: Earthwork and Paving
• C-13: Fencing
• C-15: Flooring and Floor Covering
• C-16: Fire Protection
• C-17: Glazing
• C-20: Warm-Air Heating, Ventilating, and Air-Conditioning
• C-21: Building Moving and Demolition
• C-22: Asbestos Abatement
• C-23: Ornamental Metal
• C-27: Landscaping
• C-28: Lock and Security Equipment
• C-29: Masonry
• C-31: Construction Zone Traffic Control
• C-32: Parking and Highway Improvement
• C-33: Painting and Decorating
• C-34: Pipeline
• C-35: Lathing and Plastering
• C-36: Plumbing
• C-38: Refrigeration
• C-39: Roofing
• C-42: Sanitation System
• C-43: Sheet Metal
• C-45: Sign
• C-46: Solar
• C-47: General Manufactured Housing
• C-50: Reinforcing Steel
• C-51: Structural Steel
• C-53: Swimming Pool
• C-54: Tile (Ceramic and Mosaic)
• C-55: Water Conditioning
• C-57: Well Drilling (Water)
• C-60: Welding
• C-61: Limited Specialty (Subspecialties)
  » D-3: Awnings
  » D-4: Central Vacuum Systems
  » D-6: Concrete-Related Services
» D-9: Drilling, Blasting, and Oil Field Work
» D-10: Elevated Floors
» D-12: Synthetic Products
» D-16: Hardware, Locks, and Safes
» D-21: Machinery and Pumps
» D-24: Metal Products
» D-28: Doors, Gates, and Activating Devices
» D-29: Paperhanging
» D-30: Pile Driving and Pressure Foundation Jacking
» D-31: Pole Installation and Maintenance
» D-34: Prefabricated Equipment
» D-35: Pool and Spa Maintenance
» D-38: Sand and Water Blasting
» D-39: Scaffolding
» D-40: Service Station Equipment and Maintenance
» D-41: Siding and Decking
» D-42: Non-Electrical Sign Installation
» D-49: Tree Service
» D-50: Suspended Ceilings
» D-52: Window Coverings
» D-53: Wood Tanks
» D-56: Trenching Only
» D-59: Hydoseed Spraying

» D-62: Air and Water Balancing
» D-63: Construction Cleanup
» D-64: Non-Specialized
» D-65: Weatherization and Energy Conservation

• ASB: Asbestos Certification
• HAZ: Hazardous Substance Removal Certification

COSMETOLOGISTS
See Barbers

COUNSELORS
See Mental Health Professionals

COURT REPORTERS
COURT REPORTERS BOARD OF CALIFORNIA
2535 Capitol Oaks Drive, Suite 230
Sacramento, CA 95833
(916) 263-3660
Toll-free: (877) 327-5272
(877-3ASKCRB)
www.courtreportersboard.ca.gov

Licenses and regulates:
• Court Reporters
DENTAL

DENTAL BOARD OF CALIFORNIA
2005 Evergreen St., Suite 1550
Sacramento, CA 95815
(916) 263-2300
Toll-free: (877) 729-7789
Email: dentalboard@dca.ca.gov
www.dbc.ca.gov

Licenses and regulates:
• Dentists
• Registered Dental Assistants
• Registered Dental Assistants in Extended Functions

DENTAL HYGIENE BOARD OF CALIFORNIA
2005 Evergreen St., Suite 2050
Sacramento, CA 95815
(916) 263-1978
Email: dhccinfo@dca.ca.gov
www.dhcc.ca.gov

Licenses and regulates:
• Registered Dental Hygienists
• Registered Dental Hygienists in Alternative Practice
• Registered Dental Hygienists in Extended Functions
• Dental Hygiene Educational Programs

DOCTORS
See Medical
ELECTRONICS REPAIR
See Household Goods and Services

ENGINEERS
BOARD FOR PROFESSIONAL ENGINEERS, LAND SURVEYORS, AND GEOLOGISTS
2535 Capitol Oaks Drive, Suite 300
Sacramento, CA 95833
(916) 263-2222
Toll-free: (866) 780-5370
Fax: (916) 263-2246
www.bpelsg.ca.gov

Registers and regulates:
• Agricultural Engineers
• Chemical Engineers
• Civil Engineers
• Control System Engineers
• Corrosion Engineers
• Electrical Engineers
• Engineering Geologists
• Fire Protection Engineers
• Geologists
• Geophysicists
• Hydrogeologists
• Land Surveyors
• Manufacturing Engineers
• Mechanical Engineers
• Metallurgical Engineers
• Nuclear Engineers
• Petroleum Engineers
• Photogrammetric Surveyors
• Quality Engineers
• Safety Engineers
• Structural Engineers
• Traffic Engineers

Certifies:
• Engineers-in-Training
• Geologists-in-Training
• Land Surveyors-in-Training

EYE DOCTORS
See Optometrists

FIDUCIARIES
PROFESSIONAL FIDUCIARIES BUREAU
1625 North Market Blvd., Suite S-209
Sacramento, CA 95834
(916) 574-7340
Email: fiduciary@dca.ca.gov
www.fiduciary.ca.gov

Licenses and regulates:
• Conservators
• Guardians
• Personal Representative of a Decedent’s Estate
• Trustees
• Agents Under Durable Power of Attorney for Health Care or Finances

FUNERAL
CEMETERY AND FUNERAL BUREAU
1625 North Market Blvd., Suite S-208
Sacramento, CA 95834
(916) 574-7870
Toll-free: (800) 952-5210
Email: cfb@dca.ca.gov
www.cfb.ca.gov
Licenses and regulates:
• Funeral Establishments
• Funeral Directors
• Embalmers and Apprentice Embalmers
• Funeral Preneed Trusts
• Private Cemeteries

• Cemetery Managers
• Cemetery Brokers and Cemetery Salespersons
• Endowment Care and Cemetery Preneed Trust Funds
• Crematories
• Crematory Managers
• Cremated Remains Disposers

GEOLOGISTS
See Engineers

HEARING/SPEECH
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY AND HEARING AID DISPENSERS BOARD
2005 Evergreen St., Suite 2100
Sacramento, CA 95815
(916) 263-2666
Email: speechandhearing@dca.ca.gov
www.speechandhearing.ca.gov
Licenses and regulates:
• Audiologists
• Hearing Aid Dispensers
• Speech-Language Pathologists
HOUSING
See Real Estate
LANDSCAPING
See Architects

LAND SURVEYORS
See Engineers

LOCKSMITHS
See Security

MARIJUANA
See Cannabis

MATTRESSES
See Household Goods and Services

MEDICAL
MEDICAL BOARD OF CALIFORNIA
2005 Evergreen St., Suite 1200
Sacramento, CA 95815
Executive Office: (916) 263-2389
Local: (916) 263-2382
Toll-free: (800) 633-2322
Email: webmaster@mbc.ca.gov
www.mbc.ca.gov

Licenses and regulates:
• Licensed Midwives
• Medical Assistants
• Physicians and Surgeons
• Polysomnographic Technicians, Trainees, and Technologists
• Research Psychoanalysts

TIP
Make sure your health care professional is licensed and in good standing by downloading the Medical Board of California’s (Board) free app for Apple mobile devices. The app allows users to follow the licenses of up to 16 physicians and receive notifications whenever there has been an update to their license(s). You can also check up on your doctor by visiting the Board’s online license search.
NATUROPATHIC MEDICINE COMMITTEE
1300 National Drive, Suite 150
Sacramento, CA 95834
(916) 928-4785
Fax: (916) 928-4787
Email: naturopathic@dca.ca.gov
www.naturopathic.ca.gov

Licenses and regulates:
• Naturopathic Doctors

OSTEOPATHIC MEDICAL BOARD OF CALIFORNIA
1300 National Drive, Suite 150
Sacramento, CA 95834
(916) 928-8390
Email: osteopathic@dca.ca.gov
www.ombc.ca.gov

Physician Assistant Board
2005 Evergreen St., Suite 1100
Sacramento, CA 95815
(916) 561-8780
Email: paccommittee@mbc.ca.gov
www.pac.ca.gov

Licenses and regulates:
• Physician Assistants

MENTAL HEALTH PROFESSIONALS
BOARD OF BEHAVIORAL SCIENCES
1625 North Market Blvd.,
Suite S-200
Sacramento, CA 95834
(916) 574-7830
www.bbs.ca.gov

Licenses and regulates:
• Licensed Marriage and Family Therapists
• Licensed Clinical Social Workers
• Licensed Professional Clinical Counselors
• Licensed Educational Psychologists
• Associate Marriage and Family Therapists
• Associate Social Workers
• Associate Professional Clinical Counselors

MIDWIVES
See Medical, Nursing

NURSING
BOARD OF REGISTERED NURSING
1747 North Market Blvd., Suite 150
Sacramento, CA 95834
(916) 322-3350
TTY: (800) 326-2297
Email: webmasterbrn@dca.ca.gov
www.rn.ca.gov

Licenses and regulates:
• Clinical Nurse Specialists
• Continuing Education Providers
• Nurse Anesthetists
• Nurse Midwives
• Nurse Practitioners
• Psychiatric Mental Health Nurses
• Public Health Nurses
• Registered Nurses

BOARD OF VOCATIONAL NURSING AND PSYCHIATRIC TECHNICIANS
2535 Capitol Oaks Drive, Suite 205
Sacramento, CA 95833
(916) 263-7800
Email: bvnpt@dca.ca.gov
www.bvnpt.ca.gov

Licenses and regulates:
• Psychiatric Technicians
• Vocational Nurses

OCCUPATIONAL THERAPISTS
CALIFORNIA BOARD OF OCCUPATIONAL THERAPY
2005 Evergreen St., Suite 2250
Sacramento, CA 95815
(916) 263-2294
Email: cbot@dca.ca.gov
www.bot.ca.gov

Licenses and regulates:
• Occupational Therapists
• Occupational Therapy Assistants

OPTICIANS
See Optometrists
OPTOMETRISTS

CALIFORNIA STATE BOARD OF OPTOMETRY

2450 Del Paso Road, Suite 105
Sacramento, CA 95834
(916) 575-7170
Toll-free: (866) 585-2666
Email: optometry@dca.ca.gov
www.optometry.ca.gov

Licenses and regulates:
- Optometrists
- Spectacle Lens Dispensers
- Contact Lens Dispensers
- Optometric Corporations
- Fictitious Name Permits
- Registered Dispensing Opticians
- Non-Resident Contact Lens Seller

TIP

One in five school-age children has vision difficulties that are undetected in routine vision tests given at school. Impaired vision can cut learning, reduce self-esteem, and produce negative social behavior. It’s important to take your child to a licensed optometrist for a comprehensive eye exam.

OSTEOPATHIC MEDICINE

See Medical

PEST CONTROL

See Structural Pest Control

PHARMACISTS

CALIFORNIA STATE BOARD OF PHARMACY

2720 Gateway Oaks Drive
Suite 100
Sacramento, CA 95833
(916) 574-7900
www.pharmacy.ca.gov


*Licenses and regulates:*

**Individual License:**
- Designated Representatives
- Designated Representatives Vet
- Designated Representative-3PL
- Designated Representative-Reverse Distributor
- Intern Pharmacists
- Pharmacists
- Advanced Practice Pharmacists
- Pharmacy Technicians
- Designated Paramedics

**Site Licenses:**
- Centralized Hospital Packaging
- Centralized Hospital Packaging Exempt
- Clinics
- Clinics Exempt
- Clinic Co-Location
- Correctional Pharmacy
- Drug Room
- Drug Room Exempt
- Hospitals
- Hospitals Exempt
- Hypodermic Needle and Syringes
- Hypodermic Needle and Syringes Exempt
- Outsourcing Facility
- Outsourcing Facility Nonresident
- Pharmacy
- Pharmacy Exempt
- Remote Dispensing Site Pharmacy
- Pharmacy Nonresident
- Sterile Compounding
- Sterile Compounding Exempt
- Sterile Compounding Nonresident
- Satellite Compounding Pharmacy
- Satellite Compounding Pharmacy Exempt
- Surplus Medication Collection Distribution Intermediary
- Third-Party Logistics Providers
- Third-Party Logistics Providers Nonresident
- Veterinary Food-Animal Drug Retailer
- Wholesaler
- Wholesaler Nonresident
- Wholesaler Exempt

PHYSICAL THERAPISTS

PHYSICAL THERAPY BOARD OF CALIFORNIA
2005 Evergreen St., Suite 1350
Sacramento, CA 95815
(916) 561-8200
www.ptbc.ca.gov

Licenses and regulates:
• Physical Therapists
• Physical Therapist Assistants
• Physical Therapists’ Electroneuromyography Certification
• Physical Therapists’ Kinesiological Electromyography Certification

PHYSICIANS

See Medical

PODIATRIC MEDICINE

PODIATRIC MEDICAL BOARD OF CALIFORNIA
2005 Evergreen St., Suite 1300
Sacramento, CA 95815
(916) 263-2647
Email: bpm@dca.ca.gov
www.bpm.ca.gov

Licenses and regulates:
• Doctors of Podiatric Medicine

PRIVATE INVESTIGATORS

See Security
TIP
If your private postsecondary school closes, you have rights; you may also be able to recover the tuition you paid to the school through the Student Tuition Recovery Fund.

PSYCHIATRIC TECHNICIANS
See Nursing

PSYCHOLOGISTS

CALIFORNIA BOARD OF PSYCHOLOGY
1625 North Market Blvd., Suite N-215
Sacramento, CA 95834
(916) 574-7720
Toll-free: (866) 503-3221
www.psychology.ca.gov

Licenses and regulates:
• Psychologists
• Psychological Assistants
• Registered Psychologists
REAL ESTATE

BUREAU OF REAL ESTATE APPRAISERS
3075 Prospect Park Drive, Suite 190
Rancho Cordova, CA 95670
(916) 552-9000
www.brea.ca.gov

Licenses and regulates:
• Real Estate Appraisers
• Registered Appraisal Management Companies

REPOSSESSORS
See Security

RESPIRATORY CARE PRACTITIONERS

RESPIRATORY CARE BOARD OF CALIFORNIA
3750 Rosin Court, Suite 100
Sacramento, CA 95834
(916) 999-2190
Toll-free: (866) 375-0386
Email: rcbinfo@dca.ca.gov
www.rcb.ca.gov

Licenses and regulates:
• Respiratory Care Practitioners

SECURITY

BUREAU OF SECURITY AND INVESTIGATIVE SERVICES
2420 Del Paso Road, Suite 270
Sacramento, CA 95834
(916) 322-4000
Toll-free: (800) 952-5210
Email: bsis@dca.ca.gov
www.bsis.ca.gov

Licenses and regulates:
• Alarm Company Operators
• Alarm Company Qualified Managers
• Alarm Company Agents
• Locksmith Companies
• Locksmith Company Employees
• Private Investigators
• Private Patrol Operators
• Security Guards
• Proprietary Private Security Employers
• Proprietary Private Security Officers
• Repossession Agencies
• Repossession Agency Qualified Managers
• Repossession Agency Employees
• Firearms Permits
• Baton Permits
• Firearms/Baton Training Facilities
• Firearms/Baton Training Instructors

SMOG CHECK
See Automobile Repair, Warranty Disputes

SOCIAL WORKERS
See Mental Health Professionals

SPEECH THERAPISTS
See Hearing/Speech

STRUCTURAL PEST CONTROL

STRUCTURAL PEST CONTROL BOARD
2005 Evergreen St., Suite 1500
Sacramento, CA 95815
(916) 561-8708
Toll-free: (800) 737-8188
Email: pestboard@dca.ca.gov
www.pestboard.ca.gov

Licenses and regulates:
• Pest Control Companies
• Pest Management Professionals
• Fumigators
• Structural Pesticide Applicators
THERAPISTS
See Mental Health Professionals

TRUSTEES
See Fiduciaries

VETERINARY MEDICINE

VETERINARY MEDICAL BOARD
1747 North Market Blvd., Suite 230
Sacramento, CA 95834-2987
(916) 515-5520
Toll-Free: (866) 229-6849
Email: vmb@dca.ca.gov
www.vmb.ca.gov

Licenses and regulates:
• Registered Veterinary Technicians
• Veterinarians

VOCATIONAL NURSING
See Nursing

VOCATIONAL SCHOOLS
See Private Postsecondary
Printed and electronic copies of this and other consumer and licensee publications are available from the Department of Consumer Affairs (DCA) on subjects from accountancy to vocational nursing. View the entire list of available publications on DCA’s website at www.dca.ca.gov under the “Publications” tab.

To have limited copies mailed to you at no charge, call DCA’s Publications Hotline, (866) 320-8652, order online on the website, or email pde@dca.ca.gov.